

**United Kingdom-Hamilton: Maintenance services of telecommunications equipment**  
**OJ S 19/2017 27/01/2017**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: South Lanarkshire Council  
Postal address: Council Headquarters, Almada Street  
Town: Hamilton  
NUTS code: UKM38 South Lanarkshire  
Postal code: ML3 0AA  
Country: United Kingdom  
Contact person: Shona Gordon  
E-mail: [shona.gordon@southlanarkshire.gov.uk](mailto:shona.gordon@southlanarkshire.gov.uk)  
Telephone: +44 01698454972

**Internet address(es):**

Main address: <http://www.southlanarkshire.gov.uk>  
Address of the buyer profile: [http://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00410](http://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00410)

**I.1. Name and addresses**

Official name: South Lanarkshire Leisure and Culture Ltd  
Postal address: Floor 1, North Stand, Cadzow Avenue  
Town: Hamilton  
NUTS code: UKM38 South Lanarkshire  
Postal code: ML3 0LX  
Country: United Kingdom  
E-mail: [customer.services@southlanarkshireleisure.co.uk](mailto:customer.services@southlanarkshireleisure.co.uk)  
Telephone: +44 1698476262

**Internet address(es):**

Main address: [www.slleisureandculture.co.uk](http://www.slleisureandculture.co.uk)  
Address of the buyer profile: [http://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=](http://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=)

**I.1. Name and addresses**

Official name: The Lanarkshire Valuation Joint Board  
Postal address: North Stand, Cadzow Avenue  
Town: Hamilton  
NUTS code: UKM38 South Lanarkshire  
Postal code: M13 0LU  
Country: United Kingdom  
E-mail: [assessor@lanarkshire-vjb.gov.uk](mailto:assessor@lanarkshire-vjb.gov.uk)

**Internet address(es):**

Main address: <http://www.lanarkshire-vjb.gov.uk/lvjb/site/index.php>

**I.2. Information about joint procurement**

The contract involves joint procurement

**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

General public services

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

The Supply, Maintenance and Monitoring of Network Hardware and Ad-hoc Procurement of IP Handsets.

Reference number: SLC/PS/FINCOR/16/027

**II.1.2. Main CPV code**

50330000 Maintenance services of telecommunications equipment

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The Supply, Maintenance and Monitoring of Network Hardware and Ad-hoc Procurement of IP Handsets.

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.1.7. Total value of the procurement**

Value excluding VAT: 2 255 664,00 GBP

**II.2. Description****II.2.3. Place of performance**

NUTS code: UKM38 South Lanarkshire

**II.2.4. Description of the procurement**

The Council's outline requirements are as follows:

- The ability to source and supply a range of network equipment directly from a variety of manufacturers. The current equipment range is highlighted in Attachment 10 of the tender documentation.
- Refresh/replacement of existing network equipment at the Council's discretion.
- Product solution and lifecycle updates to ensure that the Council is aware and informed of product developments.
- Benchmarking of prices throughout the duration of the contract.
- Build and installation of the network equipment to any location in South Lanarkshire approved by the Council or to shared data centre hosting facilities some of which may be outside the South Lanarkshire Council area.
- The use of automated tools to roll out pre-configured builds to networked equipment.
- Support of network equipment.
- .....Operating system.

- .....Software licence management.
- .....Hardware and software asset management.
- .....Network & performance management.
- .....Fault and warranty management.
- .....Participation in problem management.
- .....Moves and changes.
- .....Patch management notification.
- Effective use of relevant new and emerging technologies which will enable the Council to meet its business objectives.
- Preparedness to work with the Council to deliver solutions in a flexible way and to explore ways to reduce service costs throughout the duration of the contract.
- Identify efficiencies through innovation in the delivery of the required supplies and services.
- Contract, programme, project and account management including:
  - .....service proposals to address the specified requirements.
  - .....service level agreements.
  - .....quarterly reporting.
  - .....continuous improvement plans.
  - .....annual performance appraisal.
- Quarterly invoicing.
- Consultancy services.

The following optional services may be required from time to time:

- Extended operating hours.
- Patch management.
- Supply and quarterly billing of Cisco Unified Communications Manager software maintenance and support.
- Supply and quarterly billing of Cisco Contact Centre Express software maintenance and support.
- Supply and quarterly billing of Cisco Meraki hardware and software maintenance and support.

The estimated annual value for support services is 87 000 GBP; in addition to an average annual product spend of 270 000 GBP. Therefore the estimated value of the contract over the whole contract life including any extension period is 2 142 000 GBP. This value is purely indicative and should not be interpreted as a guarantee of contract value. It should be noted that requirements for the Services may vary over the contract period.

#### **II.2.5. Award criteria**

Quality criterion - Name: Technical / Weighting: 60

Price - Weighting: 40

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2016/S 166-298857](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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**Contract No:** SLC/PS/FINCOR/16/027

A contract/lot is awarded: yes

#### **V.2. Award of contract**

#### **V.2.1. Date of conclusion of the contract**

23/01/2017

#### **V.2.2. Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 3

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: no

#### **V.2.3. Name and address of the contractor**

Official name: Provista UK Ltd

Postal address: 5 Candymill Lane, Bothwell Bridge Business Park

Town: Hamilton

NUTS code: UKM38 South Lanarkshire

Postal code: ML3 0FD

Country: United Kingdom

Telephone: +44 8456424642

Fax: +44 8456424643

The contractor is an SME: yes

#### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 2 255 664,00 GBP

#### **V.2.5. Information about subcontracting**

### **Section VI: Complementary information**

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#### **VI.3. Additional information**

ESPD Questions 3A — 3C have been identified as mandatory exclusion grounds and ESPD Questions 3D have been identified as discretionary exclusion grounds. All the exclusion grounds will be assessed on a PASS/FAIL basis. For the mandatory exclusion grounds a bid will be excluded where the bidder fails to provide either a positive response or to provide details to the satisfaction of the Council of the self cleansing measures undertaken. For the discretionary exclusion grounds a bid may be excluded where the bidder fails to provide either a positive response or if the Council is not satisfied as to the self cleansing measures undertaken.

ESPD Question 4D.1 Quality Assurance Schemes.

Bidders should confirm that they hold a recognised Quality Assurance Standard held e.g. BS EN ISO 9001 (or equivalent)

or

A documented Quality Assurance Policy that as a minimum covers:-

Quality Management.

Quality Performance.

Training arrangements to ensure that its workforce has sufficient skills and understanding to discharge their various responsibilities.

On-going procedures for monitoring Quality Management.

A complaints process.

(Further information can be found in Attachment 13 of the tender)

Declarations and Certificates.

In an open tendering procedure prior to any award being made the successful bidder, or if restricted tendering procedure prior to the issue of invitation to tender the bidders who are being recommended for issue of tenders, and all bidders at any other time during the procurement process, will in addition provide the undernoted certificates, declarations and/or completed questionnaires to evidence their compliance with the relevant questions within the Qualification Envelope.

All certificates, declarations and questionnaires can be found within the Attachment area of PCS-T.

ESPD Question 2D.1 Prompt Payment Certificate.

ESPD Question 3D.11 Non-Collusion Certificate.

ESPD Question 4B.5.1 Insurance Certificates.

ESPD Questions 3A.1 to 3A.8 Serious and Organised Crime.

Declaration.

ESPD Question 3A.6 Modern Slavery Act 2015 Declaration.

ESPD Question 4C.6 Protection of Vulnerable Groups.

Scotland) Act 2007 Declaration.

ESPD Declaration Form of Tender.

ESPD Question 4D.1 Health and Safety Questionnaire.

In the case of an open tender this information will not be required to be uploaded and submitted with the bid, but will instead be requested by the Council following the conclusion of the evaluation of the Qualification, Technical and Commercial Envelopes and prior to the award of the tender.

Failure to provide this information or in the event that the information provided does not support or evidence the statements made within the Qualification Envelope, will invalidate any bid. In this scenario the Council will seek to obtain the relevant information and evidence from the second highest scoring bidder and so on, and upon verification will award the contract to this bidder instead.

(SC Ref:476809).

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: South Lanarkshire Council

Postal address: Council Headquarters, Almada Street

Town: Hamilton

Postal code: ML3 0AA

Country: United Kingdom

E-mail: [Procurement\\_Service@southlanarkshire.gov.uk](mailto:Procurement_Service@southlanarkshire.gov.uk)

Telephone: +44 1698454972

Internet address: <http://www.southlanarkshire.gov.uk>

##### **VI.5. Date of dispatch of this notice**

24/01/2017