

Belgium-Brussels: IT services: consulting, software development, Internet and support
OJ S 6/2022 10/01/2022
Contract notice – utilities
Services

Legal Basis:

Directive 2014/25/EU

Section I: Contracting entity

I.1. Name and addresses

Official name: ELIA Group
National registration number: 0476.388.378_27710
Postal address: Léon Monnoyerkaai 3
Town: Brussel
NUTS code: BE Belgique / België
Postal code: 1000
Country: Belgium
Contact person: Ignaas De Valkenaere
E-mail: Ignaas.DeValkenaere@elia.be
Telephone: +32 475562217
Internet address(es):
Main address: <https://www.elia.be>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: www.elia.be
Additional information can be obtained from the abovementioned address
Tenders or requests to participate must be submitted to the abovementioned address

I.6. Main activity

Electricity

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Management and support of the Opentext Content Server platform
Reference number: WS840494352

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

We are looking for a support partner for our Opentext Content Server platform. The support partner is an expert of this environment and is able to answer Content Server questions and resolve incidents.

The partner should also have a thorough knowledge of the infrastructure required for this software and be able to maintain the interface with SAP (together with the SAP team).

The Elia Group has offices in Belgium and Germany. The infrastructure of the Opentext Content Server platform is installed in these two countries.

The users of this software are located in Belgium and Germany. The languages spoken within the Elia Group are French, Dutch and German.

The departments can decide which language will be spoken within the department.

For IT, it is English. This means that all contacts with the various IT teams and external partners are in English. Communication with internal customers from other departments is in the user's language.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: yes

Tenders may be submitted for all lots

II.2. Description

II.2.1. Title

Lot 1

Lot No: 1

II.2.2. Additional CPV code(s)

72000000 IT services: consulting, software development, Internet and support

II.2.3. Place of performance

NUTS code: BE Belgique / België

NUTS code: DE Deutschland

II.2.4. Description of the procurement

- Managing the configuration of the application
- The maintenance of the platform (upgrades, patches, installation of new modules, ...)
- The building of custom modules
- Building of workflows
- Monitoring the system
- Advising Elia IT on evolutions

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

4+2+2

II.2.10. Information about variants

Variants will be accepted: no

II.2.11.

Information about options

Options: yes

Description of options:

If applicable, will be described in the tender documents.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:

no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Lot 2

Lot No: 2

II.2.2. Additional CPV code(s)

72000000 IT services: consulting, software development, Internet and support

II.2.3. Place of performance

NUTS code: BE Belgique / België

NUTS code: DE Deutschland

II.2.4. Description of the procurement

- Support in Dutch, French and English
- Problem solving

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

4+2+2

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

If applicable, will be described in the tender documents.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:

no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Lot 3

Lot No: 3

II.2.2. Additional CPV code(s)

72000000 IT services: consulting, software development, Internet and support

II.2.3. Place of performance

NUTS code: BE Belgique / België

NUTS code: DE Deutschland

II.2.4. Description of the procurement

- Support in German and English
- Problem solving

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

4+2+2

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

If applicable, will be described in the tender documents.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information**Section III: Legal, economic, financial and technical information**

III.1. Conditions for participation**III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Negotiated procedure with prior call for competition

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators Envisaged maximum number of participants to the framework agreement: 3

IV.1.4. Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 18/02/2022 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English, French, Dutch

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

The applicant must request, complete and submit by the closing date (see IV.2.2)) the pre-qualification [input]cation questionnaire (PQQ) with the most actual available data together with the requested documents.

The applicants must request the access to the tender on the Ariba platform by sending an e-mail to the responsible buyer (see I.1)) mentioning:

- the name of the legal entity;
- general phone number;
- address;
- VAT number;
- name + email + telephone of the contact(s).

Information to access the tender on the Ariba platform will be provided by email as soon as possible.

Applicants are advised to request this access as soon as possible and to click on 'intend to participate' in Ariba

in order to receive possible clarifications from the contracting entity.

Contracting entity don't guaranty to provide the Ariba login details before closing time for candidates requesting

their access to Ariba less than 48 hours before closing time.

The applicant is solely responsible for requesting the access to the tender on the Ariba platform on time.

The contracting entity declines any responsibility in the event of problems with the Ariba platform.

Any application not sent correctly via Ariba will be rejected.

The manuals for usage of eSourcing (Ariba) can be found via the following URL: <http://www.elia.be/en/suppliers/information-and-tools-for-suppliers#ariba>

VI.4. Procedures for review

VI.4.1. Review body

Official name: See VI.4.3

Town: Brussels

Country: Belgium

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

Any dispute related to the suspension of the procurement procedure shall be settled by the President of the Tribunal of Commerce ('Voorzitter van de Rechtbank van Koophandel' / 'Président du Tribunal de Commerce'), or, in case of annulment by the Tribunal of Commerce ('Rechtbank van Koophandel' / 'Tribunal de Commerce'), each time Boulevard de Waterloo 70 - 1000 Bruxelles.

VI.5. Date of dispatch of this notice

05/01/2022