

Belgium-Brussels: Software package and information systems
OJ S 16/2019 23/01/2019
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Division logistique services génériques

National registration number: 0308.357.159_27829

Postal address: Boulevard du Roi Albert II — 33 Bte 979

Town: Bruxelles

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1030

Country: Belgium

E-mail: finprocurement@minfin.fed.be

Internet address(es):

Main address: https://finances.belgium.be/fr/marches_publics

Address of the buyer profile: <https://enot.publicprocurement.be/enot-war/preViewNotice.do?noticeId=330844>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Fourniture, le placement, l'implémentation et la maintenance d'un système unique de gestion de files d'attente (ticketing) au sein des bâtiments du SPF Finances intégrant un système de gestion des rendez-vous

Reference number: Division Logistique Services Génériques-S&L/DA/2017/143-F03_0

II.1.2. Main CPV code

48000000 Software package and information systems

II.1.3. Type of contract

Services

II.1.4. Short description

Procédure ouverte relative ayant pour objet la fourniture, le placement, l'implémentation et la maintenance d'un système unique de gestion de files d'attente (ticketing) au sein des bâtiments du SPF Finances intégrant un système de gestion des rendez-vous.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 1 214 439,00 EUR

II.2. Description

II.2.3. Place of performance

NUTS code: BE Belgique / België

II.2.4. Description of the procurement

Fourniture, le placement, l'implémentation et la maintenance d'un système unique de gestion de files d'attente (ticketing) au sein des bâtiments du SPF Finances intégrant un système de gestion des rendez-vous.

II.2.5. Award criteria

Price

II.2.11. Information about options

Options: yes

Description of options:

Le marché contient une option facultative: application mobile liée au système de ticketing et de gestion des rendez-vous.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2018/S 027-059013](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: S&L/DA/2017/143

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

18/06/2018

V.2.2. Information about tenders

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Management Systems SPRL

Postal address: Rue de Houtain 31, boite C

Town: Hannut

NUTS code: BE334 Arr. Waremme

Postal code: 4280

Country: Belgium

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 1 214 439,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Conseil d'État

Postal address: Rue de la Science 33

Town: Bruxelles

Postal code: 1040

Country: Belgium

VI.4.2. Body responsible for mediation procedures

Official name: Conseil d'État

Postal address: Rue de la Science 33

Town: Bruxelles

Postal code: 1040

Country: Belgium

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Conseil d'État

Postal address: Rue de la Science 33

Town: Bruxelles

Postal code: 1040

Country: Belgium

VI.5. Date of dispatch of this notice

21/01/2019