

United Kingdom-London: Cleaning services
OJ S 16/2021 25/01/2021
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: The Courtauld Institute of Art
National registration number: 4464432
Postal address: Somerset House, Strand
Town: London
NUTS code: UKI London
Postal code: WC2R 0RN
Country: United Kingdom
Contact person: Claire Sadler
E-mail: Claire.Sadler@courtauld.ac.uk
Telephone: +44 7936914750
Internet address(es):
Main address: <https://courtauld.ac.uk>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Education

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Cleaning and Associated Services
Reference number: 426639836

II.1.2. Main CPV code

90910000 Cleaning services

II.1.3. Type of contract

Services

II.1.4. Short description

Routine, periodic and reactive cleaning of the Courtauld Institute of Art's premises including its residential accommodation and summer residential bedroom servicing, and associated services — window cleaning, waste management, feminine hygiene, pest control, consumables supply, and portering services.

II.1.6.

Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 1 220 282,99 GBP

II.2. Description

II.2.2. Additional CPV code(s)

90910000 Cleaning services, 90922000 Pest-control services, 90911300 Window-cleaning services, 85142300 Hygiene services, 90500000 Refuse and waste related services, 98341120 Portering services, 33760000 Toilet paper, handkerchiefs, hand towels and serviettes, 33711900 Soap, 98341110 Housekeeping services

II.2.3. Place of performance

NUTS code: UKI London

Main site or place of performance: London.

II.2.4. Description of the procurement

The cleaning and associated services supplier procurement is for a 5-year contract commencing in August 2020 to provide full internal (and where indicated external) routine, periodic and reactive cleaning of the Courtauld's premises including its residential accommodation (until Summer 2021), window cleaning, waste management, feminine hygiene and related services, pest control, client consumables supply, portering services and summer residential bedroom servicing (until Summer 2021).

A full specification is located in Annex 2 to the ITT with general requirements in Part A including service objectives, mobilisation, contract management and KPIs, response times, and other general requirements, and service specific requirements in Part B.

To enable the Courtauld to complete its transformational project Courtauld Connects, the size and use of the Courtauld's property portfolio has evolved and will continue to do so over the next 5-year period. The change is primarily driven by the requirement to temporarily vacate the North Block of Somerset House in Phases to complete an extensive refurbishment and remodelling of the premises. Phase 1 works have commenced and are due to complete late 2020, with the refurbished Gallery opening Spring 2021. This will be followed by the completion of Phase 2 works by Autumn 2022, enabling the Courtauld university activities to move back to Somerset House from the current temporary campus (Vernon Square), which is anticipated will be vacated late 2022. In parallel Duchy House will be temporarily vacated in Summer 2021 for refurbishment with re-occupation from Summer 2022.

The table in ITT Annex 2 Specification sets out the estimated service periods across the premises for the contract term, but this is subject to change due to the above works. The pricing schedule splits the costs for each element of the service into separate parts of the premises, thus providing a methodology to calculate the pricing in any given scenario.

The service is split into core services (based on a fixed price) and additional services (based on rates in the Pricing Schedule) which will be called off as required. The estimated contract value stated in the contract notice includes approximately GBP 30 000 per annum of additional services, but this is an estimate only and actuals may vary. The contract value also excludes any annual pricing increases which are provided for within the terms and conditions of contract at ITT Annex 1.

This statement and the pricing methodology are provided to meet the requirements of Regulation 72 of the Public Contract Regulations 2015 in respect of changes to the services over the contract term.

II.2.5. Award criteria

Quality criterion - Name: Quality / Weighting: 40

Cost criterion - Name: Price / Weighting: 60

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:

no

II.2.14. Additional information

To respond to this opportunity please click here: <https://www.delta-esourcing.com/respond/R566A65R37>

Please note that the draft ITT documents are provided for information only at SQ stage — potential suppliers should not return tender documents at the SQ stage. Shortlisted suppliers from the SQ stage will be invited to the next (ITT) stage.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2020/S 022-048750](https://eur-lex.europa.eu/eli/s/2020/022/oj)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 426639836

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

29/10/2020

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: DOC Cleaning Ltd

National registration number: 04384324

Postal address: 46-54 High Street, Ingatestone

Town: Essex

NUTS code: UKH3 Essex

Postal code: CM4 9DW

Country: United Kingdom

E-mail: LT.Andrews@doccleaning.com

Telephone: +44 1279944332

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 1 650 000,00 GBP

Total value of the contract/lot: 1 220 282,99 GBP

V.2.5. Information about subcontracting

The contract is likely to be subcontracted Value or proportion likely to be subcontracted to third parties Value excluding VAT: 241 436,54 GBPShort description of the part of the contract to be subcontracted:

- Waste Management Service
- Consumables Supply
- Pest Control
- Feminine Hygiene Services
- Window Cleaning

Section VI: Complementary information

VI.3. Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

To view this notice, please click here: <https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=562208716>

Go reference: GO-2021120-PRO-17670864

VI.4. Procedures for review

VI.4.1. Review body

Official name: The Courtauld

Postal address: Somerset House, Strand

Town: London

Postal code: WC2R 0RN

Country: United Kingdom

Telephone: +44 20739477777

VI.4.2. Body responsible for mediation procedures

Official name: The Courtauld

Postal address: Somerset House, Strand
Town: London
Postal code: WC2R 0RN
Country: United Kingdom
Telephone: +44 20739477777

VI.4.4. Service from which information about the review procedure may be obtained

Official name: The Courtauld
Town: London
Country: United Kingdom

VI.5. Date of dispatch of this notice

20/01/2021