

**United Kingdom-London: IT services: consulting, software development, Internet and support  
OJ S 20/2021 29/01/2021  
Contract award notice  
Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Post Office Ltd

Postal address: Finsbury Dials, 20 Finsbury St

Town: London

NUTS code: UK United Kingdom

Postal code: EC2Y 9AQ

Country: United Kingdom

Contact person: Wendy Luczywo

E-mail: [wendy.luczywo@postoffice.co.uk](mailto:wendy.luczywo@postoffice.co.uk)

**Internet address(es):**

Main address: <http://www.postoffice.co.uk>

Address of the buyer profile: <http://www.postoffice.co.uk>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Post Office Banking Automation

Reference number: 2019/S 027-060289 (Bravo 383 / Web3 AA1044)

**II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The provision of transaction processing, managed services and hardware for the automation of a proportion of 11 500 Post Office branches made up of five (5) Lots:

Lot 1: The provision of a highly resilient, compliant and secure platform providing ATM switching to LINK and other Schemes;

Lot 2: Provision of multi-vendor software, telecommunications services, hardware installation and maintenance services, monitoring and helpdesk, fraud and security solutions, cash management, balancing and disputes management and other self-service operational services including provision of management information;

Lot 3: ATM hardware;

Lot 4: A range of self-service hardware including but not limited to deposit and cash recycling equipment; and

Lot 5: Teller cash automation supply but not limited to cash recycling hardware.

#### **II.1.6. Information about lots**

This contract is divided into lots: yes

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 357 000 000,00 GBP

### **II.2. Description**

#### **II.2.1. Title**

Banking Automation Processes

Lot No: One

#### **II.2.2. Additional CPV code(s)**

32400000 Networks, 48100000 Industry specific software package, 48170000 Compliance software package, 48217000 Transaction-processing software package, 48219000 Miscellaneous networking software package, 48620000 Operating systems, 48710000 Backup or recovery software package, 48732000 Data security software package, 48731000 File security software package, 48761000 Anti-virus software package, 50331000 Repair and maintenance services of telecommunications lines, 66152000 Financial market regulatory services, 66180000 Foreign exchange services, 72900000 Computer back-up and catalogue conversion services, 32500000 Telecommunications equipment and supplies, 30000000 Office and computing machinery, equipment and supplies except furniture and software packages, 48200000 Networking, Internet and intranet software package, 48730000 Security software package, 50330000 Maintenance services of telecommunications equipment, 48760000 Virus protection software package

#### **II.2.3. Place of performance**

NUTS code: UK United Kingdom

Main site or place of performance: UK.

#### **II.2.4. Description of the procurement**

The procurement will primarily deliver device driving and transaction switching and routing services that are compliant with all relevant schemes concerned with the processing of financial transactions at devices installed in POL branches throughout the UK and NI.

#### **II.2.5. Award criteria**

Quality criterion - Name: Quality — method statements / Weighting: 40 %

Quality criterion - Name: Contractual risk / Weighting: 10 %

Price - Weighting: 50 %

#### **II.2.11. Information about options**

Options: no

#### **II.2.13.**

## **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

The contract term is for an initial period of 60 months with renewal options to extend on one or more occasions up to a maximum term of period of 84 months.

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Competitive dialogue

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2019/S 027-060289](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

## **Section V: Award of contract**

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**Contract No:** eCAF830 - Lot 1

**Lot No:** One

**Title:**

Banking Automation Processing Services

A contract/lot is awarded: yes

### **V.2. Award of contract**

#### **V.2.1. Date of conclusion of the contract**

03/09/2020

#### **V.2.2. Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

#### **V.2.3.**

**Name and address of the contractor**

Official name: Vocalink Ltd

Postal address: 1, Angel Lane

Town: London

NUTS code: UK United Kingdom

Postal code: EC4R 3AB

Country: United Kingdom

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 7 000 000,00 GBP

Total value of the contract/lot: 4 000 000,00 GBP

**V.2.5. Information about subcontracting****Section VI: Complementary information**

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**VI.3. Additional information****VI.4. Procedures for review****VI.4.1. Review body**

Official name: High Court

Postal address: Royal Courts of Justice, The Strand

Town: London

Postal code: EWC2A 2LL

Country: United Kingdom

**VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

Post Office has provided notification of intent to award which will allow bidders a 10-day period to raise any enquiry.

**VI.5. Date of dispatch of this notice**

26/01/2021