

United Kingdom-Jarrow: Health services
OJ S 27/2016 09/02/2016
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: NHS South Tyneside Clinical Commissioning Group
Postal address: Monkton Hall, Monkton Lane, Monkton Village, Tyne and Wear
Town: Jarrow
Postal code: NE32 5NN
Country: United Kingdom
Contact person: Procurement
E-mail: necsu.neprocurement@nhs.net
Telephone: +44 1642746911

Internet address(es):

General address of the contracting authority: <http://www.southtynesideccg.nhs.uk/>
Address of the buyer profile: <https://in-tendhost.co.uk/necs>

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Health

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title

Contract Award for Social Navigator Service for South Tyneside.

II.1.2. Type of contract and place of performance or delivery

Services
Service category No 25: Health and social services
Main site or place of performance: South Tyneside.
NUTS code UKC22 Tyneside

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

NHS South Tyneside Clinical Commissioning Group (CCG) have undertaken a procurement for the provision of a Social Navigator Service for the South Tyneside locality. It is proposed that the service will aim to improve the quality of care to older people in the community which will provide the following benefits:
— More effective management of elderly patients in community settings; including the patient's

- home, improving the quality of life and allowing them to live independently for longer;
- A raised awareness of the provision of voluntary and third sector organisation and the roll they can play in helping patients care for themselves in the community;
- Increased provision of support to primary care colleagues, helping to manage elderly patients in the community;
- Increased utilisation of voluntary and third sector organisation within South Tyneside;
- Prevention of admissions to secondary care for reasons of social isolation;
- Reduce the amount of time spent avoidably in hospital;
- Better coordinated community care;
- Full integration into locality integrated teams; and
- Promotion of a Better U.

II.1.5. CPV code(s)

85100000 Health services, 85000000 Health and social work services, 85140000 Miscellaneous health services

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Value: 10 000 GBP
excluding VAT

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Service delivery. Weighting 50
2. Performance monitoring. Weighting 17
3. Referral and assessment process. Weighting 15
4. Stakeholder engagement. Weighting 10
5. Information governance. Weighting 8

IV.2.2. Information about electronic auction

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

NECS192

IV.3.2. Previous publication concerning this procedure

Contract notice

Notice number in the OJ S: [2015/S 218-398163](#) of 11.11.2015

Section V: Award of contract

Lot title: Social Navigator Service for South Tyneside

V.1. Date of conclusion of the contract

4.2.2016

V.2. Information about tenders

Number of tenders received: 2

V.3. Name and address of the contractor

Official name: First Contact Clinical

Postal address: Business Works, Henry Robson Way

Town: South Shields

Postal code: NE33 1RF

Country: United Kingdom

V.4. Information on value of the contract/lot

Total value of the procurement:

Value: 10 000 GBP

If annual or monthly value:

Number of years: 1

V.5. Information about subcontracting

Section VI: Complementary information

VI.1. Information about European Union funds

VI.2. Additional information

(MT Ref: 170250).

VI.3. Procedures for review

VI.3.1. Review body

Official name: North of England Commissioning Support (NECS)

Postal address: Teesdale House, Westpoint Road, Thornaby

Town: Stockton-on-Tees

Postal code: TS17 6BL

Country: United Kingdom

E-mail: necsu.neprocurement@nhs.net

VI.3.2. Review procedure

Precise information on deadline(s) for review procedures: The Contracting Authority will act in accordance with Regulation 32 and Part 9 of the Public Contract Regulations 2006 (SI 2006 no 5) as amended by the Public Contract (Amendment) Regulations 2009 (SI 2009 no 2992). Part 9 of these Regulations provides for appeals to be made to the High Court subject to the time limitations and other required procedural steps. The rules relating to appeal are complex and a dissatisfied tenderer is advised to take their own prompt legal advice.

VI.3.3. Service from which information about the review procedure may be obtained

Official name: Royal Courts of Justice — the High Court

Postal address: Strand

Town: London
Postal code: WC2A 2LL
Country: United Kingdom

VI.4. Date of dispatch of this notice
8.2.2016