

**France-Paris: Software support services**  
**OJ S 9/2024 12/01/2024**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: ministère de l'éducation nationale

National registration number: 11004301500012

Postal address: ministères chargés de l'éducation nationale, de la jeunesse, de l'enseignement supérieur, de la recherche et des sports - secrétariat général - mission des Achats pour la Direction du numérique pour l'éducation - sous-Direction du socle numérique - 61-65 rue Dutot

Town: Paris

NUTS code: FR101 Paris

Postal code: 75015

Country: France

Contact person: Mission des achats

E-mail: [benoit.moitry@education.gouv.fr](mailto:benoit.moitry@education.gouv.fr)

Telephone: +33 155557045

**Internet address(es):**

Main address: <http://www.marches-publics.gouv.fr>

Address of the buyer profile: <http://www.marches-publics.gouv.fr>

**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

Education

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

réalisation de prestations d'assistance, de suivi, de personnalisation itop ou développements d'extensions de l'application Summit, basée sur l'outil ITSM itop, et prestations associées (Sumit 3)

Reference number: MEN-SG-AOO-23039

**II.1.2. Main CPV code**

72261000 Software support services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

réalisation de prestations d'assistance, de suivi, de personnalisation itop ou développements d'extensions de l'application Sumit, basée sur l'outil ITSM itop, et prestations associées (Sumit 3)

#### **II.1.6. Information about lots**

This contract is divided into lots: yes

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 2 800 000,00 EUR

### **II.2. Description**

#### **II.2.1. Title**

prestations d'assistance et de suivi au projet Sumit  
Lot No: 1

#### **II.2.2. Additional CPV code(s)**

72261000 Software support services

#### **II.2.3. Place of performance**

NUTS code: FR France

#### **II.2.4. Description of the procurement**

prestations d'assistance et de suivi au projet Sumit

#### **II.2.5. Award criteria**

Quality criterion - Name: Valeur technique / Weighting: 60%  
Price - Weighting: 40%

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

le montant prévisionnel du marché est de 675 000 euros HT sur 24 mois soit 1 350 000 euros HT sur 48 mois.

Le montant maximum du lot 1 est de 1 650 000 euros HT sur 48 mois

### **II.2. Description**

#### **II.2.1. Title**

réalisation de Développements extensions " Sumit " et prestations associées  
Lot No: 2

#### **II.2.2. Additional CPV code(s)**

72261000 Software support services

#### **II.2.3. Place of performance**

NUTS code: FR France

#### **II.2.4. Description of the procurement**

réalisation de Développements extensions " Sumit " et prestations associées

### **II.2.5. Award criteria**

Quality criterion - Name: Valeur technique / Weighting: 60%

Price - Weighting: 40%

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:

no

### **II.2.14. Additional information**

le montant prévisionnel du marché est de 725 000 euros HT sur 24 mois soit 1 450 000 euros HT sur 48 mois.

Le montant maximum du lot 2 est de 1 750 000 euros HT sur 48 mois

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2023/S 125-396966](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

## **Section V: Award of contract**

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**Contract No:** 2023.1000044043

**Lot No:** 1

**Title:**

prestations d'assistance et de suivi au projet Sumit

A contract/lot is awarded: yes

### **V.2. Award of contract**

#### **V.2.1. Date of conclusion of the contract**

15/12/2023

#### **V.2.2. Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1  
Number of tenders received by electronic means: 1  
The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: sapiens group  
Postal address: 34, rue de Liège  
Town: Paris  
NUTS code: FR France  
Postal code: 75008  
Country: France  
The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 1 350 000,00 EUR

**V.2.5. Information about subcontracting**

**Section V: Award of contract**

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**Contract No:** 2023.1000042805

**Lot No:** 2

**Title:**

réalisation de Développements extensions " Sumit " et prestations associées

A contract/lot is awarded: yes

**V.2. Award of contract**

**V.2.1. Date of conclusion of the contract**

05/12/2023

**V.2.2. Information about tenders**

Number of tenders received: 1  
Number of tenders received from SMEs: 1  
Number of tenders received by electronic means: 1  
The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: synairgis  
Postal address: 5, rue de l'observatoire  
Town: Montpellier  
NUTS code: FR France  
Postal code: 34000  
Country: France  
The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 1 450 000,00 EUR

**V.2.5. Information about subcontracting**

## Section VI: Complementary information

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### VI.3. Additional information

la valeur indiquée en V.2.4) correspond à l'évaluation des commandes du lot concerné sur sa durée totale de 48 mois

### VI.4. Procedures for review

#### VI.4.1. Review body

Official name: tribunal administratif de Paris

Postal address: 7 rue de Jouy

Town: Paris

Postal code: 75181

Country: France

E-mail: [greffe.ta-paris@juradm.fr](mailto:greffe.ta-paris@juradm.fr)

Telephone: +33 144594400

Fax: +33 144594646

Internet address: <http://www.paris.tribunal-administratif.fr>

#### VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

dans les deux mois suivant la publication du présent avis, les tiers susceptibles d'être lésés peuvent introduire un recours de pleine juridiction contestant la validité du contrat devant le tribunal administratif de Paris

#### VI.4.4. Service from which information about the review procedure may be obtained

Official name: tribunal administratif de Paris

Postal address: 7 rue de Jouy

Town: Paris

Postal code: 75181

Country: France

E-mail: [greffe.ta-paris@juradm.fr](mailto:greffe.ta-paris@juradm.fr)

Telephone: +33 144594400

Fax: +33 144594646

Internet address: <http://www.paris.tribunal-administratif.fr>

### VI.5. Date of dispatch of this notice

09/01/2024