

United Kingdom-Birmingham: Repair and maintenance services
OJ S 29/2015 11/02/2015
Contract award notice
Works

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: WMCOE — Midland Heart
Postal address: 20 Bath Row
Town: Birmingham
Postal code: B15 1LZ
Country: United Kingdom
For the attention of: Keilah Ami
E-mail: ami.keilah@midlandheart.org.uk
Telephone: +44 8458501020

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Housing and community amenities

I.4. Contract award on behalf of other contracting authorities

Section II: Object of the contract

II.1. Description

II.1.1. Title

Responsive Repairs and Void Maintenance Services.

II.1.2. Type of contract and place of performance or delivery

Works

Realisation, by whatever means of work, corresponding to the requirements specified by the contracting authorities

Main site or place of performance: Midlands.

NUTS code UK United Kingdom

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

Midland Heart would like to invite tenders from suitably qualified/experienced companies for the provision of a comprehensive directly delivered responsive repairs and voids maintenance service for its portfolio of properties managed from the Coventry base. Midland Heart currently operates in 54 local authority areas, providing and maintaining homes for more than 70 000 people, managing over 31 000 properties. The geographical region for this contract stretches from the eastern edge of Birmingham beyond Coventry and encompassing property in Nottingham, Leicester and further south down to Milton Keynes. Within the first lot there are approximately 6 000 units in the region generating in the order of 13 000 repairs orders and

350 voids. In the second lot there are approximately 8 500 units within the geographical region of central and south Birmingham which generates an order of 30 000 repairs orders and 550 voids per annum. (This lot is awaiting an internal decision and may be withdrawn further down the process suppliers will be notified if this is the case.) Parties interested in both lots will be required to submit a tender submission for each lot individually and a separate combined submission for both lots. There will be no obligation to bid for both lots and it will be acceptable for parties to identify which lot they have an interest in and provide a submission for that lot alone. The contract will be let for an initial period of 5 years, with an option to extend (based on acceptable performance) for up to a further 5 years, in yearly increments. The service will comprise of a day-to-day non emergency and emergency responsive repairs and void maintenance call out of work to be carried out to occupied and non occupied general needs, sheltered and supported residential properties, garages, communal facilities and commercial property. Note: where there are hard landscaping issues such as repairs to paths, fencing etc. the general responsive repairs contractor may be used. The contractor (s) will be required to provide a customer focussed service and show commitment to providing effective services that provide value for money to the authority and its residents and must be responsive to achieve collaborative working practices, innovation and continuous improvement. The contractor(s) will be required to operate a 100 % repairs by appointment slot system with appointments being made by the contractor once the job is notified via interface to the contractor. The contractor(s) must show a commitment to maintaining and improving the authorities excellent performance in relation to customer satisfaction, best value and other local performance indicators, the Authority will require the contractor(s) to provide dedicated staff to deal with the day-to-day operations of the contract and employ predominately local and preferably directly employed labour to carry out the work. The Contractor(s) will also be required to provide, maintain the use of modern, up-to-date ICT technology and business systems for the end to end management and delivery of the contract service, including a suitable and compatible direct IT link in to order to interface with the Authority's Northgate repairs system. Applicants are advised that TUPE will apply to the contract and there is no guarantee of work for this contract.

II.1.5. CPV code(s)

50000000 Repair and maintenance services

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Value: 27 000 000 GBP

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Restricted

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Price. Weighting 60

2. Quality. Weighting 40

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

MH186

IV.3.2. Previous publication concerning this procedure

no

Section V: Award of contract

Contract No: MH186

Lot title: Responsive Repairs and Void Maintenance

V.1. Date of conclusion of the contract

1.4.2014

V.2. Information about tenders

V.3. Name and address of the contractor

Official name: Willmott Dixon Partnerships
Postal address: Spirella 2, Icknield Way, Herts
Town: Letchworth Garden City
Postal code: SG6 4GY
Country: United Kingdom

V.4. Information on value of the contract/lot

Total value of the procurement:
Value: 27 000 000 GBP
If annual or monthly value:
Number of months: 120

V.5. Information about subcontracting

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.2. Additional information

VI.3. Procedures for review

VI.3.1. Review body

VI.3.2. Review procedure

VI.3.3. Service from which information about the review procedure may be obtained

VI.4. Date of dispatch of this notice

6.2.2015

