

**United Kingdom-London: Computer-related services**  
**OJ S 29/2015 11/02/2015**  
**Contract award notice**  
**Services**

**Directive 2004/18/EC**

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Imperial College Healthcare NHS Trust  
Postal address: St Mary's Hospital, Praed Street  
Town: London  
Postal code: W21NY  
Country: United Kingdom  
For the attention of: Mrs Susan Postlethwaite  
E-mail: [susan.postlethwaite@imperial.nhs.uk](mailto:susan.postlethwaite@imperial.nhs.uk)  
Telephone: +44 2033121808

**I.2. Type of the contracting authority**

Body governed by public law

**I.3. Main activity**

Health

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

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**II.1. Description**

**II.1.1. Title**

OJEU/06/14 Patient Experience Feedback System and Services.

**II.1.2. Type of contract and place of performance or delivery**

Services  
Service category No 1: Maintenance and repair services  
NUTS code

**II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)**

**II.1.4. Short description of the contract or purchase(s)**

Contract Award for the provision of Patient Experience Feedback System and Services following deadline for Alcatel Period.

**II.1.5. CPV code(s)**

72500000 Computer-related services, 48814400 Clinical information system, 48100000 Industry specific software package

**II.1.6. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

## **II.2. Total value of the contract/lot**

### **II.2.1. Total value of the contract/lot**

Value: 0,00 GBP  
excluding VAT

## **Section IV: Procedure**

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### **IV.1. Type of procedure**

#### **IV.1.1. Type of procedure**

Restricted

### **IV.2. Award criteria**

#### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of

#### **IV.2.2. Information about electronic auction**

An electronic auction has been used: no

### **IV.3. Administrative information**

#### **IV.3.1. File reference number attributed by the contracting authority**

OJEU/06/14

#### **IV.3.2. Previous publication concerning this procedure**

Contract notice

## **Section V: Award of contract**

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Lot title: OJEU/06/14 Patient Experience Feedback System and Service

### **V.1. Date of conclusion of the contract**

### **V.2. Information about tenders**

Number of tenders received: 0

Number of tenders received by electronic means: 0

### **V.3. Name and address of the contractor**

Official name: Optimum Contact Ltd

Postal address: 166 Northwood Way

Town: Northwood

Postal code: HA6 1RB

Country: United Kingdom

### **V.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot:

Value: 0,00 GBP

excluding VAT

Total value of the procurement:

Value: 0,00 GBP

excluding VAT

If annual or monthly value:

Number of years: 0

## **V.5. Information about subcontracting**

### **Section VI: Complementary information**

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#### **VI.1. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **VI.2. Additional information**

IV.3.2) Previous publication(s) concerning the same contract  
yes

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Notice number in the OJEU: [2020/S 182-320723](#) of 19.9.2014

#### **VI.3. Procedures for review**

##### **VI.3.1. Review body**

##### **VI.3.2. Review procedure**

##### **VI.3.3. Service from which information about the review procedure may be obtained**

#### **VI.4. Date of dispatch of this notice**

6.2.2015