

United Kingdom-Stafford: Health and social work services
OJ S 20/2021 29/01/2021
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Staffordshire County Council
Postal address: No 2 Staffordshire Place, Tipping Street
Town: Stafford
NUTS code: UKG24 Staffordshire CC
Postal code: ST16 2DH
Country: United Kingdom
Contact person: Lisa Dobric
E-mail: lisa.dobric@staffordshire.gov.uk
Telephone: +44 1785278192

Internet address(es):

Main address: www.staffordshire.gov.uk

I.1. Name and addresses

Official name: NHS Stafford and Surrounds Clinical Commissioning Group
Town: Stafford
NUTS code: UKG2 Shropshire and Staffordshire
Country: United Kingdom
E-mail: lisa.dobric@staffordshire.gov.uk

Internet address(es):

Main address: www.staffordshire.gov.uk

I.1. Name and addresses

Official name: NHS Cannock Chase Clinical Commissioning Group
Town: Stafford
NUTS code: UKG2 Shropshire and Staffordshire
Country: United Kingdom
E-mail: lisa.dobric@staffordshire.gov.uk

Internet address(es):

Main address: www.staffordshire.gov.uk

I.1. Name and addresses

Official name: NHS South East Staffordshire and Seisdon Peninsula Clinical Commissioning Group
Town: Stafford
NUTS code: UKG2 Shropshire and Staffordshire
Country: United Kingdom
E-mail: lisa.dobric@staffordshire.gov.uk

Internet address(es):

Main address: www.staffordshire.gov.uk

I.1. Name and addresses

Official name: NHS East Staffordshire Clinical Commissioning Group

Town: Stafford

NUTS code: UKG2 Shropshire and Staffordshire

Country: United Kingdom

E-mail: Lisa.dobric@staffordshire.gov.uk

Internet address(es):

Main address: www.staffordshire.gov.uk

I.1. Name and addresses

Official name: NHS North Staffordshire Clinical Commissioning Group

Postal address: No 2 Staffordshire Place, Tipping Street

Town: Stafford

NUTS code: UKG2 Shropshire and Staffordshire

Country: United Kingdom

E-mail: lisa.dobric@staffordshire.gov.uk

Internet address(es):

Main address: www.staffordshire.gov.uk

I.2. Information about joint procurement

The contract involves joint procurement

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Carers Wellbeing Partnership

Reference number: IA2010

II.1.2. Main CPV code

85000000 Health and social work services

II.1.3. Type of contract

Services

II.1.4. Short description

The Council wishes to Commission a provider to deliver a programme of preventative support for carers of all ages which is embedded within local communities. This will be delivered by a partnership of organisations committed to supporting carers and the wider community, a 'Carers Wellbeing Partnership' coordinated by a lead provider. The Carers Wellbeing Partnership will engage, influence, collaborate and work with other organisations, carers, employers and communities to deliver a broad range of interventions and sustainable support solutions that meet the needs of carers.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 2 511 935,47 GBP

II.2. Description

II.2.2. Additional CPV code(s)

85100000 Health services, 85300000 Social work and related services, 85310000 Social work services, 85320000 Social services

II.2.3. Place of performance

NUTS code: UKG24 Staffordshire CC

II.2.4. Description of the procurement

The provider shall support carers of all ages through the provision of preventative support embedded within local communities to live happy, healthy, independent and fulfilling lives. It will work with individuals and communities including social prescribers to build resilience and connections, creating networks of local support.

By working closely together, the partnership will improve carers' experience of help, advice and support by:

- providing better, coordinated information, including a carer information pack containing details of the whole range of support services available from all the partner organisations and community assets;
- seamless transition between partner organisations and reducing duplication;
- sharing learning and expertise;
- coordination of awareness raising activities, through the engagement and education of schools, employers and primary care services;
- developing communities and harnessing community assets to value and support carers to safely fulfil their caring role;
- coordinated support to carers of all ages, to include (not exhaustive):
 - groups/activities — carer specific and universal to align with carers interests and hobbies,
 - Practical support, e.g. benefits advice, legal advice,
 - wellbeing workshops, training and skills development,
 - emotional support, befriending.

The service is jointly commissioned by Staffordshire County Council and the five Staffordshire NHS Clinical Commissioning Groups (CCGs) as part of the implementation of the All Age Carers Strategy 'All Together for Carers' which was jointly developed by the Council and Staffordshire CCGs following extensive consultation. The Strategy commits the Council to working in partnership with carers, health and social care providers, communities and employers with the aspiration to develop a society that is carer friendly, which values and supports carers to fulfil their caring role and maintain their health and wellbeing.

The provider, its partners and sub-contractors, along with the local authority and CCG's will be responsible for the implementation and delivery of the All Age Carers Strategy.

The tender will be procured via an open tender process.

Suppliers should register on the Proactis eTendering system: <https://supplierlive.proactisp2p.com> and then select this tender opportunity to view and return tender documents.

II.2.5. Award criteria

Quality criterion - Name: Quality evaluation / Weighting: 70

Price - Weighting: 30

II.2.11.

Information about options

Options: yes

Description of options:

Additional option to extend up to 12 months to 31 March 2025 and then a further 12 months up to 31 March 2026.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Suppliers should register on the Proactis eTendering system: <https://supplierlive.proactisp2p.com> and then select this tender opportunity to view and return tender documents.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2020/S 198-481283](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Title:

Carers Wellbeing Partnership

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

22/01/2021

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: N-compass – Towards a Brighter Future
Postal address: Edward VII Quay, Navigation Way
Town: Preston
NUTS code: UKD44 Lancaster and Wyre
Postal code: PR2 2YF
Country: United Kingdom
The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 2 560 000,00 GBP
Total value of the contract/lot: 2 511 935,47 GBP

V.2.5. Information about subcontracting

The contract is likely to be subcontracted Value or proportion likely to be subcontracted to third parties Value excluding VAT: 100 000,00 GBP Proportion: 20 % Short description of the part of the contract to be subcontracted:
For year 1 20 % of the Total Annual Contract Price will be spent on Partnership and subcontracting arrangements (exclusive of VAT).

Section VI: Complementary information

VI.3. Additional information

This is an electronic tender. All submission must be made via the formal contracting authority electronic tendering platform.

All requests for information to be sent through the electronic tendering portal and message facility on the Proactis electronic tendering system.

How to register — follow the link to Proactis electronic tendering:

<https://supplierlive.proactisp2p.com/Account/Login>

If you require urgent assistance regarding the initial usage of the eTendering package please contact the contracting authority point-of-contact in section I.1) of this notice. On failure to reach this contact, please immediately email the nature of the difficulty to commercial.team@staffordshire.gov.uk

This procurement is for a contract between the appointed providers and the contracting authority, to supply services as and when required.

The contracting authority or its public sector partners/customers makes no guarantee as to the volume of business on offer or to be awarded, and any volumes given are indicative only and intended as a general guide.

There is no commitment at the time of tendering from any parties outside of the contracting authority and this should be taken into consideration when bidding.

Financing/payment:

Payments may be made following acceptance by the banking agents of Staffordshire County Council.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Staffordshire County Council
Town: Stafford
Country: United Kingdom

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

The contracting authority will incorporate a minimum 10 calendar day standstill period (or 15 days where non-electronic or fax methods are used) at the point that an award decision notice is communicated to tenderers.

The award decision process will specify the criteria for the award of the contract/framework agreement, the reasons for the decision, including the characteristics and relative advantages, the name and score of the successful tender(s), and will specify when the standstill period is expected to end or the date before which the contracting authority will not conclude the contract.

If an appeal regarding the award of a contract has not been successfully resolved, the Public Contracts Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). Any such action must be brought promptly (generally within 3 months). The Court may order the setting aside of the award decision or may order the contracting authority to amend any document and may award damages.

If an agreement has been entered into the Court may make a declaration of ineffectiveness or may order that the duration of any relevant specific contract be shortened and additionally may award damages.

The time limit for seeking such a declaration is generally 30 days from notification of the award (either by award decision notification or contract award notice depending upon the circumstances) or otherwise 6 months.

VI.5. Date of dispatch of this notice

26/01/2021