

Ireland-Mahon: IT services: consulting, software development, Internet and support

OJ S 17/2023 24/01/2023

Contract award notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Health Information and Quality Authority (HIQA)

National registration number: N/A

Postal address: Unit 1301

Town: Mahon

NUTS code: IE Éire / Ireland

Postal code: CityGate

Country: Ireland

Contact person: Niamh O'Connor

E-mail: noconnor@hiqa.ie

Telephone: +353 212409300

Internet address(es):Main address: www.hiqa.ieAddress of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/483>**I.4. Type of the contracting authority**

National or federal agency/office

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

ICT-252 - ICT-252 - Provision, Implementation and Support of an Integrated Enterprise Health Information and Quality Support Solution and Related Services

Reference number: ICT-252

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

HIQA proposes to engage in a competitive process for the establishment of a framework agreement for The Provision of an Integrated Regulatory System and Supporting Services. Please see attached document for further information.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 8 342 254,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

48000000 Software package and information systems, 48100000 Industry specific software package, 48219300 Administration software package, 48451000 Enterprise resource planning software package, 48482000 Business intelligence software package

II.2.3. Place of performance

NUTS code: IE Éire / Ireland

Main site or place of performance: Ireland

II.2.4. Description of the procurement

The Provision of An Integrated Regulatory System and Supporting Services for HIQA

II.2.5. Award criteria

Quality criterion - Name: Quality & fit of the proposed solution/offering / Weighting: 40

Quality criterion - Name: Managed Services and Support / Weighting: 15

Quality criterion - Name: Approach & Team / Weighting: 25

Price - Weighting: 20

II.2.11. Information about options

Options: yes

Description of options:

As per descriptive dialogue document.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:

no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive dialogue

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2021/S 021-050286](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Title:

ICT-252 - ICT-252 - Provision, Implementation and Support of an Integrated Enterprise Health Information and Quality Support Solution and Related Services

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

16/12/2022

V.2.2. Information about tenders

Number of tenders received: 15

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 15

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Codec-DSS

Postal address: Hyde House, Adelaide Road,

Town: Dublin 2

NUTS code: IE Éire / Ireland

Country: Ireland

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 800 000,00 EUR

Total value of the contract/lot: 8 342 254,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

1. Interested parties must register their interest on the eTenders web site (www.etenders.gov.ie) in order to be included on the mailing list for clarifications. All information relating to attachments, including clarifications and changes, will be published on the Irish Government Procurement Opportunities Portal (www.etenders.gov.ie) only. Registration is free of charge. The contracting authority will not accept responsibility for information relayed (or not relayed) via third parties;
2. Suppliers must register their interest on the eTenders web site (www.etenders.gov.ie) in order to be included on the mailing list for clarifications and to respond electronically to the

competition. There is a maximum upload limit of 2GB per document on etenders. Documents larger than this should be divided into smaller files prior to upload or zipped.

3. Should you experience difficulty when uploading documents please contact the eTenders Support Desk for technical assistance. Email etenders@eu-supply.com or Telephone: 353 (0) 21 243 92 77 (09:00am – 17:30pm GMT)

4. All queries regarding this tender requirement or process must be submitted through the Irish Government Procurement Opportunities Portal www.etenders.gov.ie (RFT ID:XXXX) as a specific question. Responses will be circulated to those parties that have registered an interest in this notice on www.etenders.gov.ie The details of the person making a query will not be disclosed when circulating the response

5. This is the sole call for competition for this contract/framework.

6. The contracting authority will not be responsible for any costs, charges or expenses incurred by candidates or tenderers.

7. Contract award will be subject to the approval of the competent authorities.

8. It will be a condition of award that the successful tenderer is and remains tax compliant.

9. At its absolute discretion, the contracting authority may elect to terminate this procurement process, the framework agreement or any contract awarded under the framework agreement at any time.

10. Please note in relation to all documents, that where reference is made to a particular standard, make, source, process, trademark, type or patent, that this is not to be regarded as a de facto requirement. In all such cases it should be understood that such indications are to be treated strictly and solely for reference purposes only, to which the words "or equivalent" will always be appended.

11. Without prejudice to the principle of equal treatment, the contracting authority is not obliged to engage in a clarification process in respect of the procurement documents with missing or incomplete information. Therefore, respondents are advised to ensure that they return completed documentation in order to avoid the risk of elimination from the competition.

12. At Section II.2.9 we have indicated that 5 will be invited to dialogue, please note that the contracting authority reserves the right to invite at least 5 subject to that number qualifying.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Central Office of the High Court

Postal address: Ground Floor (East Wing), Four Courts, Inns quay

Town: Dublin

Postal code: 7

Country: Ireland

E-mail: HighCourtCentralOffice@courts.ie

Telephone: +353 18886458

Internet address: <https://www.courts.ie/content/central-office-high-court>

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

This framework is covered by the application of the remedies directive and the relevant standstill period applicable.

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Contact owner legal advisor

Town: Contact owner legal advisor

Country: Ireland

VI.5. Date of dispatch of this notice

19/01/2023