

**Netherlands-Amsterdam: Data Management Services**  
**OJ S 13/2021 20/01/2021**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: European Medicines Agency

Postal address: PO Box 71010

Town: Amsterdam

NUTS code: NL1 Noord-Nederland

Postal code: 1008 BA

Country: Netherlands

E-mail: [datamanagementtender@ema.europa.eu](mailto:datamanagementtender@ema.europa.eu)

**Internet address(es):**

Main address: <https://www.ema.europa.eu/>

Address of the buyer profile: <https://www.ema.europa.eu/en/about-us/procurement>

**I.4. Type of the contracting authority**

European institution/agency or international organisation

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Data Management Services

Reference number: EMA/2019/15/BD

**II.1.2. Main CPV code**

72322000 Data management services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Data management services in various administrative human and veterinary data domains, in the domain of data review and validation, maintenance, cleansing and quality management activities.

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.1.7.**

## **Total value of the procurement**

Value excluding VAT: 12 000 000,00 EUR

### **II.2. Description**

#### **II.2.3. Place of performance**

NUTS code: NL1 Noord-Nederland

Main site or place of performance: Services are to be outsourced and, save in exceptional circumstances, to be performed extra-muros.

#### **II.2.4. Description of the procurement**

The tender aims to put into place contractual arrangements that will enable the EMA to acquire services provided by outsourced resources. These resources will contribute expertise directly to the data management activities of various programmes, including but not limited to:

- EudraVigilance — the Agency's pharmacovigilance system for xEVMPD and ICSR data;
- SPOR — centralised IDMP master data management system for organisation, location and substance data;
- Parallel distribution — the Agency's database for notices of distribution of CAPs from one EU member state to another.

The tasks include data review, validation, maintenance and cleansing tasks, including quality management.

#### **II.2.5. Award criteria**

Quality criterion - Name: Technical merit / Weighting: 60 %

Price - Weighting: 40 %

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2020/S 037-086442](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

#### **Section V: Award of contract**

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**Contract No:** EMA/2019/15/BD/1

**Title:**

Data Management Services — first priority

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

11/01/2021

##### **V.2.2. Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: Syneos Health Netherlands B.V.

Town: Amsterdam

NUTS code: NL329 Groot-Amsterdam

Country: Netherlands

The contractor is an SME: no

##### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 12 000 000,00 EUR

##### **V.2.5. Information about subcontracting**

#### **Section V: Award of contract**

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**Contract No:** EMA/2019/15/BD/2

**Title:**

Data Management Services — second Priority

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

08/01/2021

##### **V.2.2. Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: Everis Belgique SPRL

Town: Brussels

NUTS code: BE1 Région de Bruxelles-Capitale/Brussels Hoofdstedelijk Gewest

Country: Belgium  
The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 12 000 000,00 EUR

**V.2.5. Information about subcontracting**

**Section VI: Complementary information**

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**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: General Court  
Postal address: rue du Fort Niedergrünewald  
Town: Luxembourg  
Postal code: 2925  
Country: Luxembourg  
E-mail: [generalcourt.registry@curia.europa.eu](mailto:generalcourt.registry@curia.europa.eu)  
Telephone: +352 4303-1  
Fax: +352 4303-2100  
Internet address: <http://curia.europa.eu>

**VI.4.4. Service from which information about the review procedure may be obtained**

Official name: European Medicines Agency  
Postal address: PO Box 71010  
Town: Amsterdam  
Postal code: 1008 BA  
Country: Netherlands  
E-mail: [info@ema.europa.eu](mailto:info@ema.europa.eu)  
Telephone: +31 88781600  
Internet address: <https://www.ema.europa.eu>

**VI.5. Date of dispatch of this notice**

13/01/2021