

United Kingdom-Cambridge: Building-cleaning services
OJ S 30/2014 12/02/2014
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Papworth Hospital NHS Foundation Trust

Postal address: Papworth Everard

Town: Cambridge

Postal code: CB3 8RE

Country: United Kingdom

Contact person: The Litmus Partnership Ltd

E-mail: pqq@litmuspartnership.co.uk

Telephone: +44 1276673880

Internet address(es):

General address of the contracting authority: <http://www.papworthhospital.nhs.uk/>

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Health

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title

Provision of Cleaning and Domestic Services.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 14: Building-cleaning services and property management services

Main site or place of performance: Papworth Hospital NHS Foundation Trust;

Cambridge;

United Kingdom.

NUTS code UKH12 Cambridgeshire CC

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

The successful tenderer will be required to provide cleaning and domestic services at Papworth Hospital NHS Foundation Trust.

Papworth Hospital is the UK's largest specialist cardiothoracic hospital and the country's main heart and lung transplant centre. The hospital treats over 22,800 inpatient and day cases and

53,400 outpatient cases each year from across the UK. The hospital's services are internationally recognised and include cardiology, respiratory medicine, and cardiothoracic surgery and transplantation.

The hospital and its staff have an extraordinary commitment to delivering the highest levels of clinical quality and outcomes, and for providing the best possible standards of personalised care for their patients. Clearly the delivery of high quality cleaning and domestic services is integral to this commitment.

The contract will commence from 1.1.2014 for three years, with an option for a further two-year extension at the end of the contract term.

The contract will encompass cleaning and domestic services across the entire hospital site and properties including but not limited to:

- Inpatient wards;
- Critical care unit and cardiac rehabilitation;
- Theatre areas;
- Outpatient areas;
- Administrative and office buildings;
- Public areas;
- Staff and visitor accommodations.

The current cost of cleaning and domestic services for the above areas is in excess of 1 million GBP per annum.

The contract being offered is a fixed cost contract for core services based on an output specification and an agreed schedule of rates for deep cleaning and periodic cleans.

II.1.5. CPV code(s)

90911200 Building-cleaning services, 90911100 Accommodation cleaning services

II.1.6. Information about the Government Procurement Agreement (GPA)

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Restricted

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Management. Weighting 14
2. People. Weighting 14
3. Cleaning Standards. Weighting 25
4. Innovation. Weighting 8
5. Finance. Weighting 30
6. Compliance and Case Studies. Weighting 9

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

IV.3.2. Previous publication concerning this procedure

Contract notice

Notice number in the OJ S: [2013/S 129-222453](#) of 5.7.2013

Section V: Award of contract

V.1. Date of conclusion of the contract

9.1.2014

V.2. Information about tenders

Number of tenders received: 4

Number of tenders received by electronic means: 4

V.3. Name and address of the contractor

Official name: ISS Facility Services Limited

Postal address: ISS House, Genesis Business Park, Albert Drive

Town: Woking

Postal code: GU21 5RW

Country: United Kingdom

Telephone: +44 8450576345

Internet address: www.uk.issworld.com

V.4. Information on value of the contract/lot

V.5. Information about subcontracting

Section VI: Complementary information

VI.1. Information about European Union funds

VI.2. Additional information

VI.3. Procedures for review

VI.3.1. Review body

VI.3.2. Review procedure

VI.3.3. Service from which information about the review procedure may be obtained

VI.4. Date of dispatch of this notice

7.2.2014