

Netherlands-Utrecht: Reception services
OJ S 10/2022 14/01/2022
Contract notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Stichting Slachtofferhulp Nederland

National registration number: 472213272

Postal address: Moeder Teresalaan 100

Town: UTRECHT

NUTS code: NL Nederland

Postal code: 3527 WB

Country: Netherlands

Contact person: Inkoop Meesters

E-mail: post@inkoopmeesters.nl

Internet address(es):

Main address: <http://www.slachtofferhulp.nl>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.tenderned.nl/tenderned-web/aankondiging/detail/publicatie/akid/1c8425106149e2f5e86a2b2bc4ba43c7>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://www.tenderned.nl/tenderned-web/aankondiging/detail/publicatie/akid/1c8425106149e2f5e86a2b2bc4ba43c7>

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Other activity: Specifiek maatschappelijk werk

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Receptiediensten

II.1.2. Main CPV code

79992000 Reception services

II.1.3. Type of contract

Services

II.1.4. Short description

Stichting Slachtofferhulp Nederland helpt slachtoffers, nabestaanden, betrokkenen en getuigen na een misdrijf, verkeersongeluk of calamiteit. Jaarlijks worden circa 220.000 slachtoffers offline ondersteund en 280.000 online geholpen. Stichting Slachtofferhulp Nederland streeft ernaar de materiële en immateriële schade waarmee slachtoffers worden geconfronteerd zo veel mogelijk te verhelpen, beperken en voorkomen.

Stichting Slachtofferhulp Nederland is een onafhankelijke stichting en wordt voornamelijk gefinancierd door het Ministerie van Justitie en Veiligheid. Daarnaast ontvangt de stichting financiële steun van het Fonds Slachtofferhulp, gemeentes of particulieren. De reguliere begrotingsomvang bedraagt ± € 35.000.000.

Bij Stichting Slachtofferhulp Nederland zijn ca. 500 betaalde medewerkers, 1.000 vrijwilligers, 100 externen en 130 stagiaires actief op 25 locaties. Het landelijk kantoor is gesitueerd in Utrecht.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: NL31 Utrecht

Main site or place of performance: Utrecht

II.2.4. Description of the procurement

De verwachting op dit moment is dat er 2080 uren per jaar worden ingezet. Aan deze inschatting kunnen geen rechten worden ontleend.

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Kwaliteit / Weighting: 70

Price - Weighting: 30

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 72

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

- Verplichte uitsluitingsgronden,
- Faillissement of Surseance van betaling

III.1.3. Technical and professional ability

List and brief description of selection criteria:

- Kerncompetenties

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 03/03/2022 Local time: 23:59

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Dutch

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 04/03/2022 Local time: 00:05

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Arrondissementsrechtbank Utrecht

Town: Utrecht

Country: Netherlands

E-mail: midden-nederland@rechtspraak.nl

Internet address: <http://www.rechtspraak.nl>

VI.5. Date of dispatch of this notice

10/01/2022