

United Kingdom-Cranfield: Alarm-monitoring services
OJ S 15/2020 22/01/2020
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Grand Union Housing Group

Postal address: Derwent House, Cranfield Technology Park, University Way

Town: Cranfield

NUTS code: UKH East of England

Postal code: MK43 0AZ

Country: United Kingdom

Contact person: Patricia Conway

E-mail: pconway@inprovagroup.com

Internet address(es):

Main address: <https://www.guhg.co.uk/>

Address of the buyer profile: <https://in-tendhost.co.uk/procurementforhousing>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Housing and community amenities

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Grand Union Housing Group — Telecare – Call-Monitoring Services

Reference number: PfhCon/00000028

II.1.2. Main CPV code

79711000 Alarm-monitoring services

II.1.3. Type of contract

Services

II.1.4. Short description

Grand Union Housing Group have procured a contract with a service provider for the provision of call-monitoring services on a 24/7/365 basis for approximately 6 000 customers which includes properties owned by Grand Union Housing Group ('GUHG'), privately-owned and properties-owned by others. The customer base is broken into 3 different business areas

(i) GUHG Life24;

(ii) Bedford Borough Telecare; and

(iii) Central Bedfordshire Telecare.

It is intended that the contract will run for an initial term of 3 years, extendable for a further term of 2 years via annual extensions. The estimated contract value is c.135 000 GBP per annum (exc VAT), based on 3 business areas identified above, therefore the figures are subject to change during the contract term. Procurement for housing were appointed by Grand Union Housing Group to facilitate this tendering exercise.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 675 000,00 GBP

II.2. Description

II.2.2. Additional CPV code(s)

79711000 Alarm-monitoring services, 79711000 Alarm-monitoring services

II.2.3. Place of performance

NUTS code: UKH East of England

Main site or place of performance:

II.2.4. Description of the procurement

As per Section II.1.4) — Short description.

II.2.5. Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2019/S 164-402996](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Title:

Call-Monitoring Services

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

20/12/2019

V.2.2. Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Astraline – Part of Johnnie Johnson Housing Trust Ltd

Postal address: Astra House, Spinners Lane

Town: Poynton

NUTS code: UKD North West (England)

Postal code: SK12 1GA

Country: United Kingdom

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 675 000,00 GBP

Total value of the contract/lot: 675 000,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Royal Courts of Justice

Postal address: Strand

Town: London

Postal code: WC2A 2LL

Country: United Kingdom

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

Grand Union Housing Group incorporated a standstill period at the point information on the award of the contract was communicated to tenderers. That notification provided full information on the award decision. The standstill period, which was for a minimum of 10 calendar days, provided time for unsuccessful tenderers to challenge the award decision before the contract was entered into. The Public Contracts Regulations 2015 (SI2015 No 102) provides for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales, and Northern Ireland).

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Grand Union Housing Group

Postal address: Derwent House, Cranfield Technology Park, University Way

Town: Cranfield

Postal code: MK43 0AZ

Country: United Kingdom

Internet address: <https://www.guhg.co.uk/>

VI.5. Date of dispatch of this notice

21/01/2020