

United Kingdom-Guildford: Survey services
OJ S 13/2017 19/01/2017
Contract notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Joint Procurement Service for Surrey and Sussex Police

National registration number: N/A

Postal address: Surrey Police, Mount Browne, Sandy Lane

Town: Guildford

NUTS code: UKJ2 Surrey, East and West Sussex

Postal code: GU3 1HG

Country: United Kingdom

Contact person: Benjamin Hilliam

E-mail: Benjamin.hilliam@surrey.pnn.police.uk

Telephone: +44 1483632083

Internet address(es):

Main address: <http://www.surrey.police.uk/>

Address of the buyer profile: <https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/30091>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: https://uk.eu-supply.com/app/rfq/rwentrance_s.asp?PID=18796&B=BLUELIGHT

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: https://uk.eu-supply.com/app/rfq/rwentrance_s.asp?PID=18796&B=BLUELIGHT

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Public order and safety

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Provision of User Satisfaction Surveys.

Reference number: JPS329

II.1.2. Main CPV code

79311000 Survey services

II.1.3. Type of contract

Services

II.1.4. Short description

The Police and Crime Commissioner for Surrey and the Police and Crime Commissioner for Sussex wish to select and appoint a suitable Contractor to carry out user satisfaction surveys and provide the resulting satisfaction data.

II.1.5. Estimated total value

Value excluding VAT: 240 000,00 GBP

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

73110000 Research services, 79311210 Telephone survey services

II.2.3. Place of performance

NUTS code: UK United Kingdom

II.2.4. Description of the procurement

The purpose of the surveys is to obtain views of members of the public who have been in contact with Surrey Police and Sussex Police. This will include conducting Victim Satisfaction Surveys and Anti-Social Behaviour Surveys. Further information can be found in the tender documentation.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 210 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

The contract period shall mean a period of one year, with an option for the Contracting Authority to extend the contract period by a further 24 months (in 12 month increments).

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 15/02/2017 Local time: 17:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 15/02/2017 Local time: 17:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: The Surrey Police & Crime Commissioner

Postal address: Surrey Police, Mount Browne, Sandy Lane

Town: Guildford

Postal code: GU3 1HG

Country: United Kingdom

VI.5. Date of dispatch of this notice

16/01/2017

