

France-Douai: Telephone operator services

OJ S 24/2014 04/02/2014

Contract notice**Services****Directive 2004/18/EC****Section I: Contracting authority**

I.1. Name and addresses

Official name: École des mines de Douai
Postal address: 941 rue Charles Bourseul, CS 10838
Town: Douai
Postal code: 59508
Country: France
For the attention of: M. Bonpain Marc
E-mail: annie.demski@mines-douai.fr
Telephone: +33 327712050

Internet address(es):

General address of the contracting authority: <http://mines-douai.fr>
Address of the buyer profile: <https://www.achatpublic.com/sdm/ent/gen/index.jsp>

Additional information can be obtained from:

Official name: École des mines de Douai
Postal address: 941 rue Charles Bourseul - CS 10838
Town: Douai
Postal code: 59508
For the attention of: M. Bonpain Marc
Telephone: +33 327712050

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

Official name: École des mines de Douai
Postal address: 941 rue Charles Bourseul - CS 10838
Town: Douai
Postal code: 59508
For the attention of: Mme Demski Annie
E-mail: annie.demski@mines-douai.fr
Telephone: +33 327712517

Fax: +33 327711843

Tenders or requests to participate must be submitted: Official name: École des mines de Douai

Postal address: 941 rue Charles Bourseul - CS 10838
Town: Douai
Postal code: 59508
For the attention of: Mme Demski Annie
E-mail: annie.demski@mines-douai.fr
Telephone: +33 327712517

I.2. Type of the contracting authority

Other

I.3. Main activity

Other: EPA/École d'ingénieurs/centre de recherches et formation d'ingénieurs et incubateur d'entreprises

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

Prestations d'accueil physique et téléphonique

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 27: Other services

Main site or place of performance: Douai - rue Bourseul, 59500 Douai

NUTS code FR301 Nord

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

réalisations de prestations d'accueil téléphonique pour les trois sites de l'école et d'accueil physique pour le site Bourseul de l'École des mines de Douai

II.1.6. CPV code(s)

79511000 Telephone operator services, 75112000 Administrative services for business operations

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

chaque candidat doit présenter une proposition entièrement conforme au dossier de consultation. La seule variante autorisée concerne la réduction du délai maximal de remplacement de l'hôtesse d'accueil.

Le marché prendra effet à compter du 1.7.2014 pour une durée de 12 mois, renouvelable 2 fois , pour une durée identique.

II.2.2. Information about options

II.2.3. Information about renewals

This contract is subject to renewal: yes

Number of possible renewals: 2

II.3. Duration of the contract or time limit for completion

Duration in months: 12 (from the award of the contract)

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

fonds propres - paiement à 30 jours.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

groupe solidaire.

III.1.4. Contract performance conditions

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: les candidats fourniront les attestations, certificats et déclarations prévus dans le Code des Marchés (article 45).

III.2.2. Economic and financial ability

List and brief description of conditions: devront être joints des documents attestant que les garanties par rapport aux prestations demandées sont suffisantes (présentation de l'entreprise, chiffres d'affaires, etc.).

III.2.3. Technical and professional ability

List and brief description of conditions:

les références et/ou qualifications de l'entreprise seront jointes à la candidature. Le candidat pourra joindre tout renseignement qu'il jugera utile.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

III.3.2. Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Criteria below

1. Valeur technique de l'offre. Weighting 40
2. Performance économique de l'offre. Weighting 60

IV.2.2. Information about electronic auction

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

MAPA 2014.01

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

IV.3.4. Time limit for receipt of tenders or requests to participate

17.3.2014 - 12:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

French.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

Duration in days: 120 (from the date stated for receipt of tender)

IV.3.8. Conditions for opening of tenders

Persons authorised to be present at the opening of tenders: no

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: yes

Estimated timing for further notices to be published: début du marché 1.7.2014 pour 12 mois avec 2 reconductions possibles de 12 mois chacune.

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

VI.3. Additional information

le dossier de consultation est téléchargeable directement sur le site www.achatpublic.com ou envoyé par courrier sur demande préalable par fax École des mines - Annie Demski - au +33 327711843.

Date d'envoi du présent avis au JOUE et au BOAMP : 30.1.2014.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Tribunal administratif de Lille
Postal address: 143 rue Jacquemars Giélée, BP 2039
Town: Lille Cedex
Postal code: 59014

VI.4.2. Review procedure

Precise information on deadline(s) for review procedures: dans les conditions fixées par le code de justice administrative (CJA) peuvent être formés devant la juridiction visée au présent avis :

- un référé précontractuel depuis le début de la procédure de passation jusqu'à la signature du contrat,
- un recours en excès de pouvoir formé contre une décision implicite de rejet (artr421-2cja),
- un référé contractuel dans un délai de trente et un jours suivant la publication de l'avis d'attribution du marché,
- un recours de plein contentieux dans un délai de deux mois à compter de la publicité de la signature du contrat.

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

30.1.2014