

United Kingdom-Norwich: Cleaning services
OJ S 28/2014 08/02/2014
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Norfolk Community Health and Care NHS Trust
Postal address: Elliot House, 130 Ber Street
Town: Norwich
Postal code: NR1 3FR
Country: United Kingdom
Contact person: Phillip Law
For the attention of: Kevin Franks
E-mail: kevin.franks@nchc.nhs.uk
Telephone: +44 1603697300

I.2. Type of the contracting authority

National or federal agency/office

I.3. Main activity

Health

I.4. Contract award on behalf of other contracting authorities

Section II: Object of the contract

II.1. Description

II.1.1. Title

Facilities Mangement Services.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 14: Building-cleaning services and property management services

Main site or place of performance: Norfolk Community Health & Care requires the Services to be provided to its various sites and locations, including but not limited to General Office Accommodation, Community Hospitals, Clinics, GP Surgeries, and Health Centres around the County of Norfolk and immediate borders.

NUTS code UKH13 Norfolk

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

2.1.1 This tender is for the provision of Facilities Management Services including soft (FM) services to specified Norfolk Community Health and Care properties across Norfolk, England. Norfolk Community Health and Care NHS Trust are offering this tender.

2.1.3 The services to be provided are:

Soft FM Services

- Food and Beverage Service only;
- Cleaning (inc. window cleaning); Feminine Hygiene services
- Security - at specified properties (inc management of car parking facilities at specified properties);
- Pest Control;
- Help Desk;
- Waste Management - domestic and recycling categories;
- Portering at specified locations.

II.1.5. CPV code(s)

90910000 Cleaning services, 90911300 Window-cleaning services, 90500000 Refuse and waste related services, 72253100 Helpdesk services, 55500000 Canteen and catering services , 90922000 Pest-control services, 98341120 Portering services, 79710000 Security services

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Restricted

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Price
2. Quality
3. Delivery performance
4. Risk
5. Overall cost effectiveness

IV.2.2. Information about electronic auction

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

IV.3.2. Previous publication concerning this procedure

Section V: Award of contract

V.1. Date of conclusion of the contract

4.12.2013

V.2. Information about tenders

Number of tenders received: 6

Number of tenders received by electronic means: 6

V.3. Name and address of the contractor

Official name: G4S Integrated Services (UK) Limited
Postal address: Pembroke House, Aynho Road, Adderbury
Town: Banbury
Postal code: OX17 3NS
Country: United Kingdom

V.4. Information on value of the contract/lot

Total value of the procurement:
Lowest offer 2 299 956 and Highest offer 2 556 728 GBP
excluding VAT

V.5. Information about subcontracting**Section VI: Complementary information**

VI.1. Information about European Union funds**VI.2. Additional information**

The Contracting Authority intends to use an eTendering system in this procurement exercise and reserves the right to use a reverse auction.

VI.3. Procedures for review**VI.3.1. Review body****VI.3.2. Review procedure****VI.3.3. Service from which information about the review procedure may be obtained****VI.4. Date of dispatch of this notice**

4.2.2014