

**United Kingdom-Maidstone: Guidance and counselling services**  
**OJ S 11/2016 16/01/2016**  
**Contract award notice**  
**Services**

**Directive 2004/18/EC**

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Kent Police and Crime Commissioner  
Postal address: Kent Police Headquarters, Sutton Road  
Town: Maidstone  
Postal code: ME15 9BZ  
Country: United Kingdom  
For the attention of: Claire Ward, Karen King  
E-mail: [procurementservices@kent.pnn.police.uk](mailto:procurementservices@kent.pnn.police.uk)  
Telephone: +44 1474366650

**Internet address(es):**

General address of the contracting authority: <http://www.kent.police.uk/>  
Electronic submission of tenders and requests to participate: <http://kentpolice.bravosolution.co.uk>

**I.2. Type of the contracting authority**

Body governed by public law

**I.3. Main activity**

Public order and safety

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

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**II.1. Description**

**II.1.1. Title**

Kent Victims' Engagement and Support Service.

**II.1.2. Type of contract and place of performance or delivery**

Services  
Service category No 25: Health and social services  
Main site or place of performance: Kent.  
NUTS code UKJ4 Kent

**II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)**

**II.1.4. Short description of the contract or purchase(s)**

This contract is for the provision of a Victims Engagement Support Service for the county of Kent for a 3-year period from 1.4.2016 with the option for a further 3-year extension.

**II.1.5. CPV code(s)**

85312300 Guidance and counselling services, 85312400 Welfare services not delivered through residential institutions, 85312500 Rehabilitation services

**II.1.6. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

**II.2. Total value of the contract/lot**

**II.2.1. Total value of the contract/lot**

Value: 5 700 000 GBP

**Section IV: Procedure**

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**IV.1. Type of procedure**

**IV.1.1. Type of procedure**

Open

**IV.2. Award criteria**

**IV.2.1. Award criteria**

The most economically advantageous tender in terms of

1. Track Record in Delivering a Quality Service. Weighting 35
2. Business Processes and Administration. Weighting 10
3. Employment of Staff and Volunteers. Weighting 5
4. Delivery of Service. Weighting 25
5. Value Added Services. Weighting 5
6. Breakdown of Costs/Value for Money. Weighting 15
7. Consortium Bids and Subcontracting. Weighting 5

**IV.2.2. Information about electronic auction**

An electronic auction has been used: no

**IV.3. Administrative information**

**IV.3.1. File reference number attributed by the contracting authority**

2015/039

**IV.3.2. Previous publication concerning this procedure**

**Prior information notice**

Notice number in the OJ S: [2015/S 067-119270](#) of 4.4.2015

**Contract notice**

Notice number in the OJ S: [2015/S 169-308480](#) of 2.9.2015

**Section V: Award of contract**

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Contract No: 2015/039

**V.1. Date of conclusion of the contract**

26.11.2015

**V.2. Information about tenders**

Number of tenders received: 3

Number of tenders received by electronic means: 3

**V.3. Name and address of the contractor**

Official name: Victim Support

Postal address: 50-60 Hallam Street, Greater London

Town: London

Postal code: W1W 6JL

Country: United Kingdom

Internet address: [www.victimssupport.org.uk](http://www.victimssupport.org.uk)

**V.4. Information on value of the contract/lot**

Total value of the procurement:

Value: 5 700 000 GBP

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

**Section VI: Complementary information**

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**VI.1. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**VI.2. Additional information****VI.3. Procedures for review****VI.3.1. Review body**

Official name: The Royal Courts of Justice

Town: London

Postal code: WC2A 2LL

Country: United Kingdom

**Body responsible for mediation procedures**

Official name: The Royal Courts of Justice

Town: London

Postal code: WC2A 2LL

Country: United Kingdom

**VI.3.2. Review procedure**

Precise information on deadline(s) for review procedures: The Kent Police and Crime Commissioner will incorporate a minimum of ten (10) calendar day standstill period at the point information on the award of the contract is communicated to tenderers. This period allows for unsuccessful tenderers to seek further debriefing from the contracting authority before the contract is entered into. If an appeal regarding the award of a contract has not been successfully resolved the Public Contract Regulations 2015 (SI 2015 No.102) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). Any such action must be brought promptly (generally within one (1) month).

**VI.3.3. Service from which information about the review procedure may be obtained****VI.4. Date of dispatch of this notice**

14.1.2016