

**Belgium-Brussels: Travel Agency Services**  
**OJ S 18/2020 27/01/2020**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: The European Union, represented by the European Commission (Service for Foreign Policy Instruments) and Bodies or Persons Entrusted with Implementation of Specific Actions in the CFSP pursuant to Title V of the Treaty on EU

Postal address: FPI.3 — EEAS 01/296

Town: Brussels

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1049

Country: Belgium

E-mail: [FPI-3-TENDERS@ec.europa.eu](mailto:FPI-3-TENDERS@ec.europa.eu)

**Internet address(es):**

Main address: [https://ec.europa.eu/info/departments/foreign-policy-instruments\\_en](https://ec.europa.eu/info/departments/foreign-policy-instruments_en)

**I.1. Name and addresses**

Official name: EUAM Ukraine

Postal address: 4, Volodymyrskyi descent

Town: Kiev

NUTS code: 00 Other or Not Specified

Postal code: 01001

Country: Ukraine

E-mail: [FPI-3-TENDERS@ec.europa.eu](mailto:FPI-3-TENDERS@ec.europa.eu)

**Internet address(es):**

Main address: <http://www.euam-ukraine.eu/en/home>

**I.1. Name and addresses**

Official name: EUMM Georgia

Postal address: Krtsanisi Street 49

Town: Tbilisi

NUTS code: 00 Other or Not Specified

Country: Georgia

E-mail: [FPI-3-TENDERS@ec.europa.eu](mailto:FPI-3-TENDERS@ec.europa.eu)

**Internet address(es):**

Main address: <https://eumm.eu/en/home>

**I.1. Name and addresses**

Official name: EUCAP Somalia

Postal address: Aden Abdule International Airport

Town: Mogadishu

NUTS code: 00 Other or Not Specified

Country: Somalia

E-mail: [FPI-3-TENDERS@ec.europa.eu](mailto:FPI-3-TENDERS@ec.europa.eu)

**Internet address(es):**

Main address: <https://www.eucap-som.eu/>

**I.1. Name and addresses**

Official name: EUCAP Sahel Niger

Postal address: Boulevard du Zarmaganda

Town: Niamey

NUTS code: 00 Other or Not Specified

Country: Niger

E-mail: [FPI-3-TENDERS@ec.europa.eu](mailto:FPI-3-TENDERS@ec.europa.eu)

**Internet address(es):**

Main address: <https://www.eucap-som.eu/>

**I.1. Name and addresses**

Official name: EUCAP Sahel Mali

Postal address: Route Nationale 5, Bamako

Town: Sébénikoro

NUTS code: 00 Other or Not Specified

Country: Mali

E-mail: [FPI-3-TENDERS@ec.europa.eu](mailto:FPI-3-TENDERS@ec.europa.eu)

**Internet address(es):**

Main address: <http://eucap-sahel-mali.eu/>

**I.1. Name and addresses**

Official name: EUBAM Rafah

Postal address: 6, HaRakon street

Town: Ramat Gan

NUTS code: 00 Other or Not Specified

Country: Israel

E-mail: [FPI-3-TENDERS@ec.europa.eu](mailto:FPI-3-TENDERS@ec.europa.eu)

**Internet address(es):**

Main address: <http://www.eubam-rafah.eu/>

**I.1. Name and addresses**

Official name: Eupol Copps

Postal address: P.O. Box 1085

Town: Jerusalem

NUTS code: 00 Other or Not Specified

Country: Israel

E-mail: [FPI-3-TENDERS@ec.europa.eu](mailto:FPI-3-TENDERS@ec.europa.eu)

**Internet address(es):**

Main address: <http://eupolcopps.eu/>

**I.1. Name and addresses**

Official name: EUBAM Libya

Postal address: Rue du Lac Windermere, Prestige Business Center Bloc F — 1st floor, Les Berges du Lac 1

Town: Tunis

NUTS code: 00 Other or Not Specified

Postal code: 1053

Country: Tunisia

E-mail: [FPI-3-TENDERS@ec.europa.eu](mailto:FPI-3-TENDERS@ec.europa.eu)

**Internet address(es):**

Main address: [https://eeas.europa.eu/csdp-missions-operations/eubam-libya\\_en](https://eeas.europa.eu/csdp-missions-operations/eubam-libya_en)

**I.1. Name and addresses**

Official name: EUAM Iraq

Postal address: Hotel Babylon — Bahaa Tawalbeh P.O. Box 5273, Karrada Street, Al Jadria

Town: Baghdad

NUTS code: 00 Other or Not Specified

Country: Iraq

E-mail: [FPI-3-TENDERS@ec.europa.eu](mailto:FPI-3-TENDERS@ec.europa.eu)

**Internet address(es):**

Main address: [https://eeas.europa.eu/csdp-missions-operations/euam-iraq\\_en](https://eeas.europa.eu/csdp-missions-operations/euam-iraq_en)

**I.1. Name and addresses**

Official name: EUSR for Kosovo

Postal address: 1, Kosova street — P.O. Box 331

Town: Pristina

NUTS code: 00 Other or Not Specified

Country: Kosovo

E-mail: [FPI-3-TENDERS@ec.europa.eu](mailto:FPI-3-TENDERS@ec.europa.eu)

**Internet address(es):**

Main address: [https://eeas.europa.eu/headquarters/headquarters-homepage\\_en/1386/About%20the%20EU%20Office%20in%20Kosovo%20/EUS](https://eeas.europa.eu/headquarters/headquarters-homepage_en/1386/About%20the%20EU%20Office%20in%20Kosovo%20/EUS)

**I.1. Name and addresses**

Official name: EUSR for the Middle East Peace Process

Postal address: EEAS

Town: Brussels

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1049

Country: Belgium

E-mail: [FPI-3-TENDERS@ec.europa.eu](mailto:FPI-3-TENDERS@ec.europa.eu)

**Internet address(es):**

Main address: [https://eeas.europa.eu/headquarters/headquarters-homepage\\_en/3606/EU%20Special%20Representatives#EUSR+for+the+Middle+East+Peace+Process](https://eeas.europa.eu/headquarters/headquarters-homepage_en/3606/EU%20Special%20Representatives#EUSR+for+the+Middle+East+Peace+Process)

**I.1. Name and addresses**

Official name: EUSR in Bosnia and Herzegovina

Postal address: C/O EU Delegation

Town: Sarajevo

NUTS code: 00 Other or Not Specified

Country: Bosnia and Herzegovina

E-mail: [FPI-3-TENDERS@ec.europa.eu](mailto:FPI-3-TENDERS@ec.europa.eu)

**Internet address(es):**

Main address: [https://eeas.europa.eu/headquarters/headquarters-homepage\\_en/3606/EU%20Special%20Representatives#EUSR+in+Bosnia+and+Herzegovina](https://eeas.europa.eu/headquarters/headquarters-homepage_en/3606/EU%20Special%20Representatives#EUSR+in+Bosnia+and+Herzegovina)

**I.1. Name and addresses**

Official name: EUSR for Central Asia

Postal address: EEAS

Town: Brussels

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1049

Country: Belgium

E-mail: [FPI-3-TENDERS@ec.europa.eu](mailto:FPI-3-TENDERS@ec.europa.eu)

**Internet address(es):**

Main address: [https://eeas.europa.eu/headquarters/headquarters-homepage\\_en/3606/EU%20Special%20Representatives#EUSR+for+Central+Asia](https://eeas.europa.eu/headquarters/headquarters-homepage_en/3606/EU%20Special%20Representatives#EUSR+for+Central+Asia)

**I.1. Name and addresses**

Official name: EUSR for the Horn of Africa

Postal address: EEAS

Town: Brussels

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1049

Country: Belgium

E-mail: [FPI-3-TENDERS@ec.europa.eu](mailto:FPI-3-TENDERS@ec.europa.eu)

**Internet address(es):**

Main address: [https://eeas.europa.eu/headquarters/headquarters-homepage\\_en/3606/EU%20Special%20Representatives#EUSR+for+the+Horn+of+Africa](https://eeas.europa.eu/headquarters/headquarters-homepage_en/3606/EU%20Special%20Representatives#EUSR+for+the+Horn+of+Africa)

**I.1. Name and addresses**

Official name: EUSR for Human Rights

Postal address: EEAS

Town: Brussels

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1049

Country: Belgium

E-mail: [FPI-3-TENDERS@ec.europa.eu](mailto:FPI-3-TENDERS@ec.europa.eu)

**Internet address(es):**

Main address: [https://eeas.europa.eu/headquarters/headquarters-homepage\\_en/3606/EU%20Special%20Representatives#EUSR+for+Human+Rights](https://eeas.europa.eu/headquarters/headquarters-homepage_en/3606/EU%20Special%20Representatives#EUSR+for+Human+Rights)

**I.1. Name and addresses**

Official name: EUSR Sahel

Postal address: EEAS

Town: Brussels

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1049

Country: Belgium

E-mail: [FPI-3-TENDERS@ec.europa.eu](mailto:FPI-3-TENDERS@ec.europa.eu)

**Internet address(es):**

Main address: [https://eeas.europa.eu/headquarters/headquarters-homepage\\_en/3606/EU%20Special%20Representatives#EUSR+for+the+Sahel](https://eeas.europa.eu/headquarters/headquarters-homepage_en/3606/EU%20Special%20Representatives#EUSR+for+the+Sahel)

**I.1. Name and addresses**

Official name: EUSR for South Caucasus and the Crisis in Georgia

Postal address: EEAS

Town: Brussels

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1049

Country: Belgium

E-mail: [FPI-3-TENDERS@ec.europa.eu](mailto:FPI-3-TENDERS@ec.europa.eu)

**Internet address(es):**

Main address: [https://eeas.europa.eu/headquarters/headquarters-homepage\\_en/3606/EU%20Special%20Representatives#EUSR+for+the+south+Caucasus+and+the+crisis+in+Georgia](https://eeas.europa.eu/headquarters/headquarters-homepage_en/3606/EU%20Special%20Representatives#EUSR+for+the+south+Caucasus+and+the+crisis+in+Georgia)

**I.2. Information about joint procurement**

The contract involves joint procurement

The contract is awarded by a central purchasing body

**I.4. Type of the contracting authority**

European institution/agency or international organisation

**I.5. Main activity**

General public services

**Section II: Object**

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**II.1. Scope of the procurement**

**II.1.1. Title**

Travel Agency Services

Reference number: CFSP/2018/06/Travel Agency Services

**II.1.2. Main CPV code**

63510000 Travel agency and similar services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The subject matter of this inter-institutional tender procedure is to conclude a framework contract for the provision of travel agency services (booking of flight, ferry and train tickets, rental of vehicles, booking of hotel accommodations and conference/meeting rooms) together with support services for all the persons entrusted with the implementation of specifications in the CFSP pursuant to Title V of the Treaty on EU, namely CSDP Missions, EUSRs and any other specific actions funded by the CFSP budget.

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.1.7. Total value of the procurement**

Value excluding VAT: 23 500 000,00 EUR

**II.2. Description**

**II.2.2. Additional CPV code(s)**

63516000 Travel management services, 63515000 Travel services, 63512000 Sale of travel tickets and package tours services

**II.2.3. Place of performance**

NUTS code: BE10 Région de Bruxelles-Capitale/ Brussels Hoofdstedelijk Gewest

NUTS code: 00 Other or Not Specified

Main site or place of performance: Worldwide, mainly in non-EU countries indicated in the tender specifications.

#### **II.2.4. Description of the procurement**

See internet address provided in Section I.3).

#### **II.2.5. Award criteria**

Quality criterion - Name: Quality criterion as specified in the published tender specifications /

Weighting: 60

Price - Weighting: 40

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
yes

Identification of the project: Common Foreign Security Policy

#### **II.2.14. Additional information**

See internet address provided in Section I.3).

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2018/S 248-572165](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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**Contract No:** CFSP/2018/06/Travel Agency Services

**Lot No:** 1

**Title:**

Travel Agency Services

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

20/12/2019

**V.2.2. Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: yes

**V.2.3. Name and address of the contractor**

Official name: Business, trade and services company Congress Travel Service DOO Skopje Ltd

National registration number: 6998119

Postal address: Vladimir Polezinovski 22/4 — Skopje-Center

Town: Skopje

NUTS code: MK008 Скопски (Skopski)

Postal code: 1000

Country: North Macedonia

E-mail: [office@congresstravelservice.com](mailto:office@congresstravelservice.com)

The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Company for trade and services Congress Service Center Vesna and dr. Ltd Skopje

National registration number: 5364132

Postal address: Vladimir Polezinovski 22/4 Skopje — Center

Town: Skopje

NUTS code: MK008 Скопски (Skopski)

Postal code: 1000

Country: North Macedonia

E-mail: [office.sk@kscnet.com](mailto:office.sk@kscnet.com)

The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: T and T Executive Company of General Tourism and Public Relations S.A.

National registration number: 002117301000

Postal address: 193 Kifisias Avenue and 24 I. Dousi Street

Town: Marousi

NUTS code: EL301 Βόρειος Τομέας Αθηνών (Voreios Tomeas Athinon)

Postal code: 15124

Country: Greece

The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: BELBUR Travel Sprl

National registration number: BE0843.246.338

Postal address: Chaussee de Boondael N.6 b.2

Town: Brussels

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1050

Country: Belgium

The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 23 500 000,00 EUR

Total value of the contract/lot: 23 500 000,00 EUR

## **V.2.5. Information about subcontracting**

### **Section VI: Complementary information**

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#### **VI.3. Additional information**

See internet address provided in Section I.3).

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: General Court

Postal address: rue du Fort Niedergrunewald

Town: Luxembourg

Postal code: L-2925

Country: Luxembourg

E-mail: [general.court.registry@curia.europa.eu](mailto:general.court.registry@curia.europa.eu)

Telephone: +352 43031

Fax: +352 43032100

Internet address: <http://curia.europa.eu>

#### **VI.5. Date of dispatch of this notice**

20/01/2020