

Spain-Madrid: Software maintenance and repair services
OJ S 17/2024 24/01/2024
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Cámara Oficial de Comercio, Industria, Servicios y Navegación de España

National registration number: Q2802216H

Postal address: C/ RIBERA DEL LOIRA, 12

Town: MADRID

NUTS code: ES300 Madrid

Postal code: 28042

Country: Spain

Contact person: Julián Ramiro

E-mail: sistemas@camara.es

Internet address(es):

Main address: <https://www.camara.es>

Address of the buyer profile: <https://www.camara.es/perfil-de-contratante>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Other activity: Cámaras de Comercio

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Contratación de servicios de soporte del software Pixelware Solutions, adaptativos y evolutivos sobre la plataforma de administración electrónica Multientidad de la Cámara de España

Reference number: 99/2023

II.1.2. Main CPV code

72267000 Software maintenance and repair services

II.1.3. Type of contract

Services

II.1.4. Short description

Procedimiento para la contratación de servicios de soporte del software Pixelware Solutions, adaptativos y evolutivos sobre la plataforma de administración electrónica Multientidad de la Cámara de España

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 652 400,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

72267000 Software maintenance and repair services

II.2.3. Place of performance

NUTS code: ES España

Main site or place of performance: España.

II.2.4. Description of the procurement

Contratación de la empresa que prestará los servicios de soporte del software Pixelware Solutions, adaptativos y evolutivos sobre la plataforma de administración electrónica Multientidad de la Cámara de España

II.2.5. Award criteria

Quality criterion - Name: Garantía de adecuación normativa y tecnológica / Weighting: 15

Quality criterion - Name: Soporte correctivo / perfectivo y HelpDesk / Weighting: 15

Quality criterion - Name: Garantía de calidad / Weighting: 10

Quality criterion - Name: Seguimiento y control / Weighting: 10

Price - Weighting: 50

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
yes

Identification of the project: Programa Operativo Plurirregional de España FEDER 2021-2027, del Programa FSE+ de Empleo Juvenil y del Programa FSE+ de Educación y Formación, Empleo y Economía Social

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2023/S 110-344422](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 99/2023

Title:

Contratación de servicios de soporte del software Pixelware Solutions, adaptativos y evolutivos sobre la plataforma de administración electrónica Multientidad de la Cámara de España

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

29/12/2023

V.2.2. Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: PIXELWARE, S.A.

National registration number: A81142358

Postal address: Avda. Europa, 24

Town: Alcobendas

NUTS code: ES300 Madrid

Postal code: 28108

Country: Spain

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 653 600,00 EUR

Total value of the contract/lot: 652 400,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: CÁMARA OFICIAL DE COMERCIO, INDUSTRIA, SERVICIOS Y NAVEGACIÓN DE ESPAÑA

Postal address: C/ RIBERA DEL LOIRA, 12

Town: MADRID

Postal code: 28042

Country: Spain

Telephone: +34 915906900

VI.5. Date of dispatch of this notice

19/01/2024