

**Spain-Madrid: Software maintenance and repair services**

**OJ S 17/2024 24/01/2024**

**Contract notice – utilities**

**Services**

**Legal Basis:**

Directive 2014/25/EU

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**Section I: Contracting entity**

**I.1. Name and addresses**

Official name: S.E Correos y Telégrafos, S.A.

Postal address: C/ Conde Peñalver, 19 bis

Town: Madrid

NUTS code: ES España

Postal code: 28006

Country: Spain

Contact person: UNIDAD DE CONTRATACIÓN

E-mail: [contratacion.correos@correos.com](mailto:contratacion.correos@correos.com)

**Internet address(es):**

Main address: [http://www.correos.es/ss/Satellite/site/pagina-perfil\\_contratante/sidioma=es\\_ES?idiomaWeb=en\\_GB](http://www.correos.es/ss/Satellite/site/pagina-perfil_contratante/sidioma=es_ES?idiomaWeb=en_GB)

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: [http://www.correos.es/ss/Satellite/site/pagina-perfil\\_contratante/sidioma=es\\_ES?idiomaWeb=en\\_GB](http://www.correos.es/ss/Satellite/site/pagina-perfil_contratante/sidioma=es_ES?idiomaWeb=en_GB)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

**I.6. Main activity**

Postal services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

MT240005

**II.1.2. Main CPV code**

72267000 Software maintenance and repair services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Contratación de 600 suscripciones Jira Software Cloud Premium, 20 suscripciones Jira Work Management y 200 suscripciones Jira Service Management Estándar y los plugin requeridos, así como del mantenimiento y soporte de la herramienta JIRA como solución en línea (Software as a Service) para la administración de tareas, el seguimiento de errores e

incidencias y para la gestión operativa de proyectos en la S.E. CORREOS Y TELEGRAFOS, S.A. SME.

**II.1.5. Estimated total value**

Value excluding VAT: 628 218,00 EUR

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.2. Description**

**II.2.3. Place of performance**

NUTS code: ES España

**II.2.4. Description of the procurement**

Contratación de 600 suscripciones Jira Software Cloud Premium, 20 suscripciones Jira Work Management y 200 suscripciones Jira Service Management Estándar y los plugin requeridos, así como del mantenimiento y soporte de la herramienta JIRA como solución en línea (Software as a Service) para la administración de tareas, el seguimiento de errores e incidencias y para la gestión operativa de proyectos en la S.E. CORREOS Y TELEGRAFOS, S.A. SME.

**II.2.5. Award criteria**

Criteria below  
Price

**II.2.6. Estimated value**

Value excluding VAT: 628 218,00 EUR

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in days: 24

This contract is subject to renewal: no

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

**Section IV: Procedure**

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**IV.1. Description**

**IV.1.1. Type of procedure**

Open procedure

**IV.1.3. Information about a framework agreement or a dynamic purchasing system**

**IV.1.8.**

## **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **IV.2. Administrative information**

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 16/02/2024 Local time: 10:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

Spanish

#### **IV.2.7. Conditions for opening of tenders**

Date: 16/02/2024 Local time: 10:00

## **Section VI: Complementary information**

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### **VI.1. Information about recurrence**

This is a recurrent procurement: no

### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: Tribunal Administrativo Central de Recursos Contractuales

Town: Madrid

Country: Spain

#### **VI.4.2. Body responsible for mediation procedures**

Official name: Tribunal Administrativo Central de Recursos Contractuales

Town: Madrid

Country: Spain

### **VI.5. Date of dispatch of this notice**

19/01/2024