

Denmark-Kongens Lyngby: IT services: consulting, software development, Internet and support
OJ S 26/2017 07/02/2017

Contract notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Danmarks Tekniske Universitet / Technical University of Denmark

National registration number: 30060946

Postal address: Anker Engelunds Vej 1

Town: Kongens Lyngby

NUTS code: DK012 Københavns omegn

Postal code: 2800

Country: Denmark

E-mail: jolip@dtu.dk

Telephone: +45 45250207

Internet address(es):

Main address: www.dtu.dk

Address of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/165863>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=179661&B=DTU

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=179661&B=DTU

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Education

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

SaaS agreement for the delivery, integration, operation, maintenance, and support of a Learning Management System (LMS).

Reference number: Learning Management System

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

DTU's new LMS should offer a total package of learning tools and provide the ability to integrate with other solutions by known standards. It is the vision that a new LMS must be offered as a comprehensive and total learning platform that can facilitate the teaching and learning processes, and enable the beneficial use of digital elements on all programs for both DTU teachers and students.

II.1.5. Estimated total value

Value excluding VAT: 11 000 000,00 DKK

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

48000000 Software package and information systems

II.2.3. Place of performance

NUTS code: DK012 Københavns omegn

II.2.4. Description of the procurement

A new LMS must include a learning functionality core, and furthermore act as a meeting point for third-party and/or proprietary learning applications to meet DTU's present and future needs. DTU expects that a future LMS must be thoroughly tested to e-learning environments, with high stability, in compliance with IT standards, generating value in a university context, and be future-proof. A new LMS will form the foundation to simplify processes in execution and administration of teaching and learning. The central student administration will continue to take place at a DTU system and will not be part of this tender. A new LMS should help to inspire teachers at DTU to try new teaching methods and share learning materials with each other and the world around DTU, and will focus on the pedagogical and didactic practices that ensure that all students are challenged. DTU wishes that the LMS will form the basis: — to support better learning for more students by offering modern, scalable, and flexible educational tools, with respect to the students' different backgrounds and learning preferences. — to secure the future of educational opportunities by integration with DTU's other IT systems and incorporate third-party learning applications. — for a better strategic decision making platform by providing system support for automatic gathering of data for developing education.

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Quality / Weighting: 70 %

Price - Weighting: 30 %

II.2.6. Estimated value

Value excluding VAT: 11 000 000,00 DKK

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

The total acquisition is purchased for a period of 4 years from signing of the contract, with the option to extend for 2 x 12 months.

II.2.9. Information about the limits on the number of candidates to be invited

Envisaged minimum number: 3 Maximum number: 4 Objective criteria for choosing the limited number of candidates:

The choice of candidates will be based on an assessment of the most relevant references compared to the specific delivery. The references must be stated in the European Single Procurement Document (ESPD), as described in the tender instructions.

DTU will be weighing the following positively when choosing the candidates who will be prequalified:

- The candidate has a high number of relevant comparable deliveries (minimum 3 and maximum five 5),
- The candidate has a high number of relevant comparable deliverables to universities with the same scope and complexity as DTU (minimum 1 and maximum 5),
- The references show that the candidate can ensure the future and development of the LMS, including seeing trends in teaching and learning environments, and involve end-users as a channel for input and prioritization of development.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Further description can be found in the tender material.

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.3. Technical and professional ability

List and brief description of selection criteria:

Description of up to five (5) of the candidates' principal references regarding contracts from comparable deliveries during the last three (3) years.

- The date of the delivery (the date of client acquisition and/or the date of Service Level Test approval),
- The client as well as the contact person at the client, including the telephone number of this contact person,
- The delivery itself, including actions initiated and/or implemented to ensure the future and development of the LMS delivered,
- How the reference and therefore the candidate comply with the minimum requirements below, including what makes the reference to a comparable delivery, if and how the reference concerns a comparable delivery to a university with the same scope and complexity as DTU. The candidate must use the European Single Procurement Document as provisional evidence in replacement of certificates issued by public authorities or third parties confirming that the

candidate fulfils the minimum requirement stated below with respect to the the standards required, and how the candidate fulfils the objective and non-discriminating criteria for prequalification, cf. § 148(1), cf. § 145(2) of the Danish Act on Public Procurement (act No 1564 of 15.12.2015 — available at www.retsinformation.dk).

Minimum level(s) of standards possibly required:

— It is a minimum requirement that the candidate has at least delivered three (3) comparable deliveries (as defined above).

— It is a minimum requirement that at least one (1) of the comparable deliveries are to a university with the same scope and complexity as DTU.

Universities are hereby defined as institutions which offers research based bachelor degrees, master degrees and PhD's.

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

Labour clause will apply along with requirements regarding IT-security, confidentiality and environmental obligations. These obligations are described in depth in the contract.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.5. Information about negotiation

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 07/03/2017 Local time: 10:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

Date: 13/03/2017

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3. Additional information

The candidate must use the European Single Procurement Document as provisional evidence in replacement of certificates issued by public authorities or third parties confirming that the candidate fulfils the minimum requirement stated below with respect to the the standards required, and how the candidate fulfils the objective and non-discriminating criteria for prequalification, cf. § 148(1), cf. § 145(2) of the Danish Act on Public Procurement (act No 1564 of 15.12.2015 — available at www.retsinformation.dk). Prior to DTU's decision concerning award of the contract, the candidate to whom DTU intends to award the contract must submit documentation for the information given in the European Single Procurement Document in accordance with § 151 of the said Act. It is stated in the tender instructions, section 3.12 exactly what this documentation will consist of.

DTU shall exclude a candidate from participation in the tender procedure, if the candidate is subject to one of the mandatory exclusion grounds in §§ 135 and 136 of the said Act. The candidate shall submit information in this respect in the European Single Procurement Document. Special attention is drawn to the fact that certain voluntary exclusion grounds have been made mandatory in § 136 of the Act. Please refer to The Danish Competition and Consumer Authority's guidance note for correct completion of the European Single Procurement Document.

Please note that in relation to section III.1.2 and III.1.3, a candidate may rely on the capacities of other entities (e.g. a parent or sister company or a supplier), regardless of the legal nature of the links between them. In this case, the candidate shall ensure that DTU receives his own European Single Procurement Document together with a separate European Single Procurement Document with the relevant information for each of the entities that the candidate relies on.

Additionally, where the candidate wants to rely on the capacities of other entities, the candidate shall prove to DTU that it will have at its disposal the resources necessary, for example, by producing a commitment or other documentation from those entities confirming their legal obligation to provide the necessary resources for the duration of the contract, e.g. by completing the form for submission of commitment which is available as part of the tender material. This form for commitment must be sent to DTU as part of the documentation for the information stated in the ESPD.

Finally when groups of entities, including temporary joint ventures, participate in the tender procedure together, each of the participating entities must complete a separate European Single Procurement Document with the information required in section II-IV. A declaration for consortium must be sent to DTU as part of the documentation for the information stated in the ESPD.

Candidates/tenderers are asked to submit application for prequalification/offer via EU-Supply. The application for prequalification/offer cannot be submitted by e-mail. Reference is made to the detailed description in the tender documents.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Klagenævnet for Udbud / Board of Complaints

Postal address: Nævnenes Hus, Toldboden 2

Town: Viborg

Postal code: 8800

Country: Denmark
E-mail: klfu@erst.dk
Internet address: <http://www.klfu.dk>

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

Pursuant to Danish Act on The Complaints Board for Public Procurement (act No 492 of 12.5.2010 with subsequent amendments — available at www.retsinformation.dk), the following time limits for filing a complaint apply:

Complaints regarding a candidate not being pre-qualified must be filed with The Complaints Board for Public Procurement within 20 calendar days starting the day after the contracting authority has sent notification to the candidates involved, cf. § 171(2) of the Danish act on Public Procurement (act No 1564 of 15.12.2015 — available at www.retsinformation.dk) or § 7 (1) of the Danish Act on The Complaints Board for Public Procurement, provided that the notification includes a short account of the relevant reasons for the decision.

Other complaints must be filed with The Complaints Board for Public Procurement within:

- 1) 45 calendar days after the contracting authority has published a contract award notice in the Official Journal of the European Union (with effect from the day following the publication date).
- 2) 30 calendar days starting the day after the contracting authority has informed the tenderers in question, that the contracting authority has entered into a contract based on a framework agreement through reopening of competition or a dynamic purchasing system, provided that the notification includes a short account of the relevant reasons for the decision.
- 3) 6 months starting the day after the contracting authority has sent notification to the candidates/tenderers involved that the contracting authority has entered into the framework agreement, cf. § 2(2) or § 171(4) of the Act on Public Procurement, provided that the notification included a short account of the relevant reasons for the decision.
- 4) 20 calendar days starting the day after the contracting authority has published a notice concerning his decision to uphold the contract, cf. § 185(2) of the Act on Public Procurement. The complainant must inform the contracting authority of the complaint in writing at the latest simultaneously with the lodge of the complaint to The Complaints Board for Public Procurement stating whether the complaint has been lodged in the stand-still period, cf. § 6(4) of the Act on The Complaints Board for Public Procurement. If the complaint has not been lodged in the stand-still period, the complainant must also state whether it is requested that the appeal is granted delaying effect, cf. § 12(1) of the said Act.

The e-mail of The Complaints Board for Public Procurement is stated in section VI.4.1.

The Complaints Board for Public Procurement's own guidance note concerning complaints is available at the internet address stated in section VI.4.1.

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Konkurrence- og Forbrugerstyrelsen / Danish Competition and Consumer Authority

Postal address: Carl Jacobsens Vej 35

Town: Valby

Postal code: 2500

Country: Denmark

E-mail: klfu@erst.dkkfst@kfst.dk

Internet address: <http://www.kfst.dk/>

VI.5. Date of dispatch of this notice

03/02/2017