

**Norway-Oslo: Research and development services and related consultancy services**

OJ S 15/2018 23/01/2018

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Utlendingsnemnda (UNE)

National registration number: 982 019 095

Postal address: Stenersgate 1 B/C

Town: Oslo

NUTS code: NO Norge

Postal code: 0034

Country: Norway

Contact person: Gurpreet Dhillon / Elise Gundersen

E-mail: [anskaffelser@une.no](mailto:anskaffelser@une.no)

Telephone: +47 21085171

**Internet address(es):**Main address: [www.une.no](http://www.une.no)Address of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/336245>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: [http://eu.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=202748&B=DFO](http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=202748&B=DFO)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: [http://eu.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=202748&B=DFO](http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=202748&B=DFO)

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

National or federal agency/office

**I.5. Main activity**

General public services

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Procurement of a framework agreement for consultancy services.

Reference number: 17/00977

**II.1.2. Main CPV code**

73000000 Research and development services and related consultancy services

### **II.1.3. Type of contract**

Services

### **II.1.4. Short description**

Utlendingsnemnda (UNE) (the Immigration Appeals Board) wants to enter into parallel framework agreements for consultancy services in 3 different sub-areas:

- 1) Organisation development, manager, and employee development,
- 2) Competence development,
- 3) Service design.

UNE intends to sign agreements with 1-3 tenderers in each sub-area. The delivery shall cover UNE's need for consultancy services. The service shall be performed in Oslo.

The framework agreement will primarily be used to award contracts for individual resources, or teams to cover the different resource needs of different projects.

The total estimated value of the procurement is approx. NOK 20,000,000 excluding VAT over a period of four years. It is only an estimate and is non-binding. See a more detailed description of the procurement in the Requirement Specification Annex 1 to the contract.

### **II.1.5. Estimated total value**

Value excluding VAT: 20 000 000,00 NOK

### **II.1.6. Information about lots**

This contract is divided into lots: yes

Tenders may be submitted for all lots

## **II.2. Description**

### **II.2.1. Title**

Organisation development, manager, and employee development.

Lot No: 1

### **II.2.2. Additional CPV code(s)**

72220000 Systems and technical consultancy services, 72221000 Business analysis consultancy services, 72224000 Project management consultancy services, 73200000 Research and development consultancy services, 73210000 Research consultancy services, 73220000 Development consultancy services, 79415200 Design consultancy services

### **II.2.3. Place of performance**

NUTS code: NO Norge

Main site or place of performance: Oslo

### **II.2.4. Description of the procurement**

UNE needs assistance in the area of business development, manager, and employee development.

Tenderers shall contribute to professional insight and competence through a process manager role, and facilitate for relevant problems being highlighted and discussed.

The aim of this type of process will i.a. Be to further develop and optimise organizational conditions.

### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6. Estimated value**

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

1-year + 1-year.

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: yes

Description of options:

1-year + 1-year.

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

**II.2. Description**

**II.2.1. Title**

Competence development

Lot No: 2

**II.2.2. Additional CPV code(s)**

72220000 Systems and technical consultancy services, 72221000 Business analysis consultancy services, 72224000 Project management consultancy services, 73200000 Research and development consultancy services, 73210000 Research consultancy services, 73220000 Development consultancy services, 79415200 Design consultancy services

**II.2.3. Place of performance**

NUTS code: NO Norge

Main site or place of performance: Oslo

**II.2.4. Description of the procurement**

UNE needs assistance in the area of competence development. Correct competence is of crucial significance for UNE being able to execute their assignments effectively and in line with social assignments and general political goals. It is important for the Contracting Authority that the tenderer has good competence in pedagogic methods for adult education.

**II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6. Estimated value**

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

1-year + 1-year.

**II.2.10.**

## **Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: yes

Description of options:

1-year + 1-year.

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

#### **II.2. Description**

##### **II.2.1. Title**

Service design

Lot No: 3

##### **II.2.2. Additional CPV code(s)**

72220000 Systems and technical consultancy services, 72221000 Business analysis consultancy services, 72224000 Project management consultancy services, 73200000 Research and development consultancy services, 73210000 Research consultancy services, 73220000 Development consultancy services, 79415200 Design consultancy services

##### **II.2.3. Place of performance**

NUTS code: NO Norge

Main site or place of performance: Oslo

##### **II.2.4. Description of the procurement**

During 2018, UNE shall begin large and comprehensive processes in the business, that will involve large changes in the organization. UNE wants method assistance for the implementation of service design and visualization of mapping processes.

##### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

##### **II.2.6. Estimated value**

##### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

1-year + 1-year.

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: yes

Description of options:

1-year + 1-year.

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section III: Legal, economic, financial and technical information**

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### **III.1. Conditions for participation**

#### **III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:  
See the tender documentation.

#### **III.1.2. Economic and financial standing**

List and brief description of selection criteria:  
See the tender documentation.

#### **III.1.3. Technical and professional ability**

List and brief description of selection criteria:  
See the tender documentation.

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement  
Framework agreement with several operators  
Envisaged maximum number of participants to the framework agreement: 9

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **IV.2. Administrative information**

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 22/02/2018 Local time: 12:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

Norwegian

#### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 22/05/2018

#### **IV.2.7. Conditions for opening of tenders**

Date: 22/02/2018 Local time: 12:00

## Section VI: Complementary information

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### VI.1. Information about recurrence

This is a recurrent procurement: no

### VI.2. Information about electronic workflows

Electronic invoicing will be accepted

### VI.3. Additional information

### VI.4. Procedures for review

#### VI.4.1. Review body

Official name: Klagenemnda for offentlige anskaffelser

Town: Bergen

Country: Norway

### VI.5. Date of dispatch of this notice

20/01/2018