

Denmark-Frederiksberg: IT services: consulting, software development, Internet and support
OJ S 11/2021 18/01/2021
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Udviklings- og Forenklingsstyrelsen

National registration number: 19552101

Postal address: Osvald Helmuths Vej 4

Town: Frederiksberg

NUTS code: DK Danmark

Postal code: 2000

Country: Denmark

Contact person: Shobat Kaur Walia

E-mail: skw@ufst.dk

Internet address(es):

Main address: <https://www.ethics.dk/ethics/eo#/0b5aa885-e48c-4c1b-a793-dfa61aab629c/homepage>

I.1. Name and addresses

Official name: Toldstyrelsen

Postal address: Slet Parkvej 1

Town: Tranbjerg

NUTS code: DK Danmark

Postal code: 8310

Country: Denmark

Contact person: Shobat Kaur Walia

E-mail: skw@ufst.dk

Internet address(es):

Main address: www.toldst.dk/

I.2. Information about joint procurement

The contract involves joint procurement

The contract is awarded by a central purchasing body

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

Economic and financial affairs

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Tender for the Delivery, Operation, Maintenance and Support of an Automatic Risk, Profile and Analysis System (ARPA)

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

The IT and Development Agency of the Danish Ministry of Taxation (UFST) is to procure an Automatic Risk, Profile and Analysis system (ARPA) to replace the current Risk Analysis System (RAS). This project is a part of a collaboration on control and risk management in the EU, to enable the Danish Customs Agency to become compliant with the Union Customs Code (UCC) and enable the Danish Customs Agency to become more data-driven.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 88 000 000,00 DKK

II.2. Description

II.2.2. Additional CPV code(s)

72200000 Software programming and consultancy services, 72230000 Custom software development services, 72590000 Computer-related professional services, 72240000 Systems analysis and programming services, 72260000 Software-related services, 72510000 Computer-related management services, 72222300 Information technology services, 72250000 System and support services, 72310000 Data-processing services, 72253000 Helpdesk and support services, 72254000 Software testing, 72253200 Systems support services

II.2.3. Place of performance

NUTS code: DK Denmark

II.2.4. Description of the procurement

The purpose of this tender procedure is to procure an Automatic Risk, Profile and Analysis System (ARPA) to replace the current Risk Analysis System (RAS). The solution will support the risk analyst and the customs employees in the risk analysis processes, by identifying possible risk items for further inspection based on automatic risk analysis of declarations. The functionality of the solution will support the following in the Danish Customs Agency:

- 1) Risk Analysis of Declarations;
- 2) Creation of Risk Profiles and EU Common Risk Criteria;
- 3) Profile simulation before creation.

The solution must be compliant with UCC, national legal requirements and additional relevant requirements when dealing with 'EU Restricted' data.

The solution shall furthermore support:

- automatic risk analysis of declarations based on a rule-based approach;
- a user interface that will enable the creation of configuration of EU Common Risk Criteria;
- a user interface that will enable the creation and configuration of risk profiles;
- random selection configurable on statistical values and parameters;

- a functionality that will support profile simulation before production;
- enable and support risk models developed in the customs data platform through an efficient integration.

The Solution shall be license based.

II.2.5. Award criteria

Quality criterion - Name: Technical solution / Weighting: 40

Quality criterion - Name: Delivery / Weighting: 40

Cost criterion - Name: Economy / Weighting: 20

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

The contract will have no fixed expiration day, but will run until terminated. The estimated value in section II.2.6) is based on a 10-year period. The customer has decided not to divide the tender into lots since the tender concerns a critical it-system which is to be used across the Danish customs sector.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2020/S 133-326938](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

11/01/2021

V.2.2.

Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: IBM Danmark ApS

National registration number: 65 30 52 16

Postal address: Prøvensvej 1

Town: Brøndby

NUTS code: DK01 Hovedstaden

Postal code: 2605

Country: Denmark

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 88 000 000,00 DKK

Total value of the contract/lot: 141 684 020,00 DKK

V.2.5. Information about subcontracting

The contract is likely to be subcontracted

Section VI: Complementary information

VI.3. Additional information

The total value of the contract stated in section V.2.4) is a total evaluation technical price used for the evaluation of economy in the tender procedure and thus not the actual contract value.

With reference to section V.2.5), IBM Danmark ApS uses Intrasoft International S.A., IBM United Kingdom Ltd and IBM Netherlands B.V. as subcontractors.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Klagenævnet for Udbud

Postal address: Toldboden 2

Town: Viborg

Postal code: 8800

Country: Denmark

E-mail: klfu@naevneneshus.dk

Telephone: +45 72405600

Internet address: <https://naevneneshus.dk/start-din-klage/klagenaevnet-for-udbud/>

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

Pursuant to Section 3 of the Danish Consolidation Act No 593 of 2 June 2016 on the Complaints Board for Public Procurement (available at www.retsinformation.dk), the following time limits for filing a complaint apply:

Complaints regarding a candidate not being pre-qualified must be filed with the Complaints Board for Public Procurement within 20 calendar days starting the day after the contracting authority has sent notification to the candidates involved, cf. § 7(1) of the Act on The Complaints Board for Public Procurement, provided that the notification includes a short account of the relevant reasons for the decision.

Other complaints must in accordance with § 7(2) of the Act on the Complaints Board for Public Procurement be filed with the Complaints Board for Public Procurement within:

- 1) 45 calendar days after the contracting authority has published a contract award notice in the Official Journal of the European Union (with effect from the day following the publication date);
- 2) 30 calendar days starting the day after the contracting authority has informed the tenderers in question, that the contracting authority has entered into a contract based on a framework agreement through reopening of competition or a dynamic purchasing system, provided that the notification includes a short account of the relevant reasons for the decision;
- 3) 6 months starting the day after the contracting authority has sent notification to the candidates involved that the contracting authority has entered into the framework agreement, cf. § 2(2) or § 171(4) of the Public Procurement Act, provided that the notification included a short account of the relevant reasons for the decision;
- 4) 20 calendar days starting the day after the contracting authority has published a notice concerning its decision to uphold the contract, cf. § 185(2) of the Public Procurement Act.

The complainant must inform the contracting authority of the complaint in writing at the latest simultaneously with the lodge of the complaint to the Complaints Board for Public Procurement stating whether the complaint has been lodged in the standstill period, cf. § 6(4) of the Act on the Complaints Board for Public Procurement. If the complaint has not been lodged in the standstill period, the complainant must also state whether it is requested that the appeal is granted delaying effect, cf. § 12(1) of the said Act.

The email of the Complaints Board for Public Procurement is stated in section VI.4.1).

The Complaints Board for Public Procurement's own guidance note concerning complaints is available at the internet address stated in section VI.4.1).

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Konkurrence- og Forbrugerstyrelsen

Postal address: Carl Jacobsens Vej 35

Town: Valby

Postal code: 2500

Country: Denmark

E-mail: kfst@kfst.dk

Telephone: +45 41715000

Internet address: www.kfst.dk

VI.5. Date of dispatch of this notice

13/01/2021