

United Kingdom-Dorchester: Social services
OJ S 13/2019 18/01/2019
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Dorset County Council
Postal address: Dorset County Council, County Hall
Town: Dorchester
NUTS code: UKK22 Dorset CC
Postal code: DT1 1XJ
Country: United Kingdom
Contact person: Mrs Angela Pavey
E-mail: angela.pavey@dorsetcc.gov.uk
Telephone: +44 1305221280
Fax: +44 1305228567
Internet address(es):
Main address: <http://www.dorsetforyou.com/>
Address of the buyer profile: <http://www.dorsetforyou.com/>

I.1. Name and addresses

Official name: Bournemouth Borough Council
Postal address: Town Hall, St Stephen's Road
Town: Bournemouth
NUTS code: UKK21 Bournemouth and Poole
Postal code: BH2 6DY
Country: United Kingdom
E-mail: enquiries@bournemouth.gov.uk
Telephone: +44 1202451451
Internet address(es):
Main address: <http://www.bournemouth.gov.uk>

I.1. Name and addresses

Official name: Borough of Poole
Postal address: Civic Centre
Town: Poole
NUTS code: UKK21 Bournemouth and Poole
Postal code: BH15 2RU
Country: United Kingdom
E-mail: enquiries@poole.gov.uk
Telephone: +44 1202633633
Internet address(es):
Main address: <http://archive.poole.gov.uk>

I.2. Information about joint procurement

The contract involves joint procurement

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Provision of Local Healthwatch Service and Independent Complaints Advocacy (NHS Services)
Reference number: DN326693

II.1.2. Main CPV code

85320000 Social services

II.1.3. Type of contract

Services

II.1.4. Short description

Provision of local healthwatch services and independent complaints Advocacy service (NHS Services), across the Dorset, Poole and Bournemouth local authority regions.

II.1.6. Information about lots

This contract is divided into lots: yes

II.1.7. Total value of the procurement

Value excluding VAT: 1 540 507,00 GBP

II.2. Description

II.2.1. Title

Local Healthwatch Services
Lot No: 1

II.2.2. Additional CPV code(s)

85320000 Social services

II.2.3. Place of performance

NUTS code: UKK21 Bournemouth and Poole
NUTS code: UKK22 Dorset CC

II.2.4. Description of the procurement

Lot 1: Local Healthwatch Service. Functions:

- 1) Promoting and supporting the involvement of local people in the commissioning, provision and scrutiny of local care services;
- 2) Enabling local people to monitor and review the commissioning, decommissioning and provision of local care services;
- 3) Obtaining the views of local people about their needs for, and their experiences of, local care services and making those views known. Making reports and recommendations about

how local care services could or ought to be improved to those responsible for commissioning, providing, managing or scrutinising those services and to the Healthwatch England committee of the Care Quality Commission (CQC);

4) Ensure consumers are aware of and able to access good quality information and advice from existing provision that supports choice and control in accessing services and support;

5) Seeking views on the experiences of local people and making these known to the Healthwatch England committee of CQC;

6) Making recommendations to the Healthwatch England committee of CQC to advise CQC about special reviews or investigations to conduct (where circumstances justify making such recommendations direct to CQC);

7) Making recommendations to the Healthwatch England committee of CQC to publish reports under section 45(3) of the Health and Social Care Act 2008 about particular matters;

8) Giving to the Healthwatch England committee of CQC such assistance as it may require enabling it to carry out its functions effectively, efficiently and economically.

II.2.5. Award criteria

Quality criterion - Name: Non-Price (Quality) / Weighting: 60

Price - Weighting: 40

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Independent Complaints Advocacy (NHS Services)

Lot No: 2

II.2.2. Additional CPV code(s)

85312300 Guidance and counselling services

II.2.3. Place of performance

NUTS code: UKK21 Bournemouth and Poole

NUTS code: UKK22 Dorset CC

II.2.4. Description of the procurement

Lot 2: Independent Complaints Advocacy (NHS Services). The service will ensure that independent advocacy skills are used to provide practical support and direction to people, to assist them in finding a resolution to their complaint, about NHS services in the local authority areas of Bournemouth, Poole and Dorset. The service must be fully compliant with all relevant regulations of the Health and Social Care Act 2012.

II.2.5. Award criteria

Quality criterion - Name: Non-Price (Quality) / Weighting: 60

Price - Weighting: 40

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2018/S 193-436635](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Lot No: 1

Title:

Provision of Local Healthwatch Service

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

27/12/2018

V.2.2. Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Evolving Communities CIC

Postal address: Unit 4, Hampton Park

Town: Melksham, Wiltshire
NUTS code: UKK22 Dorset CC
Postal code: SN12 6LH
Country: United Kingdom
The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 1 032 370,00 GBP
Total value of the contract/lot: 1 000 560,00 GBP

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 2

Lot No: 2

Title:

Independent Complaints Advocacy (NHS Services)

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

27/12/2018

V.2.2. Information about tenders

Number of tenders received: 2
Number of tenders received from SMEs: 0
Number of tenders received from tenderers from other EU Member States: 0
Number of tenders received from tenderers from non-EU Member States: 0
Number of tenders received by electronic means: 2
The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: seAP Advocacy
Postal address: Town Hall, Queens Square
Town: Hastings
NUTS code: UKK22 Dorset CC
Postal code: TN34 1TL
Country: United Kingdom
The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 625 815,00 GBP
Total value of the contract/lot: 539 947,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

Local Government Review 2019:

In February 2017, 6 Dorset Councils –including Dorset County Council – submitted a proposal to replace the nine authorities with 2 unitary councils for all Dorset.

In February 2018, the Secretary of State agreed that the current 9 councils across Dorset will be dissolved at the end of March 2019 and 2 new organisations, known as “Dorset Council” and “Bournemouth, Christchurch and Poole Council” will come into effect from 1.4.2019.

Accordingly the winning bidders will contract with Dorset Council and Bournemouth, Christchurch and Poole Council.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Royal Courts of Justice

Town: London

Postal code: WC2A 2LL

Country: United Kingdom

VI.5. Date of dispatch of this notice

16/01/2019