

**United Kingdom-Plymouth: Health and social work services**  
**OJ S 15/2021 22/01/2021**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Plymouth City Council  
Postal address: Floor 1, Windsor House, Tavistock Road  
Town: Plymouth  
NUTS code: UKK41 Plymouth  
Postal code: PL6 5UF  
Country: United Kingdom  
Contact person: Mrs Sandra Stanton  
E-mail: [sandra.stanton@plymouth.gov.uk](mailto:sandra.stanton@plymouth.gov.uk)  
Telephone: +44 1752304476

**Internet address(es):**

Main address: <http://www.plymouth.gov.uk/>  
Address of the buyer profile: <http://www.plymouth.gov.uk/>

**I.1. Name and addresses**

Official name: NHS Devon Clinical Commissioning Group  
Postal address: County Hall, Topsham Road  
Town: Exeter  
NUTS code: UKK41 Plymouth  
Postal code: EX2 4QD  
Country: United Kingdom  
Contact person: Market Development Team  
E-mail: [d-ccg.corporateservices@nhs.net](mailto:d-ccg.corporateservices@nhs.net)

**Internet address(es):**

Main address: <https://devonccg.nhs.uk>

**I.2. Information about joint procurement**

The contract involves joint procurement

**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

**II.1.2. Main CPV code**

85000000 Health and social work services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

A multi-supplier supported living framework agreement with Plymouth City Council (PCC) and NHS Devon Clinical Commissioning Group (DCCG) was let in July 2017 as 4 increments of 3 years. The framework provides a range of community services including support to maintain health and wellbeing, personal care, support with finances, social recreation, tenancy related support, underpinned with the principles of self-determination and choice. DCCG as contracting body accesses the framework agreement independently of PCC and enters into direct contractual relationships with the successful suppliers following a call-off. The form of agreement used for the call-off contract is the NHS Shorter Form Contract for services. As intended and stated in the procurement documents at the time, PCC on behalf of itself as principal and DCCG (as Contracting Body) has now conducted a procurement exercise and the successful new providers will join the Plymouth Supported Living Framework in February 2021.

NB. The completion of this procurement exercise and the contract start day has been delayed due to staff resources being diverted due to unforeseen pressure resulting from the Covid-19 pandemic.

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.1.7. Total value of the procurement**

Lowest offer: 55 000 000,00 USD / Highest offer: 60 000 000,00 USD taken into consideration

**II.2. Description**

**II.2.2. Additional CPV code(s)**

85000000 Health and social work services, 98000000 Other community, social and personal services

**II.2.3. Place of performance**

NUTS code: UKK41 Plymouth

**II.2.4. Description of the procurement**

PCC is carrying out the procurement on behalf of itself as principal and Devon Clinical Commissioning Group (as Contracting Body) for a multi-supplier framework agreement which currently provides supported living for approx. 19 000 to 20 000 hours per week for a range of community support services including support to maintain health and wellbeing, personal care, support with finances, social recreation, tenancy related support, underpinned with the principles of self-determination and choice.

This figure includes individual support hours and sleep-in/waking nights and shared support hours and sleep-in/waking nights.

The procurement was a one-stage process that will include both selection and award criteria. Tenders were evaluated in accordance with Section 4 of the ITT Instruction Document.

The framework agreement is awarded in 3 yearly increments for a period of up to 9 years (i.e. 3 years + 3 years + 3 years). Prices will be refreshed and new suppliers will have the opportunity to join the framework agreement every 3 years.

#### **II.2.5. Award criteria**

Quality criterion - Name: Purpose / Weighting: 10 %

Quality criterion - Name: Service details/performance / Weighting: 18 %

Quality criterion - Name: Service details / Weighting: 10 %

Quality criterion - Name: Performance / Weighting: 12 %

Quality criterion - Name: Quality requirements / Weighting: 8 %

Quality criterion - Name: Staffing / Weighting: 5 %

Quality criterion - Name: Management and operation / Weighting: 7 %

Price - Weighting: 30 %

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2020/S 010-019611](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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**Contract No:** PEO/16067-1

**Title:**

Framework Agreement for the Provision of Supported Living Services

A contract/lot is awarded: yes

## **V.2. Award of contract**

### **V.2.1. Date of conclusion of the contract**

21/12/2020

### **V.2.2. Information about tenders**

Number of tenders received: 11

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 11

The contract has been awarded to a group of economic operators: yes

### **V.2.3. Name and address of the contractor**

Official name: Allied Care Ltd

National registration number: 03012352

Postal address: Throwleigh Lodge, Ridgeway, Horsell, surrey

Town: Woking

NUTS code: UK United Kingdom

Postal code: GU21 4QR

Country: United Kingdom

The contractor is an SME: yes

### **V.2.3. Name and address of the contractor**

Official name: Bleep 360 Ltd

National registration number: 8625842

Postal address: Collingham House 6-12 Gladstone Road

Town: London

NUTS code: UK United Kingdom

Postal code: SW19 1QT

Country: United Kingdom

The contractor is an SME: yes

### **V.2.3. Name and address of the contractor**

Official name: Brandon Trust

National registration number: 2365487

Postal address: Olympus House

Town: Bristol

NUTS code: UK United Kingdom

Postal code: BS34 5TA

Country: United Kingdom

The contractor is an SME: no

### **V.2.3. Name and address of the contractor**

Official name: Carmel Care and Support Ltd

National registration number: 05717191

Postal address: Unit 1 Churchill Court, Bolton Street, Devon

Town: Brixham

NUTS code: UK United Kingdom

Postal code: TQ5 9DN

Country: United Kingdom

The contractor is an SME: no

**V.2.3. Name and address of the contractor**

Official name: Clear Thinking Care Ltd  
National registration number: 09319212  
Postal address: 1 Lower Compton Road, Mannamead, Devon  
Town: Plymouth  
NUTS code: UK United Kingdom  
Postal code: PL3 5DH  
Country: United Kingdom  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: New Hope Specialist Care Ltd  
National registration number: 05710864  
Postal address: 126 Brook Road, West Midlands  
Town: Oldbury  
NUTS code: UK United Kingdom  
Postal code: B68 8AE  
Country: United Kingdom  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Saludem LD Bidco IV Ltd, trading as Ambito Care and Education  
National registration number: 10988939  
Postal address: Minton Place, Victoria Street  
Town: Windsor  
NUTS code: UK United Kingdom  
Postal code: SL4 1EG  
Country: United Kingdom  
Internet address: <http://www.ambitocare.co.uk>  
The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Lowest offer: 55 000 000,00 GBP / Highest offer: 60 000 000,00 GBP taken into consideration

**V.2.5. Information about subcontracting****Section VI: Complementary information**

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**VI.3. Additional information****VI.4. Procedures for review****VI.4.1. Review body**

Official name: High Court of England and Wales  
Postal address: Royal Court of Justice, Strand  
Town: London  
Postal code: WC2A 2LL  
Country: United Kingdom

**VI.5. Date of dispatch of this notice**

19/01/2021