

Norway-Oslo: Research and development services and related consultancy services
OJ S 12/2020 17/01/2020
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Utlendingsnemnda (UNE)

National registration number: 982 019 095

Postal address: Stenersgata 1 B/C

Town: Oslo

NUTS code: NO Norge

Postal code: 0034

Country: Norway

E-mail: anskaffelser@une.no

Internet address(es):

Main address: www.une.no

Address of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/336245>

I.4. Type of the contracting authority

National or federal agency/office

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Framework Agreement for Consultancy Services

Reference number: 19/00557

II.1.2. Main CPV code

73000000 Research and development services and related consultancy services

II.1.3. Type of contract

Services

II.1.4. Short description

Utlendingsnemnda (UNE) [the Norwegian Immigration Appeals Board] wants to enter into parallel framework agreements for consultancy services in three different lots:

- (i) organisation development and continual improvement;
- (ii) manager and employee development, team development;
- (iii) recruitment.

UNE intends to sign contracts with three to 6 tenderers in each lot. The contracts will cover UNE's need for consultancy services in the above named areas. The service will be performed in Oslo.

The total estimated value of the procurement is approx. 11 000 000 NOK excluding VAT over a period of 4 years. This is only an estimate, and is non-binding. See a more detailed description of the procurement in Annex 1 Requirement Specification.

II.1.6. Information about lots

This contract is divided into lots: yes

II.1.7. Total value of the procurement

Value excluding VAT: 11 000 000,00 NOK

II.2. Description

II.2.1. Title

Organisation Development and Continual Improvement

Lot No: 1

II.2.2. Additional CPV code(s)

72220000 Systems and technical consultancy services, 72221000 Business analysis consultancy services, 72224000 Project management consultancy services, 73200000 Research and development consultancy services, 73220000 Development consultancy services

II.2.3. Place of performance

NUTS code: NO Norge

Main site or place of performance: Oslo.

II.2.4. Description of the procurement

It is key for the contracting authority that future suppliers can cover a broad spectrum of needs in organisation development. Examples of key areas for which the contracting authority may request support:

Maintenance of optimisation of organisation structure in accordance with Restructuring 2019. Strengthening the culture of change and knowledge of managers and employees concerning continuous improvement.

Evaluations (including different evaluation processes in connection with development and/or change processes).

Assist with process analyses and process mapping.

— implementation of analyses and mapping to identify improvement areas.

— risk assessment of organisation changes.

II.2.5. Award criteria

Quality criterion - Name: Quality / Weighting: 70 %

Price - Weighting: 30 %

II.2.11. Information about options

Options: yes

Description of options:

1 year + 1 year.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Manager and Employee Development, Team Development
Lot No: 2

II.2.2. Additional CPV code(s)

72220000 Systems and technical consultancy services, 72221000 Business analysis consultancy services, 72224000 Project management consultancy services, 73200000 Research and development consultancy services, 73220000 Development consultancy services

II.2.3. Place of performance

NUTS code: NO Norge
Main site or place of performance: Oslo.

II.2.4. Description of the procurement

For several years, UNE has systematically focussed on manager development. Restructuring to only one manager level under the Director entails greater responsibility for all managers and greater requirements for cross discipline interaction. Tenderers must be able to deliver services in the following areas:

- tools for the delegating manager,
- cross discipline interaction in the manager team,
- manager support, coaching,
- management and control of continuous improvement,
 - development of manager groups and teams;
 - measuring/following-up managers, including systems, tools and methods (360 — manager evaluations, etc.);
 - conflict management;
 - relational management.

II.2.5. Award criteria

Quality criterion - Name: Quality / Weighting: 70 %
Price - Weighting: 30 %

II.2.11. Information about options

Options: yes
Description of options:
1 year + 1 year.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Assist with Recruitment
Lot No: 3

II.2.2. Additional CPV code(s)

72220000 Systems and technical consultancy services, 72221000 Business analysis consultancy services, 72224000 Project management consultancy services, 73200000 Research and development consultancy services, 73220000 Development consultancy services

II.2.3. Place of performance

NUTS code: NO Norge

Main site or place of performance: Oslo.

II.2.4. Description of the procurement

The aim of the framework agreement is to ensure that the contracting authority has access to qualified recruitment assistance in employment cases, when the contracting authority finds that this is necessary. The individual recruitment assignments must be all or part of the recruitment process. As such, tenderers must anticipate both having independent delivery responsibility for a complete recruitment process, and assist with individual assignments in a recruitment process under the leadership of UNE c/o the HR section.

II.2.5. Award criteria

Quality criterion - Name: Quality / Weighting: 70 %

Price - Weighting: 30 %

II.2.11. Information about options

Options: yes

Description of options:

1 year + 1 year.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2019/S 201-489956](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Lot No: 1

Title:

Organisation Development and Continual Improvement

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

17/12/2019

V.2.2. Information about tenders

Number of tenders received: 9

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: A-2 Norge AS

National registration number: 986303065

Postal address: Postboks 468 Skøyen — Drammensveien 165

Town: Oslo

NUTS code: NO011 Oslo

Postal code: 0213

Country: Norway

E-mail: deh@a-2.no

Telephone: +47 91870118

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 5 000 000,00 NOK

V.2.5. Information about subcontracting

Section V: Award of contract

Lot No: 1

Title:

Organisation Development and Continual Improvement

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

17/12/2019

V.2.2. Information about tenders

Number of tenders received: 9

The contract has been awarded to a group of economic operators: no

V.2.3.

Name and address of the contractor

Official name: Administrativt forskningsfond ved Norges Handelshøyskole

National registration number: 971 228 113

Postal address: Helleveien 30

Town: Bergen

NUTS code: NO01 Oslo og Akershus

Postal code: 5045

Country: Norway

E-mail: randi.marte.barfod@aff.no

Telephone: +47 99553187

Fax: +47 55952033

Internet address: <http://www.aff.no>

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 5 000 000,00 NOK

V.2.5. Information about subcontracting**Section V: Award of contract**

Lot No: 1**Title:**

Organisation Development and Continual Improvement

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

17/12/2019

V.2.2. Information about tenders

Number of tenders received: 9

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Implement Consulting Group Norway AS

National registration number: NO976726219MVA

Postal address: Munkedamsveien 35

Town: Oslo

NUTS code: NO01 Oslo og Akershus

Postal code: 0250

Country: Norway

E-mail: mast@implement.no

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 5 000 000,00 NOK

V.2.5. Information about subcontracting

Section V: Award of contract

Lot No: 1

Title:

Organisation Development and Continual Improvement

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

17/12/2019

V.2.2. Information about tenders

Number of tenders received: 9

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: PA Consulting Group

National registration number: 920413382

Postal address: Verkstedveien 1 Skøyen

Town: Oslo

NUTS code: NO01 Oslo og Akershus

Postal code: 0212

Country: Norway

E-mail: grete.kvernland-berg@paconsulting.com

Telephone: +47 67586758

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 5 000 000,00 NOK

V.2.5. Information about subcontracting

Section V: Award of contract

Lot No: 2

Title:

Manager and Employee Development, Team Development

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

17/12/2019

V.2.2. Information about tenders

Number of tenders received: 7

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Administrativt forskningsfond ved Norges Handelshøyskole

National registration number: 971 228 113
Postal address: Helleveien 30
Town: Bergen
NUTS code: NO01 Oslo og Akershus
Postal code: 5045
Country: Norway
E-mail: randi.marte.barfod@aff.no
Telephone: +47 99553187
Internet address: <http://www.aff.no>
The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 5 000 000,00 NOK

V.2.5. Information about subcontracting

Section V: Award of contract

Lot No: 2

Title:

Manager and Employee Development, Team Development

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

17/12/2019

V.2.2. Information about tenders

Number of tenders received: 7

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Impaktor AS
National registration number: 914 085 799
Postal address: Sehesteds gate 6
Town: Oslo
NUTS code: NO01 Oslo og Akershus
Postal code: 0164
Country: Norway
E-mail: hs@impaktor.no
Telephone: +47 95039024
The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 5 000 000,00 NOK

V.2.5. Information about subcontracting

Section V: Award of contract

Lot No: 2

Title:

Manager and Employee Development, Team Development

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

17/12/2019

V.2.2. Information about tenders

Number of tenders received: 7

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Sopra Steria AS

National registration number: 910 909 088

Postal address: Postboks 1172 Sentrum

Town: Oslo

NUTS code: NO01 Oslo og Akershus

Postal code: 0107

Country: Norway

E-mail: Oyvind.Kristoffersen@soprasteria.com

Telephone: +47 93446853

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 5 000 000,00 NOK

V.2.5. Information about subcontracting

Section V: Award of contract

Lot No: 3

Title:

Assist with Recruitment

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

17/12/2019

V.2.2. Information about tenders

Number of tenders received: 7

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Adecco

National registration number: 935333156

Postal address: Postboks 2013 Vika

Town: Oslo
NUTS code: NO01 Oslo og Akershus
Postal code: 0125
Country: Norway
E-mail: ole.nesteby@adecco.no
Telephone: +47 23290000
Fax: +47 23290000
Internet address: <http://www.adecco.no>
The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 1 000 000,00 NOK

V.2.5. Information about subcontracting

Section V: Award of contract

Lot No: 3

Title:

Assist with Recruitment

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

17/12/2019

V.2.2. Information about tenders

Number of tenders received: 7

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Headvisor AS

National registration number: NO985395993MVA

Postal address: Karl Johans gate 19

Town: Oslo

NUTS code: NO01 Oslo og Akershus

Postal code: 0159

Country: Norway

E-mail: grethe@headvisor.com

Telephone: +47 93436820

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 1 000 000,00 NOK

V.2.5. Information about subcontracting

Section V: Award of contract

Lot No: 3

Title:

Assist with Recruitment

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

17/12/2019

V.2.2. Information about tenders

Number of tenders received: 7

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Meyerhaugen AS

National registration number: 819764352

Postal address: Stortingsgata 12

Town: Oslo

NUTS code: NO01 Oslo og Akershus

Postal code: 0161

Country: Norway

E-mail: petter@meyerhaugen.no

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 1 000 000,00 NOK

V.2.5. Information about subcontracting**Section VI: Complementary information**

VI.3. Additional information**VI.4. Procedures for review****VI.4.1. Review body**

Official name: Utlendingsnemnda

Town: UNE

Country: Norway

VI.5. Date of dispatch of this notice

16/01/2020