

**Belgium-Ledeberg: IT services: consulting, software development, Internet and support**  
**OJ S 14/2020 21/01/2020**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Digipolis

National registration number: 0860.487.295\_21008

Postal address: Bellevue 1

Town: Ledeberg (Gent)

NUTS code: BE234 Arr. Gent

Postal code: 9050

Country: Belgium

Contact person: Bert Duhamel

E-mail: [overheidsopdrachten.gent@digipolis.gent](mailto:overheidsopdrachten.gent@digipolis.gent)

Telephone: +32 92660900

Fax: +32 92315521

**Internet address(es):**

Main address: [www.digipolis.be](http://www.digipolis.be)

Address of the buyer profile: <https://enot.publicprocurement.be/enot-war/preViewNotice.do?noticeId=364205>

**I.4. Type of the contracting authority**

Other type: opdrachthoudende vereniging

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Raamovereenkomst met 1 leverancier voor de aankoop en implementatie van een systeem voor klantbegeleiding en online afspraken voor Groep Gent

Reference number: DP-G000427-F03\_0

**II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

De opdracht omvat het uitwerken van een raamovereenkomst voor het leveren van hardware, software en implementatie van een nieuw online afspraken en klantenbegeleidingssysteem.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 1 287 720,00 EUR

### **II.2. Description**

#### **II.2.3. Place of performance**

NUTS code: BE234 Arr. Gent

#### **II.2.4. Description of the procurement**

De opdracht omvat het uitwerken van een raamovereenkomst voor het leveren van hardware, software en implementatie van een nieuw online afspraken en klantenbegeleidingssysteem.

#### **II.2.5. Award criteria**

Quality criterion - Name: Functionele vereisten / Weighting: 35

Quality criterion - Name: Niet functionele vereisten / Weighting: 15

Quality criterion - Name: Plan van aanpak / Weighting: 10

Quality criterion - Name: SLA / Weighting: 15

Price - Weighting: 25

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Competitive procedure with negotiation

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2019/S 121-296616](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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A contract/lot is awarded: yes

## **V.2. Award of contract**

### **V.2.1. Date of conclusion of the contract**

10/12/2019

### **V.2.2. Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: no

### **V.2.3. Name and address of the contractor**

Official name: JCC Software

Postal address: Zutphenstraat 59

Town: Oldenzaal

NUTS code: NL Nederland

Postal code: 7575 EJ

Country: Netherlands

The contractor is an SME: no

### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 1 558 141,00 EUR

### **V.2.5. Information about subcontracting**

## **Section VI: Complementary information**

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### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: Digipolis

Postal address: Bellevue 1

Town: Ledeborg (Gent)

Postal code: 9050

Country: Belgium

E-mail: [overheidsopdrachten.gent@digipolis.be](mailto:overheidsopdrachten.gent@digipolis.be)

Telephone: +32 92660900

Fax: +32 92315521

Internet address: [www.digipolis.be](http://www.digipolis.be)

### **VI.5. Date of dispatch of this notice**

16/01/2020