

**United Kingdom-London: Insurance services**  
**OJ S 20/2020 29/01/2020**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: One Housing Group

National registration number: NA

Postal address: 100 Chalk Farm Road

Town: London

NUTS code: UK United Kingdom

Postal code: NW1 8EH

Country: United Kingdom

Contact person: Adrian Yearwood

E-mail: [ayearwood@onehousing.co.uk](mailto:ayearwood@onehousing.co.uk)

Telephone: +44 2074285374

**Internet address(es):**

Main address: <http://www.onehousing.co.uk>

Address of the buyer profile: <https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/67142>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Housing and community amenities

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

One Housing Corporate Insurance Services

Reference number: 1044

**II.1.2. Main CPV code**

66510000 Insurance services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

One Housing Group are seeking proposals from companies in the insurance sector to provide an insurance coverage programme for 3 years with the option to extend for a further 2 years.

A programme of general insurance and related services for One Housing Group and subsidiary organisations, excluding motor fleet risks (see Lot 2) and engineering insurance /inspection (see Lot 3).

It is a legal statutory requirement that the Group holds certain types of insurance such as property (buildings) insurance, motor insurance, public and employers liability insurance and various optional insurances.

#### **II.1.6. Information about lots**

This contract is divided into lots: yes

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 3 442 161,69 GBP

### **II.2. Description**

#### **II.2.1. Title**

General Insurance and Related Services for One Housing Group and Subsidiary Organisations  
Lot No: 1

#### **II.2.2. Additional CPV code(s)**

66000000 Financial and insurance services, 66513000 Legal insurance and all-risk insurance services, 66513100 Legal expenses insurance services, 66513200 Contractor's all-risk insurance services, 66515200 Property insurance services, 66515410 Financial loss insurance services, 66516000 Liability insurance services, 66516400 General liability insurance services, 66516500 Professional liability insurance services, 66518000 Insurance brokerage and agency services, 66518100 Insurance brokerage services, 66518200 Insurance agency services, 66510000 Insurance services

#### **II.2.3. Place of performance**

NUTS code: UK United Kingdom

Main site or place of performance: UNITED KINGDOM.

#### **II.2.4. Description of the procurement**

A programme of general insurance and related services for One Housing Group and subsidiary organisations, excluding motor fleet insurance (see Lot 2) and engineering items, including a programme of inspections for plant owned or the responsibility of One Housing Group and subsidiary organisations (see Lot 3).

#### **II.2.5. Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

#### **II.2.11. Information about options**

Options: yes

Description of options:

One Housing Group and subsidiary organisations

Will consider entering into long term agreements with the bidder and/or the bidder's proposed risk carriers for 3 years (or periods of insurance), with an option to extend the award period by up to 2 years (or periods of insurance) subject to satisfactory performance.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

As stated in the tender documentation.

### **II.2. Description**

#### **II.2.1. Title**

Motor Fleet Insurance and Related Services for One Housing Group and Subsidiary Organisations  
Lot No: 2

#### **II.2.2. Additional CPV code(s)**

66510000 Insurance services, 66514100 Insurance related to Transport, 66514110 Motor vehicle insurance services, 66516100 Motor vehicle liability insurance services, 66517300 Risk management insurance services

#### **II.2.3. Place of performance**

NUTS code: UK United Kingdom  
Main site or place of performance: UNITED KINGDOM.

#### **II.2.4. Description of the procurement**

Insurance and related services for motor fleet risks (including Motor legal expenses).

#### **II.2.5. Award criteria**

Quality criterion - Name: Quality / Weighting: 60  
Price - Weighting: 40

#### **II.2.11. Information about options**

Options: yes

Description of options:

One Housing Group and subsidiary organisations will consider entering into long term agreements with the bidder and/or the bidder's proposed risk carriers for 3 years (or periods of insurance), with an option to extend the award period by up to 2 years (or periods of insurance) subject to satisfactory performance.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

As stated in the tender documentation.

### **II.2. Description**

#### **II.2.1. Title**

Insurance and Related Services for Engineering Items, including a Programme of Inspections for Plant Owned or the Responsibility of One Housing Group and Subsidiary organisations  
Lot No: 3

#### **II.2.2. Additional CPV code(s)**

66518000 Insurance brokerage and agency services, 66519200 Engineering insurance services, 71631000 Technical inspection services, 71632200 Non-destructive testing services, 66510000 Insurance services

#### **II.2.3. Place of performance**

NUTS code: UK United Kingdom

Main site or place of performance: UNITED KINGDOM.

#### **II.2.4. Description of the procurement**

Engineering insurance and an associated programme of inspections for statutory and other items of engineering plant and equipment including lifts.

#### **II.2.5. Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

#### **II.2.11. Information about options**

Options: yes

Description of options:

One Housing Group and subsidiary organisations will consider entering into long term agreements with the bidder and/or the bidder's proposed risk carriers for 3 years (or periods of insurance), with an option to extend the award period by up to 2 years (or periods of insurance) subject to satisfactory performance.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

As stated in the tender documentation.

### **II.2. Description**

#### **II.2.1. Title**

An Optional Lot enabling One Housing Group to Consider a Combined Award of All Insurance and Related Services Required Under Lots 1-3

Lot No: 4

#### **II.2.2. Additional CPV code(s)**

66000000 Financial and insurance services, 66500000 Insurance and pension services, 66510000 Insurance services, 66513000 Legal insurance and all-risk insurance services, 66513100 Legal expenses insurance services, 66513200 Contractor's all-risk insurance services, 66514100 Insurance related to Transport, 66514110 Motor vehicle insurance services, 66515100 Fire insurance services, 66515200 Property insurance services, 66515410 Financial loss insurance services, 66516000 Liability insurance services, 66516100 Motor vehicle liability insurance services, 66516400 General liability insurance services, 66516500 Professional liability insurance services, 66518000 Insurance brokerage and agency services, 66518100 Insurance brokerage services, 66518200 Insurance agency services, 66518300 Insurance claims adjustment services, 66519200 Engineering insurance services, 71631000 Technical inspection services, 71631100 Machinery-inspection services, 71632200 Non-destructive testing services

#### **II.2.3. Place of performance**

NUTS code: UK United Kingdom

Main site or place of performance: UNITED KINGDOM.

#### **II.2.4. Description of the procurement**

An optional lot enabling One Housing Group and subsidiary organisations to consider a combined award of all insurance and related services required under Lots 1-3. One Housing reserves its right to award Lot 1, Lot 4, or Lot 5 at its sole discretion. Each Lot will be fairly and individually evaluated.

#### **II.2.5. Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

#### **II.2.11. Information about options**

Options: yes

Description of options:

One Housing Group subsidiary organisations will consider entering into long term agreements with the bidder and/or the bidder's proposed Risk carriers for 3 years (or periods of insurance), with an option to extend the award period by up to 2 years (or periods of insurance) subject to satisfactory performance.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

As stated in the tender documentation.

### **II.2. Description**

#### **II.2.1. Title**

Optional Lot for Insurance and/or Alternative Risk Financing Associated with the Insurable Risks of One Housing Group and Subsidiary Organisations, excluding Motor Fleet and Engineering

Lot No: 5

#### **II.2.2. Additional CPV code(s)**

66510000 Insurance services, 66513100 Legal expenses insurance services, 66513200 Contractor's all-risk insurance services, 66515000 Damage or loss insurance services, 66515200 Property insurance services, 66515410 Financial loss insurance services, 66516000 Liability insurance services, 66516400 General liability insurance services, 66516500 Professional liability insurance services, 66517300 Risk management insurance services, 66518000 Insurance brokerage and agency services, 66519500 Loss adjustment services

#### **II.2.3. Place of performance**

NUTS code: UK United Kingdom

Main site or place of performance: UNITED KINGDOM.

#### **II.2.4. Description of the procurement**

An optional lot to enable One Housing Group to consider its options for alternative risk financing including a captive or protected cell company for its core insurable risks including property and third party liability risks. We anticipate this lot will require a mixture of traditional and ARF. One Housing Group therefore reserves its right to award Lot 1, Lot 4, or Lot 5 at its sole discretion. Each Lot will be fairly and individually evaluated.

#### **II.2.5. Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

#### **II.2.11. Information about options**

Options: yes

Description of options:

One Housing Group and subsidiary organisations will consider entering into long term agreements with the bidder and/or the bidder's proposed Risk carriers for 3 years (or periods of insurance), with an option to extend the award period by up to 2 years (or periods of insurance) subject to satisfactory performance.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

As stated in the tender documentation.

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Competitive procedure with negotiation

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2019/S 112-275096](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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**Contract No:** 1

**Title:**

Lot 1: General Insurance and Related Services

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

09/12/2019

##### **V.2.2. Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 0  
Number of tenders received from tenderers from other EU Member States: 0  
Number of tenders received from tenderers from non-EU Member States: 0  
Number of tenders received by electronic means: 2  
The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Zurich Insurance plc (UK Branch)  
National registration number: 107831677  
Postal address: Zurich House, 1 Gladiator Way, Farnborough  
Town: Hampshire  
NUTS code: UK United Kingdom  
Postal code: GU14 6GB  
Country: United Kingdom  
E-mail: [gary.newlyn@uk.zurich.com](mailto:gary.newlyn@uk.zurich.com)  
The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 2 876 862,69 GBP

**V.2.5. Information about subcontracting**

**Section V: Award of contract**

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**Contract No:** 2

**Title:**

Lot 2: Motor Fleet Insurance and Related Services

A contract/lot is awarded: yes

**V.2. Award of contract**

**V.2.1. Date of conclusion of the contract**

12/11/2019

**V.2.2. Information about tenders**

Number of tenders received: 2  
Number of tenders received from SMEs: 0  
Number of tenders received from tenderers from other EU Member States: 0  
Number of tenders received from tenderers from non-EU Member States: 0  
Number of tenders received by electronic means: 2  
The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: JLT Specialty Ltd  
National registration number: 244 2517 79  
Postal address: The St Botolph Building, 138 Houndsditch  
Town: London  
NUTS code: UKI London  
Postal code: EC3A 7AW  
Country: United Kingdom  
E-mail: [marc.bates@marsh.com](mailto:marc.bates@marsh.com)

The contractor is an SME: no

#### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 387 949,52 GBP

#### **V.2.5. Information about subcontracting**

### **Section V: Award of contract**

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**Contract No:** 3

**Title:**

Lot 3: Engineering Items, including a Programme of Inspections, Plant Owned

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

12/11/2019

##### **V.2.2. Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: British Engineering Services

National registration number: 09299724

Postal address: 5 New York Street

Town: Manchester

NUTS code: UK United Kingdom

Postal code: M1 4JB

Country: United Kingdom

E-mail: [neal.todosijczuk@briteng.co.uk](mailto:neal.todosijczuk@briteng.co.uk)

The contractor is an SME: no

##### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 177 349,48 GBP

##### **V.2.5. Information about subcontracting**

### **Section V: Award of contract**

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**Contract No:** 4

**Title:**

Lot 4: Optional Lot Combining All of Lots 1-3

A contract/lot is awarded: no

#### **V.1. Information on non-award**

**The contract/lot is not awarded**

No tenders or requests to participate were received or all were rejected

**Section V: Award of contract**

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**Contract No:** 5

**Title:**

Lot 5: Optional Lot, Alternative Risk Financing and Traditional Insurance

A contract/lot is awarded: no

**V.1. Information on non-award**

**The contract/lot is not awarded**

No tenders or requests to participate were received or all were rejected

**Section VI: Complementary information**

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**VI.3. Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

Bidders should note that for reasons of confidentiality, full tender information will be made available only to those bidders that are selected to proceed to the ITT Stage. Sufficient detail is provided within this notice, the SQ and via the authority's e-procurement portal to enable the bidder to decide whether to participate in this process. At the ITT stage, all respondents will be required to detail your proposed insurance wordings and provide details of relevant experience of all account servicing, claims handling and risk management staff.

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: The High Court of England and Wales

Town: London

Country: United Kingdom

**VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

The contracting authority will enter into this contract following a 10 calendar day standstill period starting on the day after the notification of the result. The Public Contracts Regulations 2015 provide for aggrieved parties who have been harmed or who are at risk of harm by a breach of the regulations to bring proceedings in the High Court. Any such proceedings must be brought within the limitation period specified by the Regulations according to the remedy sought.

**VI.5. Date of dispatch of this notice**

27/01/2020