

Belgium-Brussels: Business transaction and personal business software development services

OJ S 11/2015 16/01/2015

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Association of Issuing Bodies

National registration number: 0.864.645.330

Postal address: Koning Albert II-laan 20, bus 19

Town: Brussels

Postal code: 1000

Country: Belgium

Contact person: Mr P. Moody

For the attention of: Mr P. Moody

E-mail: secgen@aib-net.or

Telephone: +44 1494681183

Internet address(es):General address of the contracting authority: <http://aib-net.org>Electronic access to information: <http://aib-net.org>**Additional information can be obtained from:**

Official name: Association of Issuing Bodies

Postal address: AIB Administrative Offices, 23 Station Road

Town: Gerrards Cross

Postal code: SL9 8ES

Country: United Kingdom

For the attention of: Ph. Moody

E-mail: secgen@aib-net.org

Telephone: +44 1494681183

Internet address: <http://aib-net.org>**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:**

Official name: Association of Issuing Bodies

Postal address: AIB Administrative Offices, 23 Station Road

Town: Gerrards Cross

Postal code: SL9 8ES

Country: United Kingdom

For the attention of: Mr Ph. Moody

E-mail: secgen@aib-net.orgInternet address: <http://aib-net.org>**Tenders or requests to participate must be submitted:** Official name: Association of Issuing Bodies

Postal address: AIB Administrative Offices, 23 Station Road

Town: Gerrards Cross

Postal code: SL9 8ES

Country: United Kingdom

For the attention of: Ph. Moody
E-mail: secgen@aib-net.org
Internet address: <http://aib-net.org>

I.2. Type of the contracting authority

Other: International Association under Belgian law

I.3. Main activity

Other: support services in the energy sector

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

AIB HUB software revision, maintenance and/or hosting.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: At supplier's/contractor's site.

NUTS code BE Belgique / België

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

A request to participate in a competitive procedure with negotiation, aiming at the conclusion of a service contract regarding the improvement of the current software systems of the Association of Issuing Bodies. The service contract consists of three lots that can each be awarded separately. For the different lots, similar award criteria will be used.

Lot 1: Revision of AIB's HUB application software. This could either be upgrading, conversion or renewal. An assessment by supplier and a proposal for a strategy will be part of the invitation to tender.

Lot 2: Hosting of the HUB application for remote access by registries/members,

Lot 3: Maintenance of the HUB software.

To appreciate the background of the service contract, AIB and its intentions are elaborated underneath. Also links to the EECS-framework and AIB's Articles of Association are provided. About The AIB.

AIB, or the Association of Issuing Bodies, is an association that joins competent bodies that have been appointed by governments to issue certificates providing evidence of the origin of green energy. The AIB is an international non-profit association (AiSBL) under Belgian law.

The purpose of the AIB is to develop, use and promote a standardised system to ensure the reliable operation of international energy certificate schemes: the European Energy Certificate System — 'EECS'. See also: www.aib-net.org

EECS and the Hub application.

The European Energy Certificate System (EECS) offers a framework for creating and transferring electronic documents (EECS Certificates; see link underneath for further

explanation). For each megawatt-hour of energy, EECS certifies the quality of its source and /or the method of its production. The EECS Rules ensure that EECS energy certificate systems are reliable, secure and inter-operable — these harmonised standards enable the owners of EECS Certificates to transfer them to other domestic and international account holders.

EECS is based on structures and procedures which ensure the reliable operation of international certificate schemes. These schemes satisfy the criteria of objectivity, non-discrimination, transparency and costs effectiveness, in order to facilitate the international exchange of certificates.

Development in the green energy and GO-world; AIB's Hub developments; role and use of the Hub

The growth in production, use and trade of green energy has been huge during the last few years; and so has the exchange of certificates.

In order to further facilitate the international exchange between of EECS energy certificates, the AIB operates an inter-registry telecommunications Hub. The Hub is used to enable and control the transfer of EECS certificates, and to report on such activity. The Hub was initially set up for a relatively small number of members, each of which operated a certificate 'registry'. Recently, further members have applied and members have exchanged increasing numbers of certificates with higher frequency of transfer. To be able to cope with future developments, the Hub needs to be updated.

AIB's intentions.

AIB's intentions with the Hub and internal requirements.

The technical quality of the Hub source code may need to be improved. There is also a strong need for functional improvement. However, AIB only intends to apply such amendments once the quality of the code providing the current functionality has been assured.

The Hub: status and a short analysis.

The Hub has been operational now since 2011, and communicates over the Internet with several registries (https). The source code of the Hub is written in several languages. It is not known whether this introduces any operational risks or will hamper future development of the source code; so clean up and restructuring might be required.

An Oracle database management system (DBMS) is used. The version of Oracle is not up-to-date and must either be renewed; or the DBMS itself must be replaced with something other than Oracle.

The Hub is hosted in Europe by the original developer and current maintainer of the software. An upgrade of the environment will be necessary within the next 2 years.

Upgrade or renew the HUB?

AIB prepares for the future. For now the aim is to improve just technical quality, capability, sustainability, security and flexibility to adapt the Hub for more functionalities. An extensive Moscow-list ('Must, Should, Could and Would') is available containing both present and required functionalities. However, the aim of the upgrade or renewal is not to introduce new functionality, but to maintain present functionality for now.

Invited suppliers are required to advise on the ITT options and consequences for both upgrading and renewal. The source code will be made available to suppliers for analysis, in order that they may identify and suggest options.

It is important to AIB that technical security levels are maintained and, where advisable, improved. Both code and hosting must comply with OWASP top ten criteria, and pass the penetration test.

AIB's policy on cooperation with suppliers.

While its members are large transmission system operators, regulators and power exchanges etc., AIB itself is a small international organisation, with only a small (non-technical) office

support department. There is no dedicated IT department present within AIB (although it can, of course, draw on the resources of its members to a limited extent). Members of AIB include energy regulators, TSO's and power exchanges.

AIB has therefore outsourced first-line support to a third party, and requires suppliers to take the role of an outsourced IT department, providing high-level services in an effective and efficient way, in liaison with the front-line support organisation. To be able to achieve the desired level of support, a long-term relationship with supplier is required.

The supplier is required to carefully and accurately assess AIB's needs. Services are to be provided efficiently and effectively.

It is AIB's intention to develop, extend and enhance the Hub functionality as well. AIB will require a distinct consulting role from the supplier, providing sound advice.

Suppliers may take a combined role of developer, maintainer and host; or they may tender for individual roles.

Relevant links.

For further information on EECS-rules, please visit:

http://www.aib-net.org/portal/page/portal/AIB_HOME/EECS/EECS_Rules

For further information on AIB's Articles of Association, please visit:

http://www.aib-net.org/portal/page/portal/AIB_HOME/AIB/Governance

II.1.6. CPV code(s)

72212400 Business transaction and personal business software development services, 72230000 Custom software development services, 72267000 Software maintenance and repair services, 48610000 Database systems, 72415000 World wide web (www) site operation host services, 72212100 Industry specific software development services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: yes

Tenders may be submitted for one or more lots

II.1.9. Information about variants

Variants will be accepted: yes

II.2. Scope of the procurement

II.2.1. Total quantity or scope

Lot 1: Range: between 200 000 EUR and 300 000 EUR; Currency: EUR (EUR).

Lot 2: Range: between 60 000 EUR and 90 000 EUR for 3 years. Currency: EUR (EUR).

Lot 3: Range: between 120 000 EUR and 210 000 EUR for 3 years; Currency: EUR (EUR).

Estimated value excluding VAT:

Range: between 380 000 and 600 000 EUR

II.2.2. Information about options

Options: no

II.2.3. Information about renewals

This contract is subject to renewal: yes

Number of possible renewals: 1

In the case of renewable supplies or service contracts, estimated timeframe for subsequent contracts:

in months: 12 (from the award of the contract)

II.3. Duration of the contract or time limit for completion

Duration in months: 36 (from the award of the contract)

Information about lots

Lot No: 1

Lot title: Revision of software

1) Short description

Development or upgrade of application software and database of the AIB's communication hub (transfer of digital certificates).

2) CPV code(s)

72212400 Business transaction and personal business software development services, 72230000 Custom software development services, 48610000 Database systems, 72212100 Industry specific software development services

3) Quantity or scope

Range: between 200 000 EUR and 300 000 EUR Currency: EUR (EUR).

4) Indication about different time frame or duration

Duration in months: 3 (from the award of the contract)

5) Additional information about lots

See available documentation.

Lot No: 2

Lot title: Hosting of application

1) Short description

Hosting of the AIB communication hub on a server onsite or in the cloud.

2) CPV code(s)

72415000 World wide web (www) site operation host services

3) Quantity or scope

Range: between 60 000 EUR and 90 000 EUR Currency: EUR (EUR).

Estimated value excluding VAT:

Range: between 60 000 and 90 000 EUR

4) Indication about different time frame or duration

Duration in months: 36 (from the award of the contract)

5) Additional information about lots

Lot No: 3

Lot title: Maintaining application software

1) Short description

Maintenance and support of the software of the communication hub.

2) CPV code(s)

72267000 Software maintenance and repair services

3) Quantity or scope

Estimated value excluding VAT:

Range: between 120 000 and 210 000 EUR

4) Indication about different time frame or duration

Duration in months: 36 (from the award of the contract)

5) Additional information about lots

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

Lot 1) Revision of AIB's HUB application software:

- 10 % at awarding contract,
- 30 % at decision to renew/upgrade,
- 30 % when System tested and no major findings present,
- 25 % at acceptance (live; no major findings present),
- 5 % after 3 months of guarantee on the software.

Lot 2) Hosting of the HUB application for remote access by registries/members: monthly afterwards.

Lot 3) Maintenance of the HUB software: monthly afterwards. In case of changes, after full acceptance of change implementation.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: yes

- Description of particular conditions: — Under Belgian Law,
— Specific conditions may be required in the specifications of the Invitation to Tender.

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: Tenderer is to state and/or prove that:

- tenderer is not in state of bankruptcy or similar procedure that indicates a problem of insolvency,
- due filing of taxation returns and payment of all taxation liabilities currently pending, proven by written certificate of tax payment issued by Competent Authorities (max 3 months old),
- due payment of social security contributions at present, proven by written certificate issued by Competent Authorities (max 3 months old),
- tenderer's registration in national company or trade registers. Proven by acceptable certification (max 3 months old),
- tenderer's VAT registration, proven by written certificate issued by Competent Authorities (max 3 months old).

Supplier is to fill in and submit Pre-qualification Requirements Questionnaire (attached).

III.2.2. Economic and financial ability

List and brief description of conditions: : through attached Pre-qualification Requirements Questionnaire.

III.2.3. Technical and professional ability

List and brief description of conditions:
Through attached Pre-qualification Requirements Questionnaire (PQQ).

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: yes

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Negotiated

Some candidates have already been selected (if appropriate under certain types of negotiated procedures) no

IV.1.2. Information about the limits on the number of candidates to be invited

Envisaged minimum number 3: and Maximum number 5

Objective criteria for choosing the limited number of candidates: — company should exist at least 5 years in the Business IT sector,

- experience with similar applications as the AIB Hub,
- experience with hosting mission,
- critical applications,
- ability to propose solutions for a strategy and control of lead times involved,
- ability to perform risk assessment and subsequent mitigating actions proposal,
- ability on agile and Scrum way of working,
- project execution and implementation experience,
- implementation and adherence to a quality system.

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated yes

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Time limit for receipt of requests for documents or for accessing documents: 12.2.2015
Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

17.2.2015 - 23:59

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

6.3.2015

IV.3.6. Languages in which tenders or requests to participate may be submitted

English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

For further clarification, following documents can be obtained at the contact point:

- the main rules to which the Hub operate are laid down in the EECS,
- additional information can be obtained from the AoA, the HPA and the STC,
- the Pre-qualification Questionnaire (PQQ) document.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Nederlandstalige Rechtbank van Eerste Aanleg Brussel

Postal address: Quatre Brasstraat 13

Town: Brussel

Postal code: 1000

Country: Belgium

Telephone: +32 25087584

Fax: +32 25198645

VI.4.2. Review procedure

Precise information on deadline(s) for review procedures: — 60 days for the annulment of the award,

- 15 days for the suspension of the award,
- 5 years for damage compensation.

VI.4.3. Service from which information about the review procedure may be obtained

Official name: Cel Aankoopbeleid en Advies (ABA)

Country: Belgium

E-mail: cpaba@p-o.belgium.be

Internet address: <http://www.publicprocurement.be>

VI.5. Date of dispatch of this notice

14.1.2015