

United Kingdom-Hull: Interpretation services
OJ S 26/2015 06/02/2015
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: City Health Care Partnership CIC
Postal address: 5 Beacon Way, Brighton Street
Town: Hull
Postal code: HU3 4AE
Country: United Kingdom
Contact person: Procurement and Contracts Lead
For the attention of: Paul Robinson
E-mail: chcp.tenders@nhs.net
Telephone: +44 1482976931
Fax: +44 1482347621
Internet address(es):
General address of the contracting authority: www.chcpcic.org.uk

I.2. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.3. Main activity

Health

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title

Translation and Interpretation Services.

II.1.2. Type of contract and place of performance or delivery

Services
Service category No 27: Other services
NUTS code UKE11 Kingston upon Hull, City of

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

City Health Care Partnership CIC (CHCP) is an independent for better profit co-owned business providing community health and integrated social care services to over a half a million local people in Hull, the East Riding of Yorkshire and Knowsley, Merseyside. We employ approximately 1500 people. More information regarding our services and values can be found at www.chcpcic.org.uk

The purpose of this tender is to procure a Translation and Interpretation to CHCP for the period 1.4.2015 to 31.3.2017.

The services provided will ensure that patients, carers and members of the public who wish to access services provided directly by or on behalf of CHCP, and for whom communication in English presents a significant barrier to understanding, have access to a high quality and confidential translation and interpreting service corresponding with their entitlement to prompt and effective NHS services.

The successful Service Provider will deliver the following core services:

1. Face to Face interpretation services;
2. Telephone interpretation services; and
3. Translation services for printed and online material.

In addition to the core services the Service Provider should also be able to provide the following services:

1. Signing (using British sign language);
2. Braille transcription; and
3. Web based signing service.

II.1.5. CPV code(s)

79540000 Interpretation services, 79530000 Translation services

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Value: 100 000 GBP
excluding VAT

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Applicant Activity. Weighting 5
2. Corporate Requirements. Weighting 7
3. Patient Focus. Weighting 5
4. Price. Weighting 40
5. Service Delivery. Weighting 43

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

CHCP356

IV.3.2. Previous publication concerning this procedure

no

Section V: Award of contract

Contract No: CHCP356

Lot title: Translation and Interpretation Services

V.1. Date of conclusion of the contract

5.12.2014

V.2. Information about tenders

Number of tenders received: 9

V.3. Name and address of the contractor

Official name: D. A. Languages Limited

Postal address: Sand House, 22-24 Greenwood Street

Town: Altrincham

Postal code: WA14 1RZ

Country: United Kingdom

V.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot:

Value: 100 000 GBP

excluding VAT

Total value of the procurement:

Value: 100 000 GBP

excluding VAT

If annual or monthly value:

Number of years: 2

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:

no

VI.2. Additional information

VI.3. Procedures for review

VI.3.1. Review body

VI.3.2. Review procedure

VI.3.3. Service from which information about the review procedure may be obtained

VI.4. Date of dispatch of this notice

3.2.2015