

Denmark-Ballerup: IT services: consulting, software development, Internet and support
OJ S 16/2018 24/01/2018
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Statens It

National registration number: 31 78 64 01

Postal address: Lautruphøj 2

Town: Ballerup

NUTS code: DK01 Hovedstaden

Postal code: 2750

Country: Denmark

Contact person: Helle Uldbæk Sørensen

E-mail: Helle.Uldbæk.Sørensen@statens-it.dk

Telephone: +45 72311303

Internet address(es):

Main address: <http://statens-it.dk/>

Address of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/281426>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Rammeaftale II om outsourcet drift

Reference number: 17/00203

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

Udbuddet angår udbud af rammeaftale om outsourcet drift (tjenesteydelser til drift og support af IT applikationer i Staten).

II.1.6.

Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 150 000 000,00 DKK

II.2. Description

II.2.2. Additional CPV code(s)

30210000 Data-processing machines (hardware)

II.2.3. Place of performance

NUTS code: DK0 Danmark

II.2.4. Description of the procurement

Statens It varetager for nærværende den basale IT-drift på ni ministerområder. Det er besluttet i regeringens økonomiudvalg, at ministerområder og institutioner der i øjeblikket står udenfor et IT-fællesskab, skal overføre deres basale IT-drift til Statens It. Det er Regeringens og Statens It's strategi, at de statslige myndigheders Systemer i højere omfang skal drives af Statens It, jf. hertil side 15 Finansministeriets publikation "Fælles løsninger frigør penge til velfærd", som kan findes på dette link (<https://www.fm.dk/publikationer/2017/faelles-loesninger-frigoer-penge-til-velfaerd>).

Rammeaftalen indgås parallelt med 7 leverandører, og rammeaftalen fastlægger rammerne og vilkårene for driften af de it applikationer, som Statens It er driftsansvarlig for. Statens It udbød i 2012 en rammeaftale om drift af statslige IT-systemer (Driftsrammeaftale I) (udbudsbekendtgørelse [2012/S 16-025657](#)). Det er således denne rammeaftale der fornyes ved dette udbud.

Hovedydelse, som er omfattet af denne rammeaftale, er drift, support og rådgivning samt transitionsydelser:

A) Drift

— Infrastrukturdrift - Dette omfatter blandt andet drift og vedligehold af infrastruktur, overvågning og logning, konfigurationsstyring, backup og restore, kapacitetsstyring, governance og dokumentation, incidents, problems og changes,

— Applikationsdrift - Dette omfatter blandt andet drift og vedligehold af middleware og runtime environment, drift af applikation og data, release and deployment management (applikation og data), overvågning og logning, konfigurationsstyring, backup og restore, kapacitetsstyring, governance og dokumentation, incidents, problems og changes, assistance til udvikling og vedligehold af applikation og data.

B) Support

Dette omfatter blandt andet, at leverandøren skal tilbyde en service desk, håndtering af incident management, håndtering af request fulfilment (herunder brugeradministration) samt governance (måling og rapportering på supportrelaterede servicemål).

C) Rådgivning

Dette omfatter driftsrelateret rådgivning og konsulentbistand. Rådgivning bestilles som separate opgaver.

D) Transition

Dette omfatter blandt andet leverandørens aktiviteter i forbindelse med forberedelse af driftsovertagelsen, herunder etablering af miljøer, videnoverførsel, etablering af driftsprocesser, etablering af governance (måling og rapportering på servicemål), etablering af support, etablering af organisation og samarbejdsprocesser og gennemførelse af transitionsrelaterede prøver.

II.2.5. Award criteria

Quality criterion - Name: Kvalitet / Weighting: 55

Quality criterion - Name: Samarbejdsorganisation / Weighting: 5

Quality criterion - Name: Transition / Weighting: 5

Price - Weighting: 35 %

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2017/S 136-279049](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Title:

Rammeaftale II om outsourcet drift

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

28/12/2017

V.2.2. Information about tenders

Number of tenders received: 8

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0
Number of tenders received from tenderers from non-EU Member States: 0
Number of tenders received by electronic means: 8
The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Atos IT Solutions and Services A/S
National registration number: 33051034
Postal address: Dybendalsvænget 3
Town: Taastrup
NUTS code: DK Danmark
Postal code: 2630
Country: Denmark
Telephone: +45 43311400
Fax: +45 43311402
Internet address: <https://atos.net/en/nordics>
The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 150 000 000,00 DKK
Total value of the contract/lot: 150 000 000,00 DKK

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 2

Title:

Rammeaftale II om outsourcet drift

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

28/12/2017

V.2.2. Information about tenders

Number of tenders received: 8
Number of tenders received from SMEs: 1
Number of tenders received from tenderers from other EU Member States: 0
Number of tenders received from tenderers from non-EU Member States: 0
Number of tenders received by electronic means: 8
The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: CGI Danmark A/S
National registration number: 63890812
Postal address: Lautruphøj 10
Town: Ballerup
NUTS code: DK Danmark
Postal code: 2750

Country: Denmark
Telephone: +45 44784000
Fax: +45 44784001
Internet address: <https://www.cgi.dk/>
The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 150 000 000,00 DKK
Total value of the contract/lot: 150 000 000,00 DKK

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 3

Title:

Rammeaftale II om outsourcet drift

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

28/12/2017

V.2.2. Information about tenders

Number of tenders received: 8
Number of tenders received from SMEs: 1
Number of tenders received from tenderers from other EU Member States: 0
Number of tenders received from tenderers from non-EU Member States: 0
Number of tenders received by electronic means: 8
The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: CSC Danmark A/S
National registration number: 15231599
Postal address: Retortvej 8
Town: Valby
NUTS code: DK Danmark
Postal code: 2500
Country: Denmark
Internet address: <http://www.dxc.technology/dk>
The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 150 000 000,00 DKK
Total value of the contract/lot: 150 000 000,00 DKK

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 4

Title:

Rammeaftale II om outsourcet drift

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

28/12/2017

V.2.2. Information about tenders

Number of tenders received: 8

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Fujitsu A/S

National registration number: 86631628

Postal address: Lautrupbjerg 13

Town: Ballerup

NUTS code: DK Danmark

Postal code: 2750

Country: Denmark

Telephone: +45 44894489

Fax: +45 44894300

Internet address: <http://www.fujitsu.com/dk/>

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 150 000 000,00 DKK

Total value of the contract/lot: 150 000 000,00 DKK

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 5

Title:

Rammeaftale II om outsourcet drift

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

28/12/2017

V.2.2. Information about tenders

Number of tenders received: 8

Number of tenders received from SMEs: 1
Number of tenders received from tenderers from other EU Member States: 0
Number of tenders received from tenderers from non-EU Member States: 0
Number of tenders received by electronic means: 8
The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: KMD A/S
National registration number: 26911745
Postal address: Lautrupparken 40
Town: Ballerup
NUTS code: DK Danmark
Postal code: 2750
Country: Denmark
E-mail: info@kmd.dk
Telephone: +45 44601000
Fax: +45 44604106
Internet address: <https://www.kmd.dk/>
The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 150 000 000,00 DKK
Total value of the contract/lot: 150 000 000,00 DKK

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 6

Title:

Rammeaftale II om outsourcet drift

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

28/12/2017

V.2.2. Information about tenders

Number of tenders received: 8
Number of tenders received from SMEs: 1
Number of tenders received from tenderers from other EU Member States: 0
Number of tenders received from tenderers from non-EU Member States: 0
Number of tenders received by electronic means: 8
The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Netcompany IT and business consulting A/S
National registration number: 14814833
Postal address: Grønningen 17, 1.
Town: København K

NUTS code: DK Danmark
Postal code: 1270
Country: Denmark
E-mail: info@netcompany.com
Telephone: +45 70131440
Internet address: <https://www.netcompany.com/da>
The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 150 000 000,00 DKK
Total value of the contract/lot: 150 000 000,00 DKK

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

Som anført i pkt. II.2.4 er rammeaftalen indgået parallelt med de seks leverandører som er angivet i del V, kontrakt nr. 1-6. Det bemærkes således at det er den samme rammeaftale som er indgået med leverandørerne.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Klagenævnet for Udbud
Postal address: Nævnenes Hus, Toldboden 2
Town: Viborg
Postal code: 8800
Country: Denmark
E-mail: klfu@naevneneshus.dk
Telephone: +45 35291000
Internet address: <https://erhvervsstyrelsen.dk/klagevejledning-0>

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

I henhold til lov om Klagenævnet for Udbud m.v. (loven kan hentes på www.retsinformation.dk), gælder følgende frister for indgivelse af klage:

Klage over ikke at være blevet udvalgt skal være indgivet til Klagenævnet for Udbud inden 20 kalenderdage, jf. lovens § 7, stk. 1, fra dagen efter afsendelse af en underretning til de berørte ansøgere om, hvem der er blevet udvalgt, når underretningen er ledsaget af en begrundelse for beslutningen i overensstemmelse med lovens § 2, stk. 1, nr. 1, og udbudslovens § 171, stk. 2.

I andre situationer skal klage over udbud, jf. lovens § 7, stk. 2, være indgivet til Klagenævnet for Udbud inden:

- 1) 45 kalenderdage efter at ordregiveren har offentliggjort en bekendtgørelse i Den Europæiske Unions Tidende om, at ordregiveren har indgået en kontrakt. Fristen regnes fra dagen efter den dag, hvor bekendtgørelsen er blevet offentliggjort.
- 2) 30 kalenderdage regnet fra dagen efter den dag, hvor ordregiveren har underrettet de berørte tilbudsgivere om, at en kontrakt baseret på en rammeaftale med genåbning af konkurrencen eller et dynamisk indkøbssystem er indgået, hvis underretningen har angivet en begrundelse for beslutningen.

3) 6 måneder efter at ordregiveren har indgået en rammeaftale regnet fra dagen efter den dag, hvor ordregiveren har underrettet de berørte ansøgere og tilbudsgivere, jf. lovens § 2, stk. 2, og udbudslovens § 171, stk. 4.

4) 20 kalenderdage regnet fra dagen efter at ordregiveren har meddelt sin beslutning, jf. udbudslovens § 185, stk. 2.

Senest samtidig med at en klage indgives til Klagenævnet for Udbud, skal klageren skriftligt underrette ordregiveren om, at klage indgives til Klagenævnet for Udbud, og om hvorvidt klagen er indgivet i standstill perioden, jf. lovens § 6, stk. 4. I tilfælde hvor klagen ikke er indgivet i standstill perioden, skal klageren tillige angive, hvorvidt der begæres opsættende virkning af klagen, jf. lovens § 12, stk. 1.

Klagenævnet for Udbuds e-mailadresse er angivet i punkt VI.4.1).

Klagenævnet for Udbuds klagevejledning kan findes på www.erhvervsstyrelsen.dk.

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Konkurrence- og Forbrugerstyrelsen

Postal address: Carl Jacobsens Vej 35

Town: Valby

Postal code: 2500

Country: Denmark

E-mail: kfst@kfst.dk

Telephone: +45 41715000

Internet address: <http://www.kfst.dk>

VI.5. Date of dispatch of this notice

22/01/2018