

Ireland-Dublin: Facilities management services
OJ S 6/2023 09/01/2023
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: The Digital Hub Development Agency

National registration number: N/A

Postal address: Digital Exchange, Crane Street, The Digital Hub

Town: Dublin 8

NUTS code: IE061 Dublin

Postal code: D08 HKR9

Country: Ireland

E-mail: procurement@thedigitalhub.com

Internet address(es):

Main address: <https://www.thedigitalhub.com/>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/331>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Economic and financial affairs

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Establishment of a framework to provide a comprehensive facilities management service, on both a planned and reactive basis, to the Digital Hub Development Agency's (DHDA) premises in Dublin 8

II.1.2. Main CPV code

79993100 Facilities management services

II.1.3. Type of contract

Services

II.1.4. Short description

A single party framework will be established to provide a comprehensive facilities management service, on both a planned and reactive basis, to the Digital Hub Development Agency's (DHDA) premises at the Digital Hub Campus, Dublin 8 for a period of up to seven (7) years duration.

The framework will include both scheduled services and call out cover in the event of system failures/urgent requirements. Critical events or equipment failure will demand a four (4) hour maximum response time. It will be an essential requirement of the framework that the appointed framework operator will provide call out cover and repairs within a 24-hour period in the event of a fault. It is an essential requirement that the framework operator will fully comply with all statutory requirements (including but not limited to Health and Safety) in the delivery of the services required under the framework (e.g. equipment maintenance).

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 9 000 000,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

50610000 Repair and maintenance services of security equipment, 50700000 Repair and maintenance services of building installations, 71334000 Mechanical and electrical engineering services, 79710000 Security services, 79993000 Building and facilities management services, 90910000 Cleaning services, 90911000 Accommodation, building and window cleaning services

II.2.3. Place of performance

NUTS code: IE061 Dublin

Main site or place of performance: Dublin 8

II.2.4. Description of the procurement

A single party framework will be established to provide a comprehensive facilities management service, on both a planned and reactive basis, to the DHDA's premises at the Digital Hub Campus, Dublin 8 for a period of up to seven (7) years duration.

The framework will include both scheduled services and call out cover in the event of system failures/urgent requirements. Critical events or equipment failure will demand a four (4) hour maximum response time. It will be an essential requirement of the framework that the appointed framework operator will provide call out cover and repairs within a 24-hour period in the event of a fault. It is an essential requirement that the framework operator will fully comply with all statutory requirements (including but not limited to Health and Safety) in the delivery of the services required under the framework (e.g. equipment maintenance).

The framework operator will be required to maintain comprehensive records of all activities carried out to maintain the facilities and to employ computer aided FM systems including help desk facility in the provision of the service.

It is envisaged that the number of managed buildings may increase in number over the next few years in line with the DHDA campus development strategy.

It is a requirement for the successful tenderer to ensure that unoccupied buildings on the Digital Hub campus are secure and there has been no unauthorised entry.

Additionally, the Authority envisages that occupants of Authority properties may wish to avail on their own account of some or all of the services provided by the successful tenderer.

II.2.5. Award criteria

Quality criterion - Name: System Administration and Reporting / Weighting: 10%

Quality criterion - Name: Methodology for Service Delivery / Weighting: 20%

Quality criterion - Name: Service Level Agreement / Weighting: 10%

Quality criterion - Name: Overall Technical Merit of the HR Proposed / Weighting: 15%

Quality criterion - Name: Health and Safety Methodology / Weighting: 5%

Quality criterion - Name: Reliability and Continuity of Supply / Weighting: 5%

Quality criterion - Name: Sustainability / Weighting: 5%

Price - Weighting: 30%

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Please refer to the qualification questionnaire available to download from www.etenders.gov.ie using RFT ID 120046

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2017/S 120-242955](https://eur-lex.europa.eu/eli/s/2017/120/20170524)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Title:

The provision of Outsourced Integrated Facility Management Services for a maximum duration of seven (7) years.

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

31/05/2018

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 0
Number of tenders received from tenderers from other EU Member States: 1
Number of tenders received from tenderers from non-EU Member States: 0
Number of tenders received by electronic means: 0
The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: CBRE
Postal address: 117-119 Lower Baggot St
Town: Dublin
NUTS code: IE061 Dublin
Postal code: D2
Country: Ireland
The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 9 000 000,00 EUR
Total value of the contract/lot: 9 000 000,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

eTenders RFT ID: 120046

1) The estimated total value of any purchases pursuant to the framework agreement is in the region of €5,000,000 to €9,000,000 (ex. VAT) over the lifetime of the agreement. It is emphasised, however, that this figure is provided strictly for indicative purposes only as there is no guaranteed expenditure under the framework agreement.

2) Interested parties must register their interest on the eTenders web site (www.etenders.gov.ie) in order to be included on the mailing list for clarifications. All information relating to attachments, including clarifications and changes, will be published on the Irish Government Procurement Opportunities Portal (www.etenders.gov.ie) only. Registration is free of charge. The Contracting Authority will not accept responsibility for information relayed (or not relayed) via third parties.

3) The numbers invited to tender will be at least five (5) subject to that number qualifying.

4) This is the sole call for competition for this service.

5) The Contracting Authority will not be responsible for any costs, charges or expenses incurred by Applicants or tenderers.

6) Contract award will be subject to the approval of the competent authorities.

7) The framework agreement will be for two (2) years with the option for two extensions for a further two (2) years and three (3) years respectively, subject to a maximum of seven (7) years and subject to satisfactory performance, business needs and budgetary constraints.

For the avoidance of doubt, the period of any contracts awarded under the framework agreement may extend beyond the date of expiry of the agreement.

8) It will be a condition of award that Applicants are tax compliant.

9) If for any reason, it is not possible to establish the framework agreement or award the initial contract to the designated successful tenderer emerging from this competitive process; the Contracting Authority reserves the right to establish the framework with the next highest

scoring tenderer on the basis of the terms advertised at any time during the tender validity period. This shall be without prejudice to the right of the Contracting Authority to cancel this competitive process and/or initiate a new contract award procedure at its sole discretion.

10) At its absolute discretion, the Contracting Authority may elect to terminate this procurement process, the framework agreement or any contract awarded under the framework agreement at any time.

11) Please note in relation to all documents, that where reference is made to a particular standard, make, source, process, trademark, type or patent, that this is not to be regarded as a de facto requirement. In all such cases it should be understood that such indications are to be treated strictly and solely for reference purposes only, to which the words "or equivalent" will always be appended.

12) Without prejudice to the principle of equal treatment, the Contracting Authority is not obliged to engage in a clarification process in respect of questionnaires with missing or incomplete information. Therefore, Applicants are advised to ensure that they return fully completed questionnaires in order to avoid the risk of elimination from the competition.

VI.4. Procedures for review

VI.4.1. Review body

Official name: High Court

Town: Dublin

Country: Ireland

VI.5. Date of dispatch of this notice

04/01/2023