

France-Clermont-Ferrand: Customer Relation Management software development services**OJ S 10/2024 15/01/2024****Contract award notice****Services****Legal Basis:**

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: assemblia

National registration number: 86020031000131

Postal address: 14 rue Buffon, Service Juridique

Town: CLERMONT-FERRAND

NUTS code: FRK14 Puy-de-Dôme

Postal code: 63019

Country: France

E-mail: marches@assemblia.fr

Telephone: +33 473982892

Fax: +33 473986642

Internet address(es):Main address: <https://www.assemblia.fr/>**I.4. Type of the contracting authority**

Other type: Autre

I.5. Main activity

Housing and community amenities

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Avis D'Appel A Candidature : Acquisition Outil Crm : Gestion de la Relation Client (Grc)

Reference number: 23serv03

II.1.2. Main CPV code

72212445 Customer Relation Management software development services

II.1.3. Type of contract

Services

II.1.4. Short description

Avis D'Appel A Candidature : Acquisition Outil Crm : Gestion de la Relation Client (Grc)

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7.

Total value of the procurement

Value excluding VAT: 489 127,00 EUR

II.2. Description**II.2.2. Additional CPV code(s)**

72212445 Customer Relation Management software development services

II.2.3. Place of performance

NUTS code: FRK14 Puy-de-Dôme

II.2.4. Description of the procurement

Avis D'Appel A Candidature : Acquisition Outil Crm : Gestion de la Relation Client (Grc)

II.2.5. Award criteria

Cost criterion - Name: Le prix n'est pas le seul critère d'attribution et tous les critères sont énoncés uniquement dans les documents du marché. / Weighting: 1

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information**Section IV: Procedure**

IV.1. Description**IV.1.1. Type of procedure**

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system**IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information**IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2023/S 048-142914](#)

IV.2.8. Information about termination of dynamic purchasing system**IV.2.9. Information about termination of call for competition in the form of a prior information notice****Section V: Award of contract**

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1.**

Date of conclusion of the contract

03/01/2024

V.2.2. Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: CHAPSVISION

Postal address: 4 rue du Port aux Vins

Town: Suresnes

NUTS code: FR105 Hauts-de-Seine

Postal code: 92150

Country: France

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 489 127,00 EUR

V.2.5. Information about subcontracting**Section VI: Complementary information**

VI.3. Additional information**VI.4. Procedures for review****VI.4.1. Review body**

Official name: Tribunal judiciaire de Clermont-Ferrand

Postal address: 16, place de l'étoile

Town: Clermont-Ferrand

Postal code: 63033

Country: France

E-mail: tgi-clermont-ferrand@justice.fr

Telephone: +33 473317700

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Cf adresse du greffe du Tribunal judiciaire ci-dessus

Postal address: 16, place de l'étoile

Town: Clermont-Ferrand

Postal code: 63033

Country: France

VI.5. Date of dispatch of this notice

10/01/2024