

NL-Diemen: IT services: consulting, software development, Internet and support

OJ S 12/2013 17/01/2013

Contract notice

Services

Directive 2004/18/EC

## Section I: Contracting authority

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### I.1. Name and addresses

Official name: College voor zorgverzekeringen

Postal address: Postbus 320

Town: Diemen

Postal code: 1110 AH

Country: Netherlands

For the attention of: Pim Schouten

E-mail: [aanbestedingcvz@vka.nl](mailto:aanbestedingcvz@vka.nl)

#### Internet address(es):

General address of the contracting authority: <http://www.cvz.nl>

#### Additional information can be obtained from:

the abovementioned address

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:**

the abovementioned address

**Tenders or requests to participate must be submitted:** the abovementioned address

### I.2. Type of the contracting authority

Body governed by public law

### I.3. Main activity

General public services

### I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

## Section II: Object of the contract

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### II.1. Description

#### II.1.1. Title attributed to the contract by the contracting authority

Innovatieve I(CT)-diensten.

#### II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: Diemen

NUTS code NL326 Groot-Amsterdam

#### II.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

#### II.1.4. Information about framework agreement

Framework agreement with several operators

Number Envisaged maximum number of participants to the framework agreement: 3

### **Duration of the framework agreement**

Duration in years: 3

#### **II.1.5. Short description of the contract or purchase(s)**

Perceel 1: advies, conceptvorming en desgewenst ontwerp van innovatieve I(CT)-diensten

Perceel 2: Applicatieontwikkeling en Applicatiebeheer van Maatwerkapplicaties

#### **II.1.6. CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

#### **II.1.7. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **II.1.8. Lots**

This contract is divided into lots: yes

Tenders may be submitted for one lot only

#### **II.1.9. Information about variants**

Variants will be accepted: no

### **II.2. Scope of the procurement**

#### **II.2.1. Total quantity or scope**

#### **II.2.2. Information about options**

Options: yes

Description of options: Opties tot verlenging van de looptijd van de Raamovereenkomst, zoals beschreven in het Aanbestedingsdocument.

Provisional timetable for recourse to these options:

in months: 36 (from the award of the contract)

#### **II.2.3. Information about renewals**

This contract is subject to renewal: yes

Number of possible renewals: 2

In the case of renewable supplies or service contracts, estimated timeframe for subsequent contracts:

in months: 24 (from the award of the contract)

### **II.3. Duration of the contract or time limit for completion**

Duration in months: 36 (from the award of the contract)

Information about lots

Lot No: 1

Lot title: Advies, conceptvorming en desgewenst ontwerp van innovatieve I(CT)-diensten

#### **1) Short description**

De doelstelling van Perceel 1 is om een Raamovereenkomst met drie Mantelpartijen te sluiten die het CVZ als partner helpen bij het realiseren van innovatie in de interactie met burgers, verzekeren en patiëntencollectieven alsook met zakelijke partners, zorgprofessionals, zorgverzekeraars en overheidsorganisaties. De resultaten die partijen in Opdrachten in Perceel 1 dienen op te leveren zijn:

-Strategisch advies met betrekking tot innovatieve I(CT)-diensten;

-Tactisch advies over in te zetten middelen ten behoeve van innovatieve I(CT)-diensten;

- Strategiedagen met het MT en/of de RvB van het CVZ met betrekking tot innovatieve (CT)-diensten;
- Input voor de actualisatie van het informatiebeleid;
- Opstellen definitiestudies en eventueel een businesscase;
- Concepten, storyboards, usecases;
- (Business) requirements opstellen;
- Opstellen functioneel ontwerp en design;
- Participatie in stuurgroep of klankbordgroep als een I(CT)-dienst in Perceel 2 wordt ontwikkeld.

**2) CPV code(s)**

72220000 Systems and technical consultancy services

**3) Quantity or scope**

Naar verwachting 600 uur per jaar

**4) Indication about different time frame or duration**

**5) Additional information about lots**

Zie aanbestedingsdocument

Lot No: 2

Lot title: Applicatieontwikkeling en Applicatiebeheer van Maatwerkapplicaties

**1) Short description**

De doelstelling van Perceel 2 is om een Raamovereenkomst met drie Mantelpartijen te sluiten die Dienstverlening aan het CVZ zullen leveren op de onderstaande terreinen:

- Opstellen impactanalyse;
- Opstellen functioneel ontwerp en design (vormgeving, interactiedesign, grafisch ontwerp);
- Opstellen van detailontwerp en technisch ontwerp;
- Applicatieontwikkeling van de Maatwerkapplicatie;
- Testen van de Maatwerkapplicatie;
- Ondersteuning bij implementatie;
- Iteratieve ontwikkeling van Maatwerkapplicaties;
- Incident management en Correctief onderhoud van de Maatwerkapplicaties
- Consultancy en advisering op het gebied van bovenstaande gebieden alsmede op het gebied van de non-functional requirements met betrekking tot de Maatwerkapplicaties.

**2) CPV code(s)**

72260000 Software-related services

**3) Quantity or scope**

De verwachte omvang is maximaal EUR 3 miljoen in 3 jaar

**4) Indication about different time frame or duration**

**5) Additional information about lots**

Zie aanbestedingsdocument

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**Section III: Legal, economic, financial and technical information**

**III.1. Conditions related to the contract**

**III.1.1.**

## **Deposits and guarantees required**

Geen

### **III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**

Zie aanbestedingsdocument

### **III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

Zie aanbestedingsdocument

### **III.1.4. Contract performance conditions**

The performance of the contract is subject to particular conditions: no

## **III.2. Conditions for participation**

### **III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions: Zie aanbestedingsdocument

### **III.2.2. Economic and financial ability**

List and brief description of conditions: Zie aanbestedingsdocument

Minimum level(s) of standards possibly required: Zie aanbestedingsdocument

### **III.2.3. Technical and professional ability**

List and brief description of conditions:

Zie aanbestedingsdocument

Minimum level(s) of standards possibly required:

Zie aanbestedingsdocument

### **III.2.4. Information about reserved contracts**

## **III.3. Conditions specific to services contracts**

### **III.3.1. Information about a particular profession**

Execution of the service is reserved to a particular profession: no

### **III.3.2. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

## **Section IV: Procedure**

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### **IV.1. Type of procedure**

#### **IV.1.1. Type of procedure**

Open

#### **IV.1.2. Information about the limits on the number of candidates to be invited**

#### **IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

### **IV.2. Award criteria**

#### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

**IV.2.2. Information about electronic auction**

An electronic auction will be used: no

**IV.3. Administrative information**

**IV.3.1. File reference number attributed by the contracting authority**

20120317

**IV.3.2. Previous publication concerning this procedure**

no

**IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document**

Time limit for receipt of requests for documents or for accessing documents: 4.3.2013 - 12:00

Payable documents: no

**IV.3.4. Time limit for receipt of tenders or requests to participate**

4.3.2013 - 12:00

**IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

**IV.3.6. Languages in which tenders or requests to participate may be submitted**

Dutch.

**IV.3.7. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

**IV.3.8. Conditions for opening of tenders**

Date: 4.3.2013 - 12:05

Place:

Diemen

Persons authorised to be present at the opening of tenders: no

**Section VI: Complementary information**

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**VI.1. Information about recurrence**

This is a recurrent procurement: no

**VI.2. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:

no

**VI.3. Additional information**

Zie aanbestedingsdocument

**VI.4. Procedures for review**

**VI.4.1. Review body**

Country: Netherlands

**Body responsible for mediation procedures**

Country: Netherlands

**VI.4.2. Review procedure**

Precise information on deadline(s) for review procedures: Zie aanbestedingsdocument

**VI.4.3. Service from which information about the review procedure may be obtained**

Country: Netherlands

**VI.5. Date of dispatch of this notice**

11.1.2013