

Ireland-Dublin: Custom software development services
OJ S 15/2018 23/01/2018
Contract notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Department of Justice and Equality

Postal address: 51 St. Stephen's Green

Town: Dublin 2

NUTS code: IE Éire / Ireland

Country: Ireland

Contact person: Deirdre Russell

E-mail: darussell@justice.ie

Telephone: +353 16028533

Internet address(es):

Main address: <http://www.justice.ie>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/1122>

I.2. Information about joint procurement

The contract is awarded by a central purchasing body

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: http://irl.eu-supply.com/app/rfq/rwentrance_s.asp?PID=122407&B=ETENDERS_SIMPLE

[PID=122407&B=ETENDERS_SIMPLE](http://irl.eu-supply.com/app/rfq/rwentrance_s.asp?PID=122407&B=ETENDERS_SIMPLE)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: http://irl.eu-supply.com/app/rfq/rwentrance_s.asp?PID=122407&B=ETENDERS_SIMPLE

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

Public order and safety

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Supply and Implementation of an Online Case Management Solution and Associated Services for the Insolvency Service of Ireland

Reference number: RFT # 127583

II.1.2. Main CPV code

72230000 Custom software development services

II.1.3. Type of contract

Services

II.1.4. Short description

The Insolvency Service of Ireland (ISI) is seeking a fully managed end-to-end solution to meet its case management needs. The standard functionality of the chosen system must be the best possible fit for the ISI's requirements and require the least number of customisations. The required solution must include all the following components:

— fully hosted Case Management System to meet all requirements currently in scope.

Requirements are detailed in this document under Functional and Non-Functional requirements.

— user authorization and user management component.

— training delivery and training material to support a successful implementation.

— annual software support and maintenance.

— development services to deliver key enhancements as identified by the ISI, after the initial contract period.

— fully managed application, database, and server environment.

— compliance with required legislation.

II.1.5. Estimated total value

Value excluding VAT: 1 500 000,00 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72000000 IT services: consulting, software development, Internet and support, 72210000 Programming services of packaged software products, 72220000 Systems and technical consultancy services, 72222300 Information technology services, 72240000 Systems analysis and programming services, 72250000 System and support services, 72260000 Software-related services, 72300000 Data services, 72500000 Computer-related services, 72900000 Computer back-up and catalogue conversion services

II.2.3. Place of performance

NUTS code: IE Éire / Ireland

Main site or place of performance: Dublin 2.

II.2.4. Description of the procurement

The Supply and Implementation of an Online Case Management Solution and Associated Services for the Insolvency Service of Ireland.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 1 500 000,00 EUR

II.2.7.

Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

2 one year extensions allowed for

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Suitability criteria as stated in the procurement documents.

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

As stated in procurement documents available to download from www.etenders.gov.ie using RFT ID 127583.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 16/03/2018 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 16/03/2018 Local time: 12:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic invoicing will be accepted

VI.3. Additional information

1) Interested parties must register their interest on the e-Tenders website (www.etenders.gov.ie) in order to be included on the mailing list for clarifications. All information relating to attachments, including clarifications and changes, will be published on the Irish Government Procurement Opportunities Portal (www.etenders.gov.ie) only. Registration is free of charge. The contracting authority will not accept responsibility for information relayed (or not relayed) via 3rd parties

2) This is the sole call for competition for this contract/framework.

3) The contracting authority will not be responsible for any costs, charges or expenses incurred by candidates or tenderers.

4) Contract award will be subject to the approval of the competent authorities.

5) It will be a condition of award that the successful tenderer is and remains tax compliant.

6) At its absolute discretion, the contracting authority may elect to terminate this procurement process, the framework agreement or any contract awarded under the framework agreement at any time.

7) Please note in relation to all documents, that where reference is made to a particular standard, make, source, process, trademark, type or patent, that this is not to be regarded as a de facto requirement. In all such cases, it should be understood that such indications are to be treated strictly and solely for reference purposes only, to which the words "or equivalent" will always be appended.

8) Without prejudice to the principle of equal treatment, the contracting authority is not obliged to engage in a clarification process in respect of the procurement documents with missing or incomplete information. Therefore, respondents are advised to ensure that they return completed documentation in order to avoid the risk of elimination from the competition.

VI.4. Procedures for review

VI.4.1. Review body

Official name: High Court

Postal address: Inns Quay

Town: Dublin 2

Country: Ireland

E-mail: Highcourtcentraloffice@courts.ie

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

Instrument SI 130 of 2014, until after the expiry of the standstill period which commences on the day following the date of notification of concerned candidates and tenderers.

The duration of the Contracting Authority will not conclude this framework agreement (and the reviewable public contract) to which a standstill period applies in accordance with Irish Statutory standstill period will be 14 calendar days where notifications are sent electronically or by fax and 16 calendar days where these are sent by any other means.

The Statutory Instrument mentioned above provides that review procedures are available in the High Court to a person who has or has had an interest in obtaining the framework agreement (including the reviewable public contract and alleges that he or she has been harmed or is at risk of being harmed by an infringement of the law in relation to that framework agreement and reviewable public contract.

VI.5. Date of dispatch of this notice

19/01/2018