

**Sweden-Tumba: Telecommunications services**  
**OJ S 20/2022 28/01/2022**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Aktiebolaget Botkyrkabyggen  
National registration number: 556064-6191  
Postal address: Aktiebolaget Botkyrkabyggen Tumba torg 101  
Town: Tumba  
NUTS code: SE110 Stockholms län  
Postal code: 147 21  
Country: Sweden  
Contact person: Christoffer Smed  
E-mail: [christoffer.smed@socab.se](mailto:christoffer.smed@socab.se)  
**Internet address(es):**  
Main address: [www.botkyrkabyggen.se](http://www.botkyrkabyggen.se)

**I.4. Type of the contracting authority**

Regional or local agency/office

**I.5. Main activity**

Housing and community amenities

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Kommunikationslösning

**II.1.2. Main CPV code**

64200000 Telecommunications services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Upphandlingen omfattar telefoni, telefonikommunikation (fasta- och mobila telefonitjänster inklusive taltrafik, SMS, MMS, mobildatakommunikation (surf)) samt kontaktcenterplattform (Plattformen) som tjänst (Tjänsten) med omnikanal funktionalitet.

**II.1.6. Information about lots**

This contract is divided into lots: yes

**II.1.7.**

## **Total value of the procurement**

Value excluding VAT: 3 600 000,00 SEK

### **II.2. Description**

#### **II.2.1. Title**

Kommunikationslösning

Lot No: 1

#### **II.2.2. Additional CPV code(s)**

32524000 Telecommunications system, 64200000 Telecommunications services, 71316000 Telecommunication consultancy services

#### **II.2.3. Place of performance**

NUTS code: SE110 Stockholms län

Main site or place of performance: Stockholms län

#### **II.2.4. Description of the procurement**

Upphandlingen omfattar telefoni, telefonkommunikation (fasta- och mobila telefonitjänster inklusive taltrafik, SMS, MMS, mobildatakommunikation (surf)) samt kontaktcenterplattform (Plattformen) som tjänst (Tjänsten) med omnikanal funktionalitet. Hissabonnemang är inte inkluderat i denna upphandling utan upphandlas separat.

#### **II.2.5. Award criteria**

Price

#### **II.2.11. Information about options**

Options: yes

Description of options:

Optioner avseende bland annat mobilt bank-ID och AI-bot. Avtalet innehåller även två förlängningsoptioner.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2021/S 230-604737](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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**Title:**

Kommunikationslösning

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

24/01/2022

##### **V.2.2. Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: Telavox AB

National registration number: 556600-7786

Postal address: Stora Varvsgatan 6A

Town: Malmö

NUTS code: SE110 Stockholms län

Postal code: 21119

Country: Sweden

E-mail: [filip.kirsten@telavox.se](mailto:filip.kirsten@telavox.se)

The contractor is an SME: no

##### **V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 3 600 000,00 SEK

Total value of the contract/lot: 3 600 000,00 SEK

##### **V.2.5. Information about subcontracting**

### **Section VI: Complementary information**

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#### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: Förvaltningsrätten i Stockholm och migrationsdomstol

Postal address: Tegelluddsvägen 1

Town: Stockholm

Postal code: 11541

Country: Sweden

E-mail: [forvaltningsrattenistockholm@dom.se](mailto:forvaltningsrattenistockholm@dom.se)

Telephone: +46 856168000

Fax: +468 56168001

Internet address: [www.forvaltningsrattenistockholm.domstol.se](http://www.forvaltningsrattenistockholm.domstol.se)

**VI.5. Date of dispatch of this notice**

25/01/2022