

Denmark-Fredericia: IT services: consulting, software development, Internet and support
OJ S 10/2022 14/01/2022
Contract award notice – utilities
Services

Legal Basis:

Directive 2014/25/EU

Section I: Contracting entity

I.1. Name and addresses

Official name: Energinet Elsystemansvar A/S

National registration number: 39314959

Postal address: Tonne Kjærsvej 65

Town: Fredericia

NUTS code: DK032 Sydjylland

Postal code: 7000

Country: Denmark

Contact person: Kirsten Ebstrup

E-mail: procurement@energinet.dk

Telephone: +45 70102244

Internet address(es):

Main address: <https://eu.eu-supply.com/ctm/supplier/publictenders?B=ENERGINET>

Address of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/228008>

I.6. Main activity

Electricity

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

IT Infrastructure Framework Agreement for Nordic RSC

Reference number: 21/01147 - 267330

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

Energinet initiates a tender concerning a Framework Agreement covering IT operations, including:

- Security & Compliance Services
- Architecture
- Service Management
- Service integration

- Operations
 - Service Desk and onsite Support Services
 - Workplace Services
 - Business Application Services
 - Infrastructure Services
 - Public Cloud Services
 - Wide Area Network Services
 - Projects and Consultancy Services
 - Termination Assistance Services
- See further description in II.2.4.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 250 000 000,00 DKK

II.2. Description

II.2.2. Additional CPV code(s)

72100000 Hardware consultancy services, 72110000 Hardware selection consultancy services , 72120000 Hardware disaster-recovery consultancy services, 72130000 Computer-site planning consultancy services, 72140000 Computer hardware acceptance testing consultancy services, 72150000 Computer audit consultancy and hardware consultancy services, 72220000 Systems and technical consultancy services, 72240000 Systems analysis and programming services, 72250000 System and support services, 72251000 Disaster recovery services, 72252000 Computer archiving services, 72253000 Helpdesk and support services, 72253100 Helpdesk services, 72253200 Systems support services, 72254000 Software testing , 72254100 Systems testing services, 72260000 Software-related services, 72263000 Software implementation services, 72300000 Data services, 72310000 Data-processing services, 72315200 Data network management services, 72317000 Data storage services, 72318000 Data transmission services, 72400000 Internet services, 72410000 Provider services, 72500000 Computer-related services, 72510000 Computer-related management services, 72540000 Computer upgrade services, 72590000 Computer-related professional services, 72600000 Computer support and consultancy services, 72611000 Technical computer support services, 72700000 Computer network services, 72900000 Computer back-up and catalogue conversion services, 72910000 Computer back-up services

II.2.3. Place of performance

NUTS code: DK Danmark

Main site or place of performance: Ørestads Boulevard 114, 2300 Copenhagen

II.2.4. Description of the procurement

Nordic RSC (Regional Security Coordinator) is a joint office owned by Energinet, Fingrid, Svenska Kraftnät and Statnett with the purpose of delivering operational coordination in the Nordic electricity system. Energinet is empowered by the TSOs to conduct the tendering process. The role of the Nordic RSC within the agreed different services is to provide coordination services for the secure operation of the European transmission system, to build consistent regional data, to perform analyses, making recommendations and otherwise support harmonizing of operational procedures and standards, assisting the Parties to maintain security of supply. The Nordic RSC needs to deliver the following five essential coordination functions:

1. Coordinated Security Analysis (including remedial action-related analysis),
2. Short and Medium Term Adequacy Forecasts,
3. Coordinated Capacity Calculations,
4. Outage Planning Coordination, and
5. Individual Grid Model/Common Grid Model Delivery

Currently, Energinet is appointed as the hosting TSO for the Nordic RSC, thus Energinet is also responsible for providing server capacity and other IT tools for the Nordic RSC's current business functions and future functions as defined by the ENTSO-E rules. In this context, Energinet requires an IT Infrastructure Framework Agreement covering IT operations for primarily involved IT systems, but also other systems used by Nordic RSC e.g. administrative IT systems. Selected IT systems ranging from systems which are business critical, systems containing security sensitive data to systems which are neither business critical nor handle any security sensitive data.

The overall target of this procurement is to ensure high quality and reliability in the daily operation of the common Nordic RSC/TSO business process and to provide common basis for the business and support for the existing business processes and any additional business processes which may be defined by the TSOs or Nordic RSC.

Energinet would like to conclude a Framework Agreement with a partner that can provide IT operations, including:

1. Security and Compliance Services such as SOC, SIEM and GDPR
2. Architecture such as workplace architecture, infrastructure architecture and enterprise /applications architecture
3. Service Management such as ITIL
4. Service integration such as solution automation
5. Operations such as monitoring, tooling and patch management
6. Service Desk and onsite support services
7. Workplace Services such as Collaboration, Device Management, Remote Connectivity, Client Computing, Workplace applications, Content filtering service and telephony
8. Business Application Services such as Technical Application Management, Application Operations, Database Management, Application and database basics, Middleware Management, Platform Services and OS
9. Infrastructure Services such as housing, hosting, network, Virtual/Physical Compute, Storage, load balancing, firewall and domain services
10. Public Cloud Services such as PaaS and IaaS and partly SaaS
11. Wide Area Network Services such as Wide Area Network and Internet access
12. Projects and Consultancy Services
13. Termination Assistance Services

Furthermore, the Framework Agreement will include support and recurring consultancy services - see also remaining description in the last part of VI.3 (due to limited space in this section)

II.2.11. Information about options

Options: yes

Description of options:

Option 1: The Customer has an option of prolonging the Framework Agreement for a period up to an aggregate of thirty-six (36) months from the end date of the Framework Agreement, at the Customer's sole discretion. For the avoidance of doubt, the Customer can choose a prolongation of less than thirty-six (36) months and may (again) choose prolongation within the aggregate of the remaining thirty-six (36) months from the expiration of the five (5) Year Term.

Option 2: The Customer is currently a part of Energinet, but it is the intention that the Customer shall be divested into a separate legal entity owned by the four (4) TSOs, which will assume all rights and obligations of the Customer pursuant to the Framework Agreement. In this regard the Customer has an option to transfer the Frame Agreement from Energinet to the separate legal entity owned by the four (4) TSOs.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

This is a negotiated procedure. With exception of mandatory parts, Tender Documents may as a result undergo changes as part of the negotiation process. The applicant is to submit a customer statement for minimum 2 references on the accuracy of references provided and signed by a relevant responsible person (for example, the relevant project manager) at the reference customer in question.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Negotiated procedure with prior call for competition

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2021/S 077-198644](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a periodic indicative notice

Section V: Award of contract

Contract No: 1

Title:

IT Infrastructure Framework Agreement for Nordic RSC

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

07/01/2022

V.2.3.

Name and address of the contractor

Official name: NNIT A/S

National registration number: 21 09 31 06

Postal address: Østmarken 3A

Town: Søborg

NUTS code: DK012 Københavns omegn

Postal code: 2860

Country: Denmark

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 249 000 000,00 DKK

Total value of the contract/lot: 498 000 000,00 DKK

V.2.5. Information about subcontracting**V.2.6. Price paid for bargain purchases****Section VI: Complementary information**

VI.3. Additional information**VI.4. Procedures for review****VI.4.1. Review body**

Official name: Klagenævntet for Udbud

Postal address: Nævnenes Hus, Toldboden 2

Town: Viborg

Postal code: 8800

Country: Denmark

E-mail: klfu@naevneshus.dk

Telephone: +45 72405708

Internet address: <https://naevneshus.dk/start-din-klage/klagenaevnet-for-udbud/>

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

Complaints regarding a candidate not being pre-qualified must be filed with The Complaints Board for Public Procurement within 20 calendar days starting the day after the contracting authority has sent notification to the candidates involved, provided that the notification includes a short account of the relevant reasons for the decision.

Other complaints must be filed with The Complaints Board for Public Procurement within:

1. 45 calendar days after the contracting authority has published a contract award notice in the Official Journal of the European Union (with effect from the day following the publication date);
2. 30 calendar days starting the day after the contracting authority has informed the tenderers in question, that the contracting authority has entered into a contract based on a framework agreement through reopening of competition or a dynamic purchasing system, provided that the notification includes a short account of the relevant reasons for the decision;
3. 6 months starting the day after the contracting authority has sent notification to the candidates/tenderers involved that the contracting authority has entered into the framework agreement, provided that the notification included a short account of the relevant reasons for the decision.

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Konkurrence- og Forbrugerstyrelsen

Postal address: Carl Jacobsen Vej 35

Town: Valby

Postal code: 2500

Country: Denmark

E-mail: kfst@kfst.dk

Telephone: +45 41715000

Internet address: <http://www.kfst.dk>

VI.5. Date of dispatch of this notice

11/01/2022