

**United Kingdom-Exeter: Community health services**  
**OJ S 20/2020 29/01/2020**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: NHS Devon Clinical Commissioning Group

Postal address: County Hall, Topsham Road

Town: Exeter

NUTS code: UKK4 Devon

Postal code: EX2 4QD

Country: United Kingdom

Contact person: Garry Mitchell, Associate Director of Procurement, NHS South, Central and West Commissioning Support Unit

E-mail: [scwcsu.clinical.procurement@nhs.net](mailto:scwcsu.clinical.procurement@nhs.net)

Telephone: +44 7786275627

**Internet address(es):**

Main address: <https://devonccg.nhs.uk/>

Address of the buyer profile: <https://in-tendhost.co.uk/scwcsu/asp/Home>

**I.1. Name and addresses**

Official name: Plymouth City Council

Postal address: Floor 1, Windsor House, Tavistock Road

Town: Plymouth

NUTS code: UKK41 Plymouth

Postal code: PL6 5UF

Country: United Kingdom

Contact person: Garry Mitchell, Associate Director of Procurement, NHS South, Central and West Commissioning Support Unit

E-mail: [scwcsu.clinical.procurement@nhs.net](mailto:scwcsu.clinical.procurement@nhs.net)

Telephone: +44 7786275627

**Internet address(es):**

Main address: <https://plymouth.gov.uk>

Address of the buyer profile: <https://in-tendhost.co.uk/scwcsu/asp/Home>

**I.1. Name and addresses**

Official name: Torbay Council

Postal address: Civic Offices, Castle Circus

Town: Torquay

NUTS code: UKK42 Torbay

Postal code: TQ1 3DR

Country: United Kingdom

Contact person: Garry Mitchell, Associate Director of Procurement, NHS South, Central and West Commissioning Support Unit

E-mail: [scwcsu.clinical.procurement@nhs.net](mailto:scwcsu.clinical.procurement@nhs.net)

Telephone: +44 7786275627

**Internet address(es):**

Main address: <https://devonccg.nhs.uk/>

Address of the buyer profile: <https://in-tendhost.co.uk/scwcsu.aspx/Home>

**I.2. Information about joint procurement**

The contract involves joint procurement

The contract is awarded by a central purchasing body

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Health

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Community Health and Well-being Services for Children and Young People in Devon

Reference number: PR001469

**II.1.2. Main CPV code**

85323000 Community health services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

NHS Devon Clinical Commissioning Group, acting as lead commissioner for Plymouth City Council and Torbay Council have commissioned community health and well-being services for children and young people in Devon.

Lot 1: Community Health and Well-being Services for Children and Young People in Devon – North, East, West Devon, South Devon and Torbay;

Lot 2: Community Health, Well-being and SEND Support Services – Plymouth.

This procurement was managed by NHS South, Central and West Commissioning Support Unit Procurement Team on behalf of the Commissioners.

**II.1.6. Information about lots**

This contract is divided into lots: yes

**II.1.7. Total value of the procurement**

Value excluding VAT: 368 148 000,00 GBP

**II.2. Description**

**II.2.1. Title**

Community Health and Well-being Services for Children and Young People in Devon – North, East, West Devon, South Devon and Torbay

Lot No: 1

**II.2.2.**

**Additional CPV code(s)**

85000000 Health and social work services, 85112200 Outpatient care services, 85141000 Services provided by medical personnel, 85121270 Psychiatrist or psychologist services

**II.2.3. Place of performance**

NUTS code: UKK4 Devon

Main site or place of performance: North, East, West Devon, South Devon and Torbay.

**II.2.4. Description of the procurement**

NHS Devon Clinical Commissioning Group, acting as lead commissioner for Torbay Council have commissioned community health and well-being services for children and young people in North, East, West Devon, South Devon and Torbay.

A section 75 agreement was put in place between Devon County Council and NHS Devon Clinical Commissioning Group for the commissioning of some of the services in this procurement.

The services included in this lot are detailed below.

Emotional health and well-being:

- child and adolescent community mental health services (CAMHs),
- children looked after nursing service,
- nursing and administration contribution to the Multi-Agency Safeguarding Hub (MASH) processes,
- children's learning disability and autism spectrum disorders (ASD).

SEND and children with additional needs and long term conditions:

Nursing and community support to include:

- community children's nursing (incl. specialist school nursing, palliative care).

Neuro disability and integrated therapies to include:

- children's speech and language therapy (incl. early years language consultant Torbay),
- children's occupational therapy (NHS and social care),
- children's physiotherapy,
- specialist children's assessment centres.

**II.2.5. Award criteria**

Quality criterion - Name: Service model and delivery / Weighting: 43

Quality criterion - Name: An effective system wide approach to Thrive / Weighting: 29

Quality criterion - Name: Mobilisation and readiness / Weighting: 16

Cost criterion - Name: Sustainable, efficient value for money / Weighting: 12

**II.2.11. Information about options**

Options: yes

Description of options:

The contract will be for a term of 7-years (1.4.2019-31.3.2026). At the end of the 7-year term the commissioner will have 1 extension option for a further 3-year period.

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

The commissioners reserve the right to modify the contract under Regulation 72 of the Public Contracts Regulations (2015).

The contract value may increase between 6 % and 15 % with the possible addition of services during the lifetime of the contract. These services were detailed in the procurement documentation.

## **II.2. Description**

### **II.2.1. Title**

Community Health, Well-being and SEND Support Services — Plymouth  
Lot No: 2

### **II.2.2. Additional CPV code(s)**

85000000 Health and social work services, 85112200 Outpatient care services, 85141000 Services provided by medical personnel, 85121270 Psychiatrist or psychologist services

### **II.2.3. Place of performance**

NUTS code: UKK41 Plymouth  
Main site or place of performance: Plymouth.

### **II.2.4. Description of the procurement**

NHS Devon Clinical Commissioning Group, acting as lead commissioner for Plymouth City Council have commissioned community health, well-being and SEND Support Services for Plymouth.

The services included in this lot are detailed below:

- CAMHs (including severe learning disability),
- children's speech and language therapy,
- public health nursing,
- safeguarding and children looked after clinical and administrative staff,
- clinical and administrative staff.

### **II.2.5. Award criteria**

Quality criterion - Name: Service model and delivery / Weighting: 43  
Quality criterion - Name: An effective system wide approach to Thrive / Weighting: 29  
Quality criterion - Name: Mobilisation and readiness to proceed / Weighting: 16  
Cost criterion - Name: Sustainable, efficient value for money / Weighting: 12

### **II.2.11. Information about options**

Options: yes

Description of options:

The contract will be for a term of 7 years (1.4.2019-31.3.2026). At the end of the 7-year term the commissioner will have 1 extension option for a further 3-year period.

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

The commissioners reserve the right to modify the contract under Regulation 72 of the Public Contracts Regulations (2015).

The contract value may increase between 6 % and 15 % with the possible addition of services during the lifetime of the contract. These services were detailed in the procurement documentation.

## **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Competitive dialogue

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2018/S 026-056758](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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**Contract No:** 1

**Lot No:** 1

**Title:**

Community Health and Well-being Services for Children and Young People in Devon – North, East, West Devon, South Devon and Torbay

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

23/05/2019

##### **V.2.2. Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: Torbay and South Devon NHS Foundation Trust

Postal address: Torbay Hospital, Lowes Bridge

Town: Torquay

NUTS code: UKK42 Torbay

Postal code: TQ2 7AA

Country: United Kingdom

Telephone: +44 3004568000

Internet address: <https://www.torbayandsouthdevon.nhs.uk/>

The contractor is an SME: no

##### **V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 240 000 000,00 GBP

Total value of the contract/lot: 236 928 000,00 GBP

### **V.2.5. Information about subcontracting**

The contract is likely to be subcontracted Value or proportion likely to be subcontracted to third parties Proportion: 85 %

## **Section V: Award of contract**

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**Contract No:** 2

**Lot No:** 2

**Title:**

Community Health, Well-being and SEND Support Services – Plymouth

A contract/lot is awarded: yes

### **V.2. Award of contract**

#### **V.2.1. Date of conclusion of the contract**

03/12/2019

#### **V.2.2. Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: no

#### **V.2.3. Name and address of the contractor**

Official name: Livewell Southwest

Postal address: 1st Floor Windsor House, Tavistock Road

Town: Plymouth

NUTS code: UKK41 Plymouth

Postal code: PL6 5UF

Country: United Kingdom

E-mail: [livewell.pressoffice@nhs.net](mailto:livewell.pressoffice@nhs.net)

Telephone: +44 1752268011

Internet address: <https://www.livewellsouthwest.co.uk/>

The contractor is an SME: no

#### **V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 130 000 000,00 GBP

Total value of the contract/lot: 131 220 000,00 GBP

### **V.2.5. Information about subcontracting**

## **Section VI: Complementary information**

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### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: NHS Devon Clinical Commissioning Group

Postal address: County Hall, Topsham Road

Town: Exeter

Postal code: EX2 4QD

Country: United Kingdom

E-mail: [d-ccg.corporateservices@nhs.net](mailto:d-ccg.corporateservices@nhs.net)

Telephone: +44 1392205205

Internet address: <https://devonccg.nhs.uk/>

**VI.4.2. Body responsible for mediation procedures**

Official name: NHS Devon Clinical Commissioning Group

Postal address: County Hall, Topsham Road

Town: Exeter

Postal code: EX2 4QD

Country: United Kingdom

E-mail: [d-ccg.corporateservices@nhs.net](mailto:d-ccg.corporateservices@nhs.net)

Telephone: +44 1392205205

Internet address: <https://devonccg.nhs.uk/>

**VI.4.4. Service from which information about the review procedure may be obtained**

Official name: NHS Devon Clinical Commissioning Group

Postal address: County Hall, Topsham Road

Town: Exeter

Postal code: EX2 4QD

Country: United Kingdom

E-mail: [d-ccg.corporateservices@nhs.net](mailto:d-ccg.corporateservices@nhs.net)

Telephone: +44 1392205205

Internet address: <https://devonccg.nhs.uk/>

**VI.5. Date of dispatch of this notice**

28/01/2020