

Belgium-Brussels: Passengers and Railway Workers Perspective in Rail Transformation
OJ S 14/2024 19/01/2024
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Europe's Rail Joint Undertaking (EU-RAIL)

Town: Brussels

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1060

Country: Belgium

Contact person: Europe's Rail Joint Undertaking (EU-RAIL)

E-mail: procurement@rail-research.europa.eu

Internet address(es):

Main address: <https://rail-research.europa.eu/>

Address of the buyer profile: <https://rail-research.europa.eu/participate/procurement/ongoing-calls-for-tender/>

I.4. Type of the contracting authority

European institution/agency or international organisation

I.5. Main activity

Other activity: Rail research and innovation

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Passengers and Railway Workers Perspective in Rail Transformation

Reference number: EU-Rail.OP.01.23

II.1.2. Main CPV code

60200000 Railway transport services

II.1.3. Type of contract

Services

II.1.4. Short description

With this call for tenders the EU-RAIL wants to avail itself with the expertise in rail passenger aspects and human resources – railway workers perspective to complement the ongoing R&I activities and provide them with the relevant inputs that will help to shape the developed technological solution.

II.1.6. Information about lots

This contract is divided into lots: yes

II.1.7. Total value of the procurement

Value excluding VAT: 386 400,00 EUR

II.2. Description

II.2.1. Title

Passenger Perspective in Rail Transformation

Lot No: 1

II.2.2. Additional CPV code(s)

60200000 Railway transport services

II.2.3. Place of performance

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Main site or place of performance: Please consult the procurement documents available at the address indicated in Section I.3).

II.2.4. Description of the procurement

The railway system is undergoing a significant transformation enabled by digitalisation, automation and advancements in communication technologies. As the research and innovation activities aim at more attractive, user-friendly, competitive, affordable, easy to maintain, efficient and sustainable European rail system, integrated into the wider mobility system, there will be disruption not only at technological, business and organisational level, but also in the way the end-users, passengers, perceive and interact with the rail system.

II.2.5. Award criteria

Quality criterion - Name: Quality award criteria announced in the Tender Specifications (Section 5.4.1) / Weighting: 70 %

Price - Weighting: 30 %

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: yes

Identification of the project: Horizon Europe.

II.2.14. Additional information

II.2. Description

II.2.1. Title

Railway Workers' Perspective in Rail Transformation

Lot No: 2

II.2.2. Additional CPV code(s)

60200000 Railway transport services

II.2.3. Place of performance

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Main site or place of performance: Please consult the procurement documents available at the address indicated in Section I.3).

II.2.4. Description of the procurement

Transformation of the rail system may require changes in rail processes and operations, which will have an impact on the involved human resources. Certain technologies, for example automation, will have direct impact on rail workers (most notably on drivers), whereas others may have an indirect impact. Therefore, the human factor, namely safety, security and health, as well as the overall user experience in interaction with the technologies in the rail system should be considered in the research and innovation activities of Innovation and System Pillar, in order to ensure the developed solutions facilitate human's activities, maintain their safety and security, help to avoid harm, and are finally introduced in a manner that allows the organisations to manage the transition. The Deployment group recommendations will constitute also another important element for a just transition.

II.2.5. Award criteria

Quality criterion - Name: Quality award criteria announced in the Tender Specifications (Section 5.4.1) / Weighting: 70 %

Price - Weighting: 30 %

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: yes

Identification of the project: Horizon Europe.

II.2.14. Additional information

For lot 2, no admissible tenders have been received. In particular following the quality evaluation, no tender reached the required minimum quality scores indicated in the tender specifications (Section 5.4.1). Therefore, no tender was admitted to the financial evaluation and ranked (i.e.: the award formula was not applied).

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2023/S 132-421019](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: EU-Rail.OP.01.23

Lot No: 1

Title:

Passenger Perspective in Rail Transformation

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

18/12/2023

V.2.2. Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: The European Passengers' Federation

National registration number: BE0867 635 702

Town: Gent

NUTS code: BE234 Arr. Gent

Postal code: 9000

Country: Belgium

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 189 600,00 EUR

Total value of the contract/lot: 189 600,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: EU-Rail.OP.01.23

Lot No: 2

Title:

Railway Workers' Perspective in Rail Transformation

A contract/lot is awarded: no

V.1. Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section VI: Complementary information

VI.3. Additional information

For lot 2, no admissible tenders have been received. In particular following the quality evaluation, any tender reached the required minimum quality scores indicated in the tender specifications (Section 5.4.1). Therefore, any tender was admitted to the financial evaluation and ranked (i.e.: the award formula was not applied).

VI.4. Procedures for review

VI.4.1. Review body

Official name: General Court of the European Union

Postal address: Rue du Fort Niedergrünewald

Town: Luxembourg

Postal code: L-2925

Country: Luxembourg

E-mail: GC.Registry@curia.europa.eu

Telephone: +352 4303-1

Internet address: <http://curia.europa.eu/>

VI.5. Date of dispatch of this notice

12/01/2024