

Ireland-Cork: IT services: consulting, software development, Internet and support

OJ S 17/2024 24/01/2024

Contract award notice – utilities

Services

**Legal Basis:**

Directive 2014/25/EU

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**Section I: Contracting entity**

**I.1. Name and addresses**

Official name: Irish Water

National registration number: IE3191327JH

Postal address: Tender Administration, PO Box 900, Webworks, Eglinton Street, Ervia

Town: Cork

NUTS code: IE Éire / Ireland

Postal code: Co.Cork

Country: Ireland

Contact person: Tender Admin

E-mail: [tenders@water.ie](mailto:tenders@water.ie)

Telephone: +353 214239000

**Internet address(es):**

Main address: <https://www.water.ie>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/129496>

**I.6. Main activity**

Water

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

21/044 - Single Supplier Framework for the provision of IT Support, Maintenance and Development Services to Irish Water

Reference number: 21/044

**II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

21/044 - Single Supplier Framework for the provision of IT Support, Maintenance and Development Services to Irish Water

**II.1.6. Information about lots**

This contract is divided into lots: no

### **II.1.7. Total value of the procurement**

Value excluding VAT: 358 536 585,37 EUR

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

72100000 Hardware consultancy services, 72110000 Hardware selection consultancy services, 72120000 Hardware disaster-recovery consultancy services, 72200000 Software programming and consultancy services, 72212000 Programming services of application software, 72212200 Networking, Internet and intranet software development services, 72212218 License management software development services, 72212517 IT software development services, 72212700 Software development services utilities, 72212771 General utility software development services, 72220000 Systems and technical consultancy services, 72222300 Information technology services, 72223000 Information technology requirements review services, 72227000 Software integration consultancy services, 72228000 Hardware integration consultancy services, 72250000 System and support services, 72251000 Disaster recovery services, 72252000 Computer archiving services, 72253000 Helpdesk and support services, 72253100 Helpdesk services, 72253200 Systems support services, 72254000 Software testing, 72254100 Systems testing services, 72261000 Software support services, 72262000 Software development services, 72267000 Software maintenance and repair services, 72267100 Maintenance of information technology software, 72267200 Repair of information technology software, 72300000 Data services, 72320000 Database services, 72400000 Internet services, 72511000 Network management software services, 72700000 Computer network services, 72710000 Local area network services, 72720000 Wide area network services, 72910000 Computer back-up services

### **II.2.3. Place of performance**

NUTS code: IE Éire / Ireland

Main site or place of performance: Ireland

### **II.2.4. Description of the procurement**

21/044 - Single Supplier Framework for the provision of IT Support, Maintenance and Development Services to Irish Water

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

### **II.2.14. Additional information**

Submit through eTenders system before the deadline. It's vital you begin scanning & uploading the response in a timely manner. The system lockdown at the time specified in PQQ documents. Tenders not fully uploaded by the response deadline won't be accepted. Submit via eTenders system not later than 12:00 hrs local time on 19/08/2022

Help Guides: [www.etenders.gov.ie/system-user-guide](http://www.etenders.gov.ie/system-user-guide)

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1.**

**Type of procedure**

Negotiated procedure with prior call for competition

**IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

**IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

**IV.2. Administrative information****IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2022/S 140-401783](#)

**IV.2.8. Information about termination of dynamic purchasing system****IV.2.9. Information about termination of call for competition in the form of a periodic indicative notice****Section V: Award of contract**

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**Contract No:** 1

**Title:**

21/044 - Single Supplier Framework for the provision of IT Support, Maintenance and Development Services to Irish Water

A contract/lot is awarded: yes

**V.2. Award of contract****V.2.1. Date of conclusion of the contract**

19/12/2023

**V.2.2. Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: IBM Ireland Limited

Postal address: Building 2, IBM Technology Campus, Damastown Industrial Park, Mulhuddart, Dublin. D15 HN66

Town: Dublin

NUTS code: IE Éire / Ireland

Country: Ireland

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 358 536 585,37 EUR

**V.2.5. Information about subcontracting**

## **V.2.6. Price paid for bargain purchases**

### **Section VI: Complementary information**

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#### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: The High Court

Postal address: High Court Central Office, Four Courts, Inns Quay,

Town: Dublin

Country: Ireland

E-mail: [highcourtcentraloffice@courts.ie](mailto:highcourtcentraloffice@courts.ie)

Telephone: +35 318886000

##### **VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

Please refer to Statutory Instrument 131 of 2010, European Communities (Award of Contracts by Utility Undertaking) (Review Procedures) Regulations 2010 (and in particular Regulation 7 and 10(2)).

##### **VI.5. Date of dispatch of this notice**

19/01/2024