

France-Saint-Denis: Miscellaneous software development services and computer systems

OJ S 16/2023 23/01/2023

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: PARIS 2024

Postal address: 46, rue Proudhon

Town: Saint-denis

NUTS code: FR France

Postal code: 93210

Country: France

E-mail: Juridique@Paris2024.org**Internet address(es):**Main address: <https://www.paris2024.org/fr/>**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://marches.maximilien.fr/?page=Entreprise>.

[EntrepriseAdvancedSearch&AllCons&id=832173&orgAcronyme=m1w](https://marches.maximilien.fr/?page=Entreprise)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://marches.maximilien.fr/?page=Entreprise>.

[EntrepriseAdvancedSearch&AllCons&id=832173&orgAcronyme=m1w](https://marches.maximilien.fr/?page=Entreprise)

I.4. Type of the contracting authority

Other type: Organisation des Jeux Olympiques et Paralympiques de Paris 2024

I.5. Main activity

Other activity: Organisation des Jeux Olympiques et Paralympiques de Paris 2024

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Service Client Grand Public hors billetterie

Reference number: 2300005

II.1.2. Main CPV code

72212900 Miscellaneous software development services and computer systems

II.1.3. Type of contract

Services

II.1.4. Short description

La présente consultation a pour objet de conclure un accord cadre destiné à mettre en place et opérer le service client grand public de Paris 2024 hors billetterie.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72500000 Computer-related services, 79512000 Call centre

II.2.3. Place of performance

NUTS code: FR France

II.2.4. Description of the procurement

La présente consultation a pour objet de conclure un accord cadre destiné à mettre en place et opérer le service client grand public de Paris 2024 hors billetterie. La description technique détaillée des prestations attendues figure au sein du cahier des clauses techniques (CCT).

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 22

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: yes

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement
Framework agreement with a single operator

IV.1.4. Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

IV.1.5. Information about negotiation

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 20/02/2023 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

French

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

Le Marché prend effet à compter de la date de sa notification et prendra fin au 31 décembre 2024 ou à la date de la dissolution de Paris 2024 si celle-ci intervient avant cette date.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Tribunal Judiciaire de Paris

Postal address: Parvis du Tribunal

Town: Paris

Postal code: 75017

Country: France

VI.5. Date of dispatch of this notice

18/01/2023