

**United Kingdom-Bristol: Software package and information systems**

OJ S 13/2020 20/01/2020

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Ministry of Defence, DE&amp;S Mat Strat, Other

Postal address: MOD Abbey Wood

Town: Bristol

NUTS code: UKK11 Bristol, City of

Postal code: BS34 8JH

Country: United Kingdom

E-mail: [DESTECH-ComrcI-TEAM@mod.gov.uk](mailto:DESTECH-ComrcI-TEAM@mod.gov.uk)

Telephone: +44 3067988040

**Internet address(es):**Main address: <https://www.gov.uk/government/organisations/ministry-of-defence>**I.2. Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3. Communication**

Access to the procurement documents is restricted. Further information can be obtained at:

<https://www.gov.uk/government/organisations/ministry-of-defence>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

Defence

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

DE&amp;S P3M Support 2020

Reference number: CCDT/657

**II.1.2. Main CPV code**

48000000 Software package and information systems

**II.1.3. Type of contract**

Services

#### **II.1.4. Short description**

Software package and information systems. Defence Equipment and Support (DE&S) is a bespoke trading entity, and arm's length body of the Ministry of Defence. It manages a vast range of complex projects to buy and support all the equipment and services that the Royal Navy, British Army and Royal Air Force need to operate effectively. DE&S works closely with industry, including through partnering agreements and private finance initiatives.

This contract notice is divided in 2 Lots – see 2.4. bidders for Lot 1 and Lot 2 should bid for one or other or both. DE&S would encourage bids for both Lot 1 and Lot 2 with collaboration /teaming between suppliers. The PQQs for Lots 1 and 2 are provided in Annex A.

The unique access code is: P7T2FYH5XQ

This PQQ is subject to a cyber risk assessment via Octavian. The unique reference to access the supplier questions is: RAR-SAGZ8ZZC

#### **II.1.5. Estimated total value**

Value excluding VAT: 4 620 000,00 GBP

#### **II.1.6. Information about lots**

This contract is divided into lots: yes

Tenders may be submitted for all lots

### **II.2. Description**

#### **II.2.1. Title**

Infrastructure as a Service + Platform as a Service Support

Lot No: 1

#### **II.2.2. Additional CPV code(s)**

48000000 Software package and information systems

#### **II.2.3. Place of performance**

NUTS code: UKK11 Bristol, City of

Main site or place of performance: Bristol, City of.

#### **II.2.4. Description of the procurement**

DE&S now has a requirement for an Infrastructure as a Service + Platform as a Service (IaaS and PaaS) support services supplier to provide a resilient infrastructure and platform for DE&S' on-premise Oracle Primavera Applications. The hosting will make continued use of the accredited 'UKCloud' provided platform and the DE&S owned Exadata machines located and remaining at the Ark Data Centres in Corsham and Farnborough.

Accreditation for supporting official sensitive data classification is a requirement for the production and pre-production environments. The supplier will manage the system and network accreditation processes in accordance with JSP604, taking all reasonable steps to support and maintain the accreditation process with the relevant inputs from DE&S.

This PQQ is subject to a cyber risk assessment via Octavian. In order to remain compliant and be considered further, please complete the suppliers' questions which can be found here:

<https://supplier-cyber-protection.service.gov.uk/>. The unique reference to access the supplier questions is: RAR-SAGZ8ZZC

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6.**

## **Estimated value**

Value excluding VAT: 3 510 000,00 GBP

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: no

### **II.2.9. Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5 Maximum number: 10 Objective criteria for choosing the limited number of candidates:

PQQ down selection.

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: yes

Description of options:

A 2-year contract with the option of 2 x 1-year contract extensions.

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

#### **II.2. Description**

##### **II.2.1. Title**

Application Support

Lot No: 2

##### **II.2.2. Additional CPV code(s)**

48000000 Software package and information systems

##### **II.2.3. Place of performance**

NUTS code: UKK11 Bristol, City of

Main site or place of performance: Bristol, City of.

##### **II.2.4. Description of the procurement**

Lot 2: DE&S now has a requirement for an application support services partner to provide a 3rd line resolver group level application support service covering all the Primavera applications in use at DE&S. This support services will include Oracle's ETL to Primavera analytics and associated use of Oracle business intelligence server against the application databases used for reporting – e.g. P6, Unifier and analytics data warehouse.

This will include all maintenance of P6 and Unifier configuration at time of commencement of support contract. Allowance will be made for assurance and knowledge transfer for any configuration work undertaken by DE&S' nominated development partners within the support contract.

The supplier shall provide expert product and configuration knowledge to address functional issues and answer questions from DE&S' technical coaches and super users, trained in the use of the products and the modes of working across their respective domains.

The supplier shall be responsible for all security patches and release patches for the Primavera applications, with expectation that DE&S will upgrade to relevant on-premise releases (with policy of consistency across all applications) in the life-time of the contract. The supplier will work closely with any DE&S nominated development party to support appropriate levels of regression testing and operational acceptance testing, informing all relevant parties of progress and associated risks in the acceptance of the release package(s). The supplier will play a key role in providing governance over business change and an assessment of application impact, as requested by DE&S.

The supplier will be expected to provide guidance and support of DE&S' development partner and effective collaboration is considered pivotal to the success of the future P3M programme. There will be a small team of product-trained DE&S staff responsible for low-medium complexity configuration within Primavera Application Suite (Unifier).

The supplier for Lot 2 will also be required to provide a mature UK-based service desk operation, which will act as the prime service desk for P3M support across all other service elements (2nd/3rd line support, IaaS/PaaS service provision as per Lot 1), helping to generate key service metrics and SLA adherence information to DE&S related to incident, service request problem and change management.

This PQQ is subject to a cyber risk assessment via octavian. In order to remain compliant and be considered further, please complete the suppliers' questions which can be found here: <https://supplier-cyber-protection.service.gov.uk/>. The unique reference to access the supplier questions is: RAR-SAGZ8ZZC.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

Value excluding VAT: 1 110 000,00 GBP

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: no

#### **II.2.9. Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5 Maximum number: 10 Objective criteria for choosing the limited number of candidates:

PQQ down selection

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: yes

Description of options:

A 2-year contract with the option of 2 x 1-year contract extensions.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

#### **II.2.14. Additional information**

### **Section III: Legal, economic, financial and technical information**

### **III.1. Conditions for participation**

#### **III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

N/A

#### **III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Restricted procedure Accelerated procedure Justification:

Prior information notice (PIN) has been published.

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **IV.2. Administrative information**

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 31/01/2020 Local time: 10:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

## **Section VI: Complementary information**

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### **VI.1. Information about recurrence**

This is a recurrent procurement: no

### **VI.2. Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3. Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement. The authority reserves the right to

amend any condition related to security of information to reflect any changes in national law or government policy. If any contract documents are accompanied by instructions on safeguarding classified information (e.g. a Security Aspects Letter), the authority reserves the right to amend the terms of these instructions to reflect any changes in national law or government policy, whether in respect of the applicable protective marking scheme, specific protective markings given, the aspects to which any protective marking applies, or otherwise. The link below to the Gov.uk website provides information on the Government Security Classification.

<https://www.gov.uk/government/publications/government-security-classifications>

Advertising Regime OJEU: this contract opportunity is published in the Official Journal of the European Union (OJEU), the MoD Defence Contracts Bulletin and [www.contracts.mod.uk](http://www.contracts.mod.uk) Suppliers must read through this set of instructions and follow the process to respond to this opportunity.

The information and/or documents for this opportunity are available on <http://www.contracts.mod.uk>

You must register on this site to respond, if you are already registered you will not need to register again, simply use your existing username and password. Please note there is a password reminder link on the homepage.

Suppliers must log in, go to your response manager and add the following access code: P7T2FYH5XQ.

Please ensure you follow any instruction provided to you here.

The deadline for submitting your response(s) is detailed within this contract notice, you will also have visibility of the deadline date, once you have added the Access code via DCO as the opening and closing date is visible within the opportunity.

Please ensure that you allow yourself plenty of time when responding to this opportunity prior to the closing date and time, especially if you have been asked to upload documents.

If you experience any difficulties please refer to the online frequently asked questions (FAQ's) or the User Guides or contact the MOD DCO Helpdesk by emailing [support@contracts.mod.uk](mailto:support@contracts.mod.uk) or Telephone 0800 282 324.

GO Reference: GO-2020116-DCB-15821871

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: Ministry of Defence, DE&S Mat Strat, Other

Town: Bristol

Country: United Kingdom

E-mail: [DESTECH-Comrcl-TEAM@mod.gov.uk](mailto:DESTECH-Comrcl-TEAM@mod.gov.uk)

Telephone: +44 3067931493

##### **VI.4.2. Body responsible for mediation procedures**

Official name: Ministry of Defence, DE&S Mat Strat, Other

Town: Bristol

Country: United Kingdom

E-mail: [DESTECH-Comrcl-TEAM@mod.gov.uk](mailto:DESTECH-Comrcl-TEAM@mod.gov.uk)

Telephone: +44 3067988040

##### **VI.4.4. Service from which information about the review procedure may be obtained**

Official name: Ministry of Defence, DE&S Mat Strat, Other

Town: Bristol

Country: United Kingdom

E-mail: [DESTECH-Comrcl-TEAM@mod.gov.uk](mailto:DESTECH-Comrcl-TEAM@mod.gov.uk)

Telephone: +44 3067988040

**VI.5. Date of dispatch of this notice**

16/01/2020