

Belgium-Brussels: IT services: consulting, software development, Internet and support
OJ S 7/2019 10/01/2019
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: BOSA-DG Transformation digitale

National registration number: 0671.516.647_550141

Postal address: Boulevard Simon Bolivar 30

Town: Bruxelles

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1000

Country: Belgium

Contact person: Björn Maras

E-mail: bjorn.maras@bosa.fgov.be

Telephone: +32 27407651

Internet address(es):

Main address: <http://bosa.be>

Address of the buyer profile: <https://enot.publicprocurement.be/enot-war/preViewNotice.do?noticeId=329715>

I.2. Information about joint procurement

The contract is awarded by a central purchasing body

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

User Centered Design

Reference number: BOSA-DGDT-2018/M1070-F03_4

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

Le présent marché porte sur la réalisation de solutions «User Centered Design» pour les autorités publiques en utilisant des techniques de Service Design (conception de services) et /ou de User Experience (UX – Expérience utilisateur).

II.1.6. Information about lots

This contract is divided into lots: yes

II.1.7. Total value of the procurement

Value excluding VAT: 2 240 000,00 EUR

II.2. Description

II.2.1. Title

Service Design

Lot No: 1

II.2.2. Additional CPV code(s)

72000000 IT services: consulting, software development, Internet and support

II.2.3. Place of performance

NUTS code: BE Belgique / België

Main site or place of performance: Belgique

II.2.4. Description of the procurement

— le lot 1 porte sur l'exécution de projets dans le domaine du Service Design auprès des clients du SPF BOSA (les donneurs d'ordre) qui ont recours à cet accord-cadre en tenant compte des règles fixées ci-avant. Le contenu exact, les livrables, le timing et le budget d'un projet sont convenus avec le donneur d'ordre et font partie d'une offre spécifique.

II.2.5. Award criteria

Quality criterion - Name: Qualité de la prestation de services / Weighting: 60

Price - Weighting: 40

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

UX, architecture d'information et conception de services en ligne

Lot No: 2

II.2.2. Additional CPV code(s)

72000000 IT services: consulting, software development, Internet and support

II.2.3. Place of performance

NUTS code: BE Belgique / België

Main site or place of performance: Belgique

II.2.4. Description of the procurement

— le lot 2 porte sur l'exécution de projets dans le domaine de la User Experience auprès des clients du SPF BOSA (les donneurs d'ordre) qui ont recours à cet accord-cadre en tenant compte des règles fixées ci-avant. Le contenu exact, les livrables, le timing et le budget d'un projet sont convenus avec le donneur d'ordre et font partie d'une offre spécifique.

II.2.5. Award criteria

Quality criterion - Name: Qualité de la prestation de services / Weighting: 60

Price - Weighting: 40

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Support et consultance

Lot No: 3

II.2.2. Additional CPV code(s)

72000000 IT services: consulting, software development, Internet and support

II.2.3. Place of performance

NUTS code: BE Belgique / België

Main site or place of performance: Belgique

II.2.4. Description of the procurement

Le lot 3 porte sur la contribution au développement de la stratégie générale de l'administration fédérale en matière de transformation numérique en cocréation avec ses parties prenantes et sur la fourniture d'une expertise en matière de transformation numérique à l'administration.

II.2.5. Award criteria

Quality criterion - Name: Qualité de la prestation de services / Weighting: 60

Price - Weighting: 40

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information**IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2018/S 168-382743](#)

IV.2.8. Information about termination of dynamic purchasing system**IV.2.9. Information about termination of call for competition in the form of a prior information notice****Section V: Award of contract**

Contract No: 1

Lot No: 1

Title:

Service Design

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

20/12/2018

V.2.2. Information about tenders

Number of tenders received: 9

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Internet Architects BVBA

Postal address: Koningin Astridplein 41

Town: Antwerpen

NUTS code: BE211 Arr. Antwerpen

Postal code: 2018

Country: Belgium

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 2 240 000,00 EUR

V.2.5. Information about subcontracting**Section V: Award of contract**

Contract No: 1

Lot No: 1

Title:

Service Design

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

20/12/2018

V.2.2. Information about tenders

Number of tenders received: 9

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Namahn SPRL

Postal address: Rue de la Limite 21

Town: Bruxelles

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1210

Country: Belgium

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 2 240 000,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 2

Lot No: 2

Title:

UX, architecture d'information et conception de services en ligne

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

20/12/2018

V.2.2. Information about tenders

Number of tenders received: 7

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Internet Architects BVBA

Postal address: Koningin Astridplein 41

Town: Antwerpen
NUTS code: BE211 Arr. Antwerpen
Postal code: 2018
Country: Belgium
The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 2 240 000,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 2

Lot No: 2

Title:

UX, architecture d'information et conception de services en ligne

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

20/12/2018

V.2.2. Information about tenders

Number of tenders received: 7

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Cronos Public Services NV

Postal address: Veldkant 33a

Town: Kontich

NUTS code: BE211 Arr. Antwerpen

Postal code: 2550

Country: Belgium

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 2 240 000,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 3

Lot No: 3

Title:

Support et Consultance

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

20/12/2018

V.2.2. Information about tenders

Number of tenders received: 7

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Internet Architects BVBA

Postal address: Koningin Astridplein 41

Town: Antwerpen

NUTS code: BE211 Arr. Antwerpen

Postal code: 2018

Country: Belgium

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 2 240 000,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 3

Lot No: 3

Title:

Support et consultance

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

20/12/2018

V.2.2. Information about tenders

Number of tenders received: 7

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Namahn SPRL

Postal address: Rue de la Limite 21

Town: Bruxelles

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1210

Country: Belgium

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 2 240 000,00 EUR

V.2.5. Information about subcontracting**Section VI: Complementary information**

VI.3. Additional information

2 participants par lot.

VI.4. Procedures for review**VI.4.1. Review body**

Official name: Conseil d'État

Postal address: Rue de la Science 33

Town: Bruxelles

Postal code: 1040

Country: Belgium

VI.5. Date of dispatch of this notice

08/01/2019