

Netherlands-'s-Hertogenbosch: Software package and information systems

OJ S 18/2023 25/01/2023

Contract notice

Supplies

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Koning Willem I College
National registration number: 21372421
Postal address: Vlijmenseweg 2, Inkoop
Town: 'S-HERTOGENBOSCH
NUTS code: NL Nederland
Postal code: 5223GW
Country: Netherlands
Contact person: Inkoop Meesters
E-mail: post@inkoopmeesters.nl
Telephone: +31 413745084
Internet address(es):
Main address: <http://www.kw1c.nl>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.tenderned.nl/aankondigingen/overzicht/286181/details>
Additional information can be obtained from the abovementioned address
Tenders or requests to participate must be submitted electronically via: <https://www.tenderned.nl/aankondigingen/overzicht/286181/details>
Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Education

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Service Management System

II.1.2. Main CPV code

48000000 Software package and information systems

II.1.3. Type of contract

Supplies

II.1.4. Short description

De aan te besteden opdracht wordt als volgt gedefinieerd:

Het voorzien in een Service Management Systeem (SMS) voor de volledige organisatie van Koning Willem I College.

De volgende onderdelen zijn onderdeel van het SMS voor Koning Willem I College:

- Change management
- Configuratie management
- Request management
- Service Level Management
- Taakbeheer
- Gebruikersinterface
- Incident management
- Rapportages en dashboard
- Problem Management
- Kennisbeheer
- Licentie Management
- Gebouw- en ruimtebeheer
- Workflow Management
- Reserveringen
- Self Service Portal
- Informatiebeveiliging
- Infrastructuur
- Koppelingen
- Authenticatie en autorisatie
- Minimale eisen SLA
- Systeemconfiguratie

Contractbeheer is geen onderdeel van deze aanbesteding.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: NL Nederland

Main site or place of performance: Den Bosch

II.2.4. Description of the procurement

De totale waarde van de opdracht wordt hierbij begroot op € 840.000 inclusief btw. Dat is als de waarde van de opdracht op jaarbasis gelijk blijft, en alle verlengingen worden afgeroepen.

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Open vragen / Weighting: 45

Quality criterion - Name: Presentatie / Weighting: 15

Quality criterion - Name: Wensen / Weighting: 10

Price - Weighting: 30

II.2.6. Estimated value

II.2.7.

Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 168

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

- Verplichte Uitsluitingsgronden,
- Faillissement of Surseance van betaling

III.1.3. Technical and professional ability

List and brief description of selection criteria:

- Kerncompetenties,
- Managementsysteem voor informatiebeveiliging,
- Systeem voor beheersing van uitbesteedde processen

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 08/03/2023 Local time: 23:59

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Dutch

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 09/03/2023 Local time: 08:05

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Rechtbank Oost-Brabant

Postal address: Postbus 70584

Town: 's-Hertogenbosch

Postal code: 5201 CZ

Country: Netherlands

E-mail: info.rechtbanksHertogenbosch@rechtspraak.nl

Telephone: +31 883621000

Internet address: <http://www.rechtspraak.nl>

VI.5. Date of dispatch of this notice

20/01/2023