

**Netherlands-Arnhem: IT services: consulting, software development, Internet and support**  
**OJ S 15/2021 22/01/2021**  
**Contract award notice – utilities**  
**Services**

**Legal Basis:**

Directive 2014/25/EU

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**Section I: Contracting entity**

**I.1. Name and addresses**

Official name: TenneT TSO bv  
National registration number: 531969787  
Postal address: Utrechtseweg 310  
Town: Arnhem  
NUTS code: NL Nederland  
Postal code: 6812 AR  
Country: Netherlands  
Contact person: Bob Goosen  
E-mail: [Bob.Goosen@tennet.eu](mailto:Bob.Goosen@tennet.eu)  
Telephone: +31 614415818

**Internet address(es):**

Main address: <http://www.tennet.eu>  
Address of the buyer profile: <https://platform.negometrix.com/PublishedTenders.aspx?tenderid=159789>

**I.6. Main activity**

Electricity

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Flexpool Servicedesk IT (EU-401)  
Reference number: EU-401

**II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Om de continuïteit van de Servicedesk IT bij TenneT TSO bv te waarborgen is het noodzakelijk om continue met dezelfde hoeveelheid mensen de Servicedesk IT te bemensen. Dit betekent dat er vervanging (vakantie, ziekteverzuim, zwangerschap) en extra capaciteit vanwege projecten (bijvoorbeeld migratie naar een nieuw besturingsstelsel of de uitrol van nieuwe software) beschikbaar moet zijn.

TenneT wil hiervoor een flexibele schil creëren rondom de bemensing van de Servicedesk IT. Voor deze flexibele schil zoekt TenneT een partner.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

72600000 Computer support and consultancy services

#### **II.2.3. Place of performance**

NUTS code: NL Nederland

Main site or place of performance: Arnhem.

#### **II.2.4. Description of the procurement**

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TenneT wil hiervoor een flexibele schil creëren rondom de bemensing van de Servicedesk IT. Voor deze flexibele schil zoekt TenneT een partner.

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2020/S 199-483640](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a periodic indicative notice**

## Section V: Award of contract

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**Contract No:** 1

**Lot No:** 1

**Title:**

Flexpool Servicedesk IT

A contract/lot is awarded: yes

### **V.2. Award of contract**

#### **V.2.1. Date of conclusion of the contract**

11/12/2020

#### **V.2.2. Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: no

#### **V.2.3. Name and address of the contractor**

Official name: InWork bv

Postal address: Johan Huizingalaan 400-A

Town: Amsterdam

NUTS code: NL Nederland

Postal code: 1066 JS

Country: Netherlands

The contractor is an SME: no

#### **V.2.4. Information on value of the contract/lot**

#### **V.2.5. Information about subcontracting**

#### **V.2.6. Price paid for bargain purchases**

## Section VI: Complementary information

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### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: Rechtbank Arnhem

Town: Arnhem

Country: Netherlands

#### **VI.5. Date of dispatch of this notice**

19/01/2021