

**Ireland-Dublin: Facilities management services**  
**OJ S 6/2023 09/01/2023**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: The Digital Hub Development Agency

National registration number: N/A

Postal address: DHDA, Roe Lane (Off Thomas Street),

Town: Dublin

NUTS code: IE061 Dublin

Postal code: 8

Country: Ireland

Contact person: Procurement Department

E-mail: [procurement@thedigitalhub.com](mailto:procurement@thedigitalhub.com)

**Internet address(es):**

Main address: [www.digitalhub.com](http://www.digitalhub.com)

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/331>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Economic and financial affairs

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Framework agreement for the provision of Outsourced Integrated Facility Management

Services for a maximum duration of seven (7) years.

Reference number: Facilities Management Services

**II.1.2. Main CPV code**

79993100 Facilities management services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The overall scope of the framework will be to provide a comprehensive facilities management service, on both a planned and reactive basis, to the DHDA's premises at The Digital Hub Campus, Dublin 8 for a period of up to seven (7) years duration.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 10 000 000,00 EUR

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

50610000 Repair and maintenance services of security equipment, 50700000 Repair and maintenance services of building installations, 71317200 Health and safety services, 71317210 Health and safety consultancy services, 71334000 Mechanical and electrical engineering services, 79710000 Security services, 79993000 Building and facilities management services, 90910000 Cleaning services, 90911000 Accommodation, building and window cleaning services

#### **II.2.3. Place of performance**

NUTS code: IE061 Dublin

Main site or place of performance: Dublin Ireland

#### **II.2.4. Description of the procurement**

The overall scope of the framework will be to provide a comprehensive facilities management service, on both a planned and reactive basis, to the DHDA's premises at The Digital Hub Campus, Dublin 8 for a period of up to seven (7) years duration.

Please refer to the procurement documents available on [www.etenders.gov.ie](http://www.etenders.gov.ie) under RFT ID 176872 for further information on scope.

#### **II.2.5. Award criteria**

Quality criterion - Name: Fitness for purpose of the proposed service delivery solution / Weighting: 30%

Quality criterion - Name: Mobilisation / Weighting: 10%

Quality criterion - Name: Overall Technical Merit of the Human Resources Proposed / Weighting: 10%

Quality criterion - Name: Reliability and Continuity of Supply / Weighting: 15%

Quality criterion - Name: Sustainability / Weighting: 5%

Price - Weighting: 30%

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

#### **II.2.14. Additional information**

Please refer to the procurement documents.

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Competitive procedure with negotiation

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2020/S 189-456530](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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**Contract No:** 1

**Title:**

Framework agreement for the provision of Outsourced Integrated Facility Management Services for a maximum duration of seven (7) years.

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

30/06/2021

##### **V.2.2. Information about tenders**

Number of tenders received: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: Acacia Facilities Management Ltd

National registration number: 9734072W

Postal address: Unit 2 Block 8, Blanchardstown Corporate Park 1

Town: Dublin

NUTS code: IE061 Dublin

Postal code: Dublin 15

Country: Ireland

E-mail: [fergus.macmahon@acacia.ie](mailto:fergus.macmahon@acacia.ie)

Telephone: +353 016856810

Internet address: <http://www.acacia.ie>

The contractor is an SME: no

##### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 10 000 000,00 EUR

##### **V.2.5. Information about subcontracting**

## Section VI: Complementary information

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### VI.3. Additional information

- 1) The estimated total value of any purchases pursuant to the framework agreement is in the region of Euro 7m to 10m (ex. VAT) over the lifetime of the agreement. It is emphasised, however, that this figure is provided strictly for indicative purposes only as there is no guaranteed expenditure under the framework agreement.
- 2) Interested parties must register their interest on the eTenders website ([www.etenders.gov.ie](http://www.etenders.gov.ie)) in order to be included on the mailing list for clarifications. All information relating to attachments, including clarifications and changes, will be published on the Irish Government Procurement Opportunities Portal ([www.etenders.gov.ie](http://www.etenders.gov.ie)) only. Registration is free of charge. The Contracting Authority will not accept responsibility for information relayed (or not relayed) via third parties.
- 3) The numbers invited to tender will be at least five (5) subject to that number qualifying.
- 4) This is the sole call for competition for this service.
- 5) The Contracting Authority will not be responsible for any costs, charges or expenses incurred by Applicants or tenderers.
- 6) Contract award will be subject to the approval of the competent authorities.
- 7) For the avoidance of doubt, the period of any contracts awarded under the framework agreement may extend beyond the date of expiry of the agreement.
- 8) It will be a condition of award that Applicants are tax compliant.
- 9) If for any reason, it is not possible to establish the framework agreement or award the initial contract to the designated successful tenderer emerging from this competitive process; the Contracting Authority reserves the right to establish the framework with the next highest scoring tenderer on the basis of the terms advertised at any time during the tender validity period. This shall be without prejudice to the right of the Contracting Authority to cancel this competitive process and/or initiate a new contract award procedure at its sole discretion.
- 10) At its absolute discretion, the Contracting Authority may elect to terminate this procurement process, the framework agreement or any contract awarded under the framework agreement at any time.
- 11) Please note in relation to all documents, that where reference is made to a particular standard, make, source, process, trademark, type or patent, that this is not to be regarded as a de facto requirement. In all such cases it should be understood that such indications are to be treated strictly and solely for reference purposes only, to which the words "or equivalent" will always be appended.
- 12) Without prejudice to the principle of equal treatment, the Contracting Authority is not obliged to engage in a clarification process in respect of questionnaires with missing or incomplete information. Therefore, Applicants are advised to ensure that they return fully completed questionnaires in order to avoid the risk of elimination from the competition.

### VI.4. Procedures for review

#### VI.4.1. Review body

Official name: The High Court  
Postal address: Four Courts  
Town: Dublin  
Postal code: 7  
Country: Ireland  
E-mail: [highcourtcentraloffice@courts.ie](mailto:highcourtcentraloffice@courts.ie)  
Telephone: +353 18886000

Internet address: [www.courts.ie](http://www.courts.ie)

**VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

The contract / framework will be subject to review in accordance with the rules of Regulations 13/2010.

**VI.5. Date of dispatch of this notice**

04/01/2023