

United Kingdom-Cardiff: Software package and information systems

OJ S 28/2017 09/02/2017

Contract notice

Supplies

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: NHS Wales Shared Services Partnership as hosted by Velindre NHS Trust

Postal address: 4-5 Charnwood Court, Heol Billingsley, Parc Nantgarw

Town: Cardiff

NUTS code: UKL Wales

Postal code: CF15 7QZ

Country: United Kingdom

Contact person: Matthew.Perrott@wales.nhs.uk

E-mail: matthew.perrott@wales.nhs.uk

Telephone: +44 2920502152

Internet address(es):Main address: <http://www.procurement.wales.nhs.uk>Address of the buyer profile: http://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221**I.1. Name and addresses**

Official name: Velindre NHS Trust

Postal address: Unit 2 Charnwood Court, Parc Nantgarw, Nantgarw

Town: Cardiff

NUTS code: UKL Wales

Postal code: CF15 7QZ

Country: United Kingdom

Contact person: Christine Thorne

E-mail: christine.thorne@wales.nhs.uk**Internet address(es):**Main address: <http://www.velindre-tr.wales.nhs.uk/>**I.1. Name and addresses**

Official name: Aneurin Bevan University Health Board

Postal address: St Cadoc's Hospital, Lodge Road, Caerleon

Town: Newport

NUTS code: UKL Wales

Postal code: NP18 3XQ

Country: United Kingdom

Contact person: Rob Type

E-mail: rob.type@wales.nhs.uk**Internet address(es):**Main address: <http://www.wales.nhs.uk/>**I.1.**

Name and addresses

Official name: Abertawe Bro Morgannwg University Health Board
Postal address: One Talbot Gateway, Baglan Energy Park, Baglan
Town: Port Talbot
NUTS code: UKL Wales
Postal code: SA12 7BR
Country: United Kingdom
Contact person: Helen James
E-mail: helen.james@wales.nhs.uk

Internet address(es):

Main address: <http://www.wales.nhs.uk/>

I.1. Name and addresses

Official name: Betsi Cadwaladr University Health Board
Postal address: Ysbyty Gwynedd, Penrhosgarnedd, Bangor
Town: Gwynedd
NUTS code: UKL Wales
Postal code: LL57 2PW
Country: United Kingdom
Contact person: Simon Whitehead
E-mail: simon.whitehead@wales.nhs.uk

Internet address(es):

Main address: <http://www.wales.nhs.uk/>

I.1. Name and addresses

Official name: Cardiff and Vale University Health Board
Postal address: University Hospital of Wales, Heath Park
Town: Cardiff
NUTS code: UKL Wales
Postal code: CF144XW
Country: United Kingdom
Contact person: Claire Salisbury
E-mail: claire.salisbury@wales.nhs.uk

Internet address(es):

Main address: http://www.wales.nhs.uk

I.1. Name and addresses

Official name: Cwm Taf University Health Board
Postal address: Ynysmeurig House, Navigation Park
Town: Abercynon
NUTS code: UKL Wales
Postal code: CF45 4SN
Country: United Kingdom
Contact person: Esther Price
E-mail: esther.price@wales.nhs.uk

Internet address(es):

Main address: http://www.wales.nhs.uk

I.1. Name and addresses

Official name: Hywel Dda University Health Board
Postal address: Prince Phillip Hospital, Bryngwyn Mawr, Camarthenshire

Town: Llanelli
NUTS code: UKL Wales
Postal code: SA14 8QF
Country: United Kingdom
E-mail: matthew.perrott@wales.nhs.uk
Internet address(es):
Main address: <http://www.wales.nhs.uk>

I.1. Name and addresses

Official name: Powys Teaching Health Board
Postal address: Neuadd Brycheiniog, Cambrian Way
Town: Brecon
NUTS code: UKL Wales
Postal code: LD3 7HR
Country: United Kingdom
Contact person: Simon Whitehead
E-mail: simon.whitehead@wales.nhs.uk
Internet address(es):
Main address: <http://www.wales.nhs.uk>

I.1. Name and addresses

Official name: Public Health Wales NHS Trust
Postal address: 2 Capital Quarter
Town: Cardiff
NUTS code: UKL Wales
Postal code: CF10 4BZ
Country: United Kingdom
Contact person: Christine Thorne
E-mail: Christine.Thorne@wales.nhs.uk
Internet address(es):
Main address: <http://www.wales.nhs.uk>

I.1. Name and addresses

Official name: Welsh Ambulance Service NHS Trust
Postal address: Trust Headquarters, HM Stanley Hospital, Denbighshire
Town: St Asaph
NUTS code: UKL Wales
Postal code: LL17 0RS
Country: United Kingdom
Contact person: Matthew Perrott
E-mail: matthew.perrott@wales.nhs.uk
Internet address(es):
Main address: <http://www.ambulance.wales.nhs.uk/>

I.2. Information about joint procurement

The contract involves joint procurement

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://etenderwales.bravosolution.co.uk/esop/toolkit/opportunity/opportunityDetail.do?opportunityId=30646&oppList=CURRENT>

Tenders or requests to participate must be submitted electronically via: <https://etenderwales.bravosolution.co.uk/home.html>

Additional information can be obtained from another address:

Official name: NHS Wales Informatics Service

Postal address: Ty Glan yr Afon, Cowbridge Road East

Town: Cardiff

NUTS code: UKL Wales

Postal code: CF11 9AD

Country: United Kingdom

Contact person: Matthew Perrott

E-mail: matthew.perrott@wales.nhs.uk

Telephone: +44 2920502152

Internet address(es):

Main address: <http://www.wales.nhs.uk/sitesplus/956/home>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

111 Wales Integrated Information Solution.

Reference number: P406

II.1.2. Main CPV code

48000000 Software package and information systems

II.1.3. Type of contract

Supplies

II.1.4. Short description

The 111 service in Wales is being developed to support the delivery of a new health and care model in Wales. Over time, the 111 number and web portal will be used as a gateway to a range of primary and community services, capitalising on new technology to deliver care close to home in line with our wider strategic intent.

To support this exciting development, the 111 Wales service will require an end-to-end ICT system to replace the current systems within GP Out of Hours services and NHS Direct Wales and to interface with other systems that operate across Primary, Community, and Secondary care arenas. This will also include Ambulance Services.

The new solution will need to include the following elements:

- Patient Management System,
- Decision Support Software,
- Prioritisation and Streaming Software,
- Clinical Decision Support Software.

II.1.5. Estimated total value

Value excluding VAT: 42 500 000,00 GBP

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

48800000 Information systems and servers, 48810000 Information systems, 48000000 Software package and information systems, 48100000 Industry specific software package

II.2.3. Place of performance

NUTS code: UKL Wales

Main site or place of performance: All sites and geographical region of NHS Wales and the Health Boards or Trusts within Wales.

II.2.4. Description of the procurement

The Authority intends to undertake a Competitive Dialogue Procurement for this requirement. All interested suppliers must respond to the Pre Qualification Questionnaire available on eTender Wales. This initial stage of the procurement is being run in parallel with the 111 Programme Progression of an Outline Business Case to Welsh Government. On the basis that this 'Outline Business Case' is approved, the formal Procurement, beyond the PQQ, will continue.

An Invitation to Participate in Dialogue process will commence in early 2017 with the formal Dialogue taking place through 2017 to conclude in a contract award being made following the successful sign off of a 'Final Business Case'.

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Quality / Weighting: 65

Price - Weighting: 35

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 84

This contract is subject to renewal: yes

Description of renewals:

The term of the agreement shall be for seven (7) years with an option to extend for a further period of up to seven (7) years in increments of no less than one (1) year thereby the maximum term of the agreement shall be fourteen (14) years.

II.2.9. Information about the limits on the number of candidates to be invited

Maximum number: 3 Objective criteria for choosing the limited number of candidates:

Up to six (6) providers, with the highest overall score from the PQQ, that pass all elimination criteria, in response to the PQQ will be long listed to receive an Invitation to Participate in Dialogue. The scoring methodology is included within the PQQ documentation, available via the eTender Wales portal.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

The Authority may purchase from the successful bidder additional development, training, integration services and applications for the development of the 111 Wales Service.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

A draft set of Terms and Conditions are provided in the Pre Qualification Questionnaire document set.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive dialogue

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.4. Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2016/S 149-269452](#)

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 10/03/2017 Local time: 14:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

Date: 10/04/2017

IV.2.4.

Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 12 (from the date stated for receipt of tender)

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3. Additional information

It is considered that in addition to the Authorities directly listed within this notice additional beneficiaries to the contract may include registered providers of Social and Health care in Wales including Local Authorities in Wales. This will not be an initial requirement of the contract.

Bidders should note that the Contracting Authority, or any successor in title to any of the aforementioned statutory bodies, may be succeeded by any other NHS Wales organisation during the course of this procurement. The identity of the Contracting Authority will be determined in discussion with the Welsh Government and Bidders will be advised accordingly. The Authority is unable to say at this stage of the procurement whether or not the solution which is being sought to be procured will be deployed as a national solution and therefore on an All Wales Basis. As a result, drafting has been included in the Terms and Conditions to reflect the position in the event of a national deployment of the solution.

Note: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at http://www.sell2wales.gov.wales/search/search_switch.aspx?ID=56159

Under the terms of this contract the successful supplier(s) will be required to deliver Community Benefits in support of the authority's economic and social objectives. Accordingly, contract performance conditions may relate in particular to social and environmental considerations. The Community Benefits included in this contract are:

Support for engagement, education and awareness of the 111 Wales Service,

Support to promote and improve the general health and wellbeing of all citizens in Wales.

(WA Ref:56159)

The buyer considers that this contract is suitable for consortia.

VI.4. Procedures for review

VI.4.1. Review body

Official name: NHS Wales Shared Services Partnership

Postal address: 4-5 Charnwood Court, Heol Billingsley, Parc Nantgarw

Town: Cardiff

Postal code: CF15 7QZ

Country: United Kingdom

Telephone: +44 1443848585

Internet address: <http://www.procurement.wales.nhs.uk>

VI.5. Date of dispatch of this notice

07/02/2017