

**Finland-Helsinki: System and support services**  
**OJ S 11/2020 16/01/2020**  
**Contract award notice**  
**Services**

**Legal Basis:**

Regulation (EU, Euratom) No 2018/1046

Kuntayhtymien omistama osakeyhtiö

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: FinnHEMS Oy  
National registration number: 2347340-9  
Postal address: Lentäjätie 3  
Town: Helsinki  
NUTS code: FI1B1 Helsinki-Uusimaa  
Postal code: 01530  
Country: Finland  
Contact person: FinnHEMS Oy  
E-mail: [hems@finnhems.fi](mailto:hems@finnhems.fi)  
**Internet address(es):**  
Main address: <https://finnhems.fi>

**I.4. Type of the contracting authority**

Other type: kuntayhtymien omistama osakeyhtiö

**I.5. Main activity**

Health

**Section II: Object**

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**II.1. Scope of the procurement**

**II.1.1. Title**

ICT-peruspalvelujen hankinta

**II.1.2. Main CPV code**

72250000 System and support services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Hankinnan kohteena olivat FinnHEMS Oy:n (jäljempänä myös hankintayksikkö) ICT-peruspalvelujen hankinta. Hankinta on yksilöity tarkemmin hankinta-asiakirjoissa.

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.1.7.**

## **Total value of the procurement**

Value excluding VAT: 1 300 000,00 EUR

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

72253000 Helpdesk and support services, 72253100 Helpdesk services, 72253200 Systems support services, 72315000 Data network management and support services, 72315200 Data network management services, 72500000 Computer-related services, 72510000 Computer-related management services, 72514000 Computer facilities management services, 72514100 Facilities management services involving computer operation, 72611000 Technical computer support services, 72910000 Computer back-up services

#### **II.2.3. Place of performance**

NUTS code: FI Suomi / Finland

#### **II.2.4. Description of the procurement**

Hankintayksikkö halusi hankkia kaikki ICT-peruspalveluihin liittyvät operatiiviset palvelut 1 palveluntarjoajalta. Tavoitteena oli rationalisoida ICT-peruspalvelujen tuotantoa siten, että sisäisesti tuotetuista palveluista siirrytään ulkoiseen palvelutuotantoon hankinta-asiakirjoissa määritellyin tavoin.

Hankinnan kohteena olivat ylätasolla mainittuna: työasemapalvelut, kapasiteettipalvelut, yritysverkko- ja tietoliikennepalvelut, tukipalvelut sekä muut palvelut. Hankinnan kohde oli määritelty yksityiskohtaisesti hankinnan asiakirjoissa.

#### **II.2.5. Award criteria**

Quality criterion - Name: Hankintayksikkö vertaili ja pisteytti laadun A):n 40 % ja B):n 10 % osalta tarjouspyynnön mukaisesti. / Weighting: 50  
Price - Weighting: 50

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Competitive procedure with negotiation

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1.**

## Previous publication concerning this procedure

Notice number in the OJ S: [2019/S 100-242507](#)

### IV.2.8. Information about termination of dynamic purchasing system

### IV.2.9. Information about termination of call for competition in the form of a prior information notice

## Section V: Award of contract

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A contract/lot is awarded: yes

### V.2. Award of contract

#### V.2.1. Date of conclusion of the contract

09/01/2020

#### V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: no

#### V.2.3. Name and address of the contractor

Official name: Decens Oy

National registration number: Decens Oy

Town: Tampere

NUTS code: FI196 Satakunta

Country: Finland

The contractor is an SME: no

#### V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 1 300 000,00 EUR

#### V.2.5. Information about subcontracting

The contract is likely to be subcontracted

## Section VI: Complementary information

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### VI.3. Additional information

### VI.4. Procedures for review

#### VI.4.1. Review body

Official name: Markkinaoikeus

Postal address: Radanrakentajantie 5

Town: Helsinki

Postal code: 00520

Country: Finland

E-mail: [markkinaoikeus@oikeus.fi](mailto:markkinaoikeus@oikeus.fi)

Telephone: +358 295643300

Internet address: <http://www.oikeus.fi/markkinaoikeus>

**VI.5. Date of dispatch of this notice**

14/01/2020